**Veterans who are homeless or at imminent risk of homelessness** are strongly encouraged to contact the **National Call Center for Homeless Veterans** at (877) 4AID-VET (877-424-3838) for assistance. To minimize the risk of contracting

**Executive Director's Message | Around HPO | Resources** COVID-19 Response | Staff Spotlight | Fact of the Month

or spreading COVID-19, only Veterans who do not have access to a phone are to visit their closest VA medical center without calling in advance. Message from Monica Diaz,

**Executive Director,** 



### **VHA Homeless Programs Office** This month, VHA's **Homeless Programs Office** (HPO) is pleased to share its **five-year Strategic Plan** for preventing and ending homelessness among Veterans. The release of

the plan marks a months-long collaboration among HPO and national stakeholders—including Veterans—to unify strategies, activities, and objectives to achieve our shared goal of ensuring every Veteran has access to safe and stable housing. The plan also refines HPO's policies and processes and identifies the types of partnerships required to assure improved outcomes for the The commitment to ensuring every Veteran has a place to call home starts at the top of the

federal government. President Joseph Biden recently announced the **American Rescue** and **American Jobs** plans, which both include provisions for helping people experiencing homelessness, including Veterans. In addition, Secretaries Denis McDonough and Marcia Fudge of the U.S. departments of Veterans Affairs and Housing and Urban Development,

agencies to accelerate progress in preventing and ending Veteran homelessness.

respectively, issued <u>a joint statement</u> last week pledging to mobilize the full force of their

VA and its partners have made significant progress in reducing homelessness among Veterans since 2010, but we must do more, especially because the coronavirus pandemic has intensified the challenges facing individuals who lack stable housing. The Strategic Plan reflects the latest lessons learned and evidence-based practices integral to successful homeless prevention and rapid rehousing and explains how HPO will use information to guide our next steps and policy decisions. HPO's efforts will be bolstered by President Biden's **FY 2022 discretionary funding request** for VA. If approved by Congress, a portion of the funding, \$2.1 billion, will be earmarked for Veterans' homeless programs to further the administration's goal of achieving a systematic end to Veteran homelessness.

outlined in the HPO Strategic Plan, we know our successes will continue to inspire Veterans, many of whom are apprehensive about seeking help, to contact VA for assistance. Also, this month, we are providing <u>information and resources</u> for Sexual Assault Awareness Month. **Studies have shown** that women Veterans in the U.S. face a disproportionate risk of housing instability and intimate partner violence (IPV). We are meeting that reality with a message of support and the promotion of <u>VA's services and</u>

resources for Veterans who have experienced sexual trauma and IPV. HPO also hosted

In this month's newsletter, you'll find success stories about Veterans who have benefitted from HPO's work. By offering evidence-based, targeted, and deliberate strategies like those

a Facebook Live event in March with the **Center for Women Veterans** to discuss VA resources and programs for women. You'll find a link to the recording of this session below. Armed with the knowledge of the challenges Veterans experiencing homelessness are facing—along with their first-hand insight into the resources they need—we will continue to help these Veterans achieve residential stability and obtain greater self-determination.

Around HPO Veteran battled homelessness, now has a career

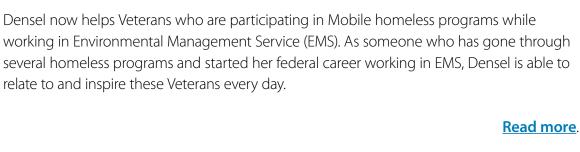
#### Navy Veteran Dawn Densel is healthy, has stable housing, and works for the federal government, thanks to **VA** and its

helping others

## many programs for Veterans experiencing homelessness. Densel now helps Veterans who are participating in Mobile homeless programs while

After years of health issues, addiction, and homelessness,

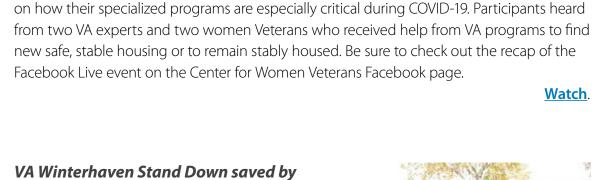
several homeless programs and started her federal career working in EMS, Densel is able to relate to and inspire these Veterans every day.



Resource for Women Veterans: Housing Stability & Security Facebook Live Event In observance of Women's History Month, the Center for Women Veterans and VA's HPO discussed VA's

their commitment to assisting women Veterans with

Watch.



# Facebook Live event on the Center for Women Veterans Facebook page.

generous support from community partners

housing stability and security. These offices focused

This year, what would have been the 27th annual Winterhaven Homeless Veterans Stand Down was put on hold because of COVID-19, in accordance with **VA and CDC guidance**. But the team at the DC VAMC's Health Care for Homeless Veterans (HCHV)

program was undeterred. The distribution project was dubbed "Winterhaven Lite," and by

the end of December 2020, it had helped 248 Washington-area Veterans through generous donations from community partners. One of those partners was **I Support the Girls**, a nonprofit organization that provides essential items to women and girls.

Read more.

