

**What is the Home Improvement and Structural Alterations Program (HISA)?**

The HISA program provides funding for disabled Veterans to make home improvements necessary for the continuation of treatment or for disability access to the home, essential lavatory and sanitary facilities.

**Who is eligible for the HISA Program through FMP?**

Disabled Veterans may be eligible for HISA when it has been determined to be medically necessary or appropriate for the effective and economical treatment of the service-connected disability.

**Is there a cost limitation?**

Yes. Lifetime home improvement benefits may not exceed \$6,800 (U.S.). Any costs that exceed \$6,800 (U.S.) will be the Veteran's responsibility.

**How do I apply for these home improvements?**

Submit the following documentation to the FMP Office:

*(Note: FMP HISA requests will be forwarded through the FMP Program to the Denver VA Medical Center for review and determination.)*

- Letter from you describing your physical disability and a description of the home improvement and/or structural alteration you are requesting.
- Statement from your attending physician or therapist. This statement should describe your physical condition/disability, and why the home modification(s) are medically necessary or appropriate for the effective and economical treatment of your service-connected disabling condition.
- Copy of a completed and signed VA Form 10-0103, *Veterans Application for Assistance In Acquiring Home Improvement and Structural Alterations*

- A completed, signed home ownership or rental lease form with a letter from your landlord agreeing with the modifications, if required.
- Drawing of the work to be undertaken. This drawing can be hand sketched. It should include the height, width and length dimensions. It **does not** have to be a formal blueprint or architectural drawing.
- Documentation verifying that the provider/contractor is licensed/bonded.
- Itemized cost estimate of the proposed improvement and/or structural alteration from your provider/contractor.

**Do I have to contact the FMP Office prior to starting the alterations in my home?**

Yes. Preauthorization must be obtained before beginning any alterations to your home; otherwise, HISA benefits will be denied.

**Will the VA be responsible for the maintenance of the altered or installed items?**

No. The VA will not assume any responsibility for the maintenance or upkeep of the altered or installed items.

**How do I get more information?**

- Mail: Chief Business Office Purchased Care  
Foreign Medical Program  
PO Box 469061  
Denver, CO 80246-9061
- Phone: 303-331-7590, Monday-Friday  
8:05 a.m. to 6:45 p.m. Eastern Standard Time
- Email: Follow the directions for submitting email via IRIS at <https://iris.custhelp.com/app/ask>
- Website: <http://www.va.gov/purchasedcare/>