A Consensus Statement by the Veterans Affairs **Suicide Prevention Among Veterans Experiencing** Homelessness Workgroup The VA Suicide Prevention among Veterans Experiencing Homelessness Workgroup recently published a consensus

statement in the journal "Medical Care." In the statement, the workgroup summarized key strategies to integrate suicide prevention efforts into its service operations for Veterans

experiencing homelessness and highlighted the need for evidence-based interventions and programing that are designed or tailored to best meet the needs of Veterans within this high-risk population. Read more.

partner violence are eligible for several programs offered through VA's **Homeless Programs** Office: Supportive Services for Veteran Families, Housing and Urban Development-VA Supportive Housing, Grant and Per Diem, and Health Care for Homeless Veterans

Veterans who lose their housing when removing themselves from situations of intimate

Read more

Read more.

**Preventing Suicide Among Homeless Veterans:** 



(IPVAP) and other programs.

Contract Residential Services.

Awareness Month emphasizing its ongoing work to ensure that Veterans and their partners who are experiencing or engaging in IPV are provided with the necessary resources and services, including VA's Intimate Partner Violence Assistance Program

> Assessing Healthcare for Homeless Veterans (HCHV) **Employment Specialist Services, Outcomes, and**

A new research brief, published by Meagan Cusack, MS and

Ann Elizabeth Montgomery, Ph.D., draws on findings from a **complementary mixed methods project** that explored employment services offered by Homeless Veteran Community Employment Services (HVCES) Employment Specialists; identified Veterans' employment needs, available services, and needed resources; and assessed whether receiving employment services is associated with improvement in Veterans' housing stability. Data included qualitative interviews with HCHV Employment Specialists (n=16), an inventory of services completed by services

providers (n=16), and administrative data from Veterans with recent experiences of housing

**Implementation Strategies** 

**HPO Resource Quick Links** During April, **Sexual Assault Awareness Month**, and every month, VA provides support to those who have survived sexual abuse and trauma through specific programs and resources.

The VA's Intimate Partner Violence Assistance Program (IPVAP) is committed to helping Veterans, their partners, and VA staff who are impacted by IPV. If you, or someone you know could be experiencing and/or using IPV - help is available.

"Gender-Sensitive Homelessness Services that Address the Unique Needs of Women Veterans" is a video that includes details about two programs that helped

Statement by VA Secretary McDonough on the president's FY 2022

**Discretionary funding request**: President Biden outlines proposals to invest in

A Clinical Resource Guide

#### two Veterans and their families exit homelessness: Housing and Urban Development-VA Supportive Housing (HUD-VASH) and Supportive Services for Veteran Families (SSVF) programs.

instability (n=2,643).

critical health care improvements for Veterans, and to modernize VA's systems. **HPO COVID-19 Response** and Updates



1987

"Homeless Chronically Mentally III

# placing it in the top 10% of nursing homes in the United States. In the following interview, Mrs. Diaz shares how her personal

experiences and professional background led her to HPO and shaped her commitment to ensure Veterans experiencing or at risk of homelessness receive rapid, integrated supportive services that helped them rebuild their lives. Read the full interview.

HPACT launched in 2011 Established by section

McKinney-Vento Homeless Assistance Act authorizes use of unutilized and underutilized public buildings and real property to assist the homeless. PL 100-77 713 of the Jeff Miller and Richard Blumenthal Health Care and Benefits and is authorized to provide health care to eligible Veterans under Established by the VA and Established by Homeless HUD Independent Agencies Appropriations Act (HUD-VASH Veterans Comprehensis Assistance Act of 2001, Title 38 U.S.C. 7301(b). ment Act of 2016, pilot), PL 101-144 38 U.S.C., PL 107-95 Title 38 CFR Section 17.38 38 U.S.C. 101, PL 713 1987 1990 1992 2001 2011 2014 2016 (HCRV/V)(0) Established by the Hom Programs Act of 1992, 38 U.S.C., ents Act. 38 2031 and 2033 chronically mentally ill Veterans. U.S.C. 101, PL. 110-387 Established by PL 100-6 PL 102-590, 106 Stat. 5136

#### community care centers that provide 24/7 shelter, urgent care/medical respite level of care, and COVID-19 infection prevention and control measures.

VA's National Center on Homelessness among Veterans

and the National Health Care for the Homeless Council collaborated to create "A Clinical Resource Guide for Community Care Centers During the COVID-19 **Pandemic**." The intent of this guide is to raise holistic awareness of the various complex needs of people

experiencing homelessness. Those people may reside in

**HPO Staff Spotlight: Monica Diaz** Monica Diaz joined HPO as its senior executive director after serving as the skilled nursing facility administrator at the California-Yountville Veterans home, the largest in the state, from 2012 through 2018. At Yountville, she advised senior executives and interdisciplinary professional teams on patient quality-improvement programs, financial and clinical best practices, and organizational

culture change strategies. Monica's year-over-year improvements increased Yountville's CMS 2-star rating to a five-star rating,

**HPO Fact of the Month** 

Did you know? The graphic below, from the 2021-2025 HPO Strategic Plan, shows the Veterans Health Administration's legislative timeline for authorization of HPO's different programs and services. Figure 1. Homeless Services Timeline