

ID	Test Observation Title	Description	DBQ Form	Status	Test Observation Identifier	Severity Level	Classification	Harris Response to Action	Harris's Plan for Resolution	Comments	VA UAT Team Response	Requires Scripting	Item Type	Path	VA UAT Team Recommended Action
85	Need an option for "No symptoms found"	Item 5 - Symptoms No option for when No Symptoms are found. This is a required field that will not allow you to go forward if you do not find a symptom, even if none exist	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Barton Evans & Dr. Worthen	Low	Change Request	This should be a change request as the RED requirement to have at least one selected is met. There is no option on the PDF for when No Symptoms are found. This would be a new data element that doesn't exist in the current DBQ.	The Requirements document states that at least one symptom must be selected.	Skennedy wrote: RED states that the actor must select at least one. The form state "check all symptoms that apply", allowing for no selection.	RED does state that the actor must select at least one. However, the form states: "For VA rating purposes, check all symptoms that apply to the Veterans diagnoses." Therefore, if no symptoms apply, the user should not be forced to select one. The OMB form supercedes RED. 12/3 - Review of Out of Scope document - this requirement is not marked "out of scope". 12/19 - Dick will have to determine the disposition. 1/7/2013 - MITRE, Stef, and Harris met to discuss. Since the requirement in the RED is incorrect, and the form does not explicitly describe what to do when no symptoms are found, this team suggested that this observation be presented to Dick with the suggestion to make it a Change Request, updating the requirement(s) in		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - Review with Dick -
86	Item 6 not saved on PDF	The answer to Item 6. "Does the Veteran have any other symptoms attributable to PTSD (and other mental disorders) that are not listed above?" not printed on PDF	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Barton Evans	Low	Defect		A ticket has been opened to ensure that all PDF mapping is correct. UAT-A18-CJM-01		ticket opened		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Defect - Regression test when available
87	See Items 80 & 82 - Can Enter diagnosis of PTSD even when DSM IV not met	Can enter a diagnosis of PTSD even when DSM IV Criteria are not met on Medical History Page-- Need an Alert	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Barton Evans	Low	Defect		The DBQ functions appropriately as laid out in the Requirements. But the DBQ needs to function as laid out in the form instructions. A Ticket UAT-A18-CJM-002 has been opened.		ticket opened		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Defect - Regression test when available
88	Do not make the ICD Code field required.	Item 2b. Too cumbersome for mental health professionals to require Medical ICD codes and is outside the scope of practice to do so	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Barton Evans	Low	Change Request		The DBQ Web Based System isn't interfaced with other VA systems or other systems that can pull in that data.		Change Request - no evidence of any requirements not met.		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request
89	System requires items 2c and 2d	Items 2c. Axis IV, and 2d Axis V Script states that the system should not require these fields System does require these to be filled out! As it should for the required full 5 Axis DSM IV diagnostic requirements.	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Barton Evans	Low	Test Script		For Assessment and Functional Impact, Skennedy wrote: RED states under section 2 Current Diagnoses items 2 b. Axis III ,2c. Axis IV , 2d Axis V are required on the DBQ.	Skennedy wrote: RED states "Actor must enter descriptive text" for both of these fields. But 2c appears to be optional in the form -- "describe, if any"	Update script		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - update script
90	Data entered in item 7 does not appear on the PDF	Item 7. Is the Veteran capable of managing his or her financial affairs? Data enter in item 7 does not appear on the PDF.	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Barton Evans	Low	Other		This could not be reproduced When the PDF is printed the Yes/No box is marked and the Explain data fields are all completed appropriately.		Retested for both Yes and No responses and could not replicate this issue.		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - cannot be reproduced
91	Remarks should be required	Item 8. The script does not require the user to enter remarks, and the system did not enforce. I believe this is a conceptual error in the system, because without required Remarks, the basis of the opinions above are not recorded.	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Barton Evans	Low	Change Request		For all DBQs having a remarks section it is required. This is a design decision since there is only one text box on this section. If the user does not want to leave a remark they can submit without saving that section.	Skennedy wrote: RED states that Remarks are optional	For the Initial PTSD DBQ, neither the RED nor the PDF form states that Remarks are required.		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request
92	Need larger Remarks field to review text	Item 8. Remarks section does not allow you to open to a larger window to adequately review for accuracy. All Comments windows and History descriptions should do this as well as is the case with the current CAPRI DBQs	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Barton Evans & Dr. Worthen	Low	Other		The remarks sections was intended for brief comments. The system allows for uploads of documents if further explanations or documentation are		Duplicate - CR for #35 will apply to all DBQs		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Duplicate
93	Request to have the data on the "claim" form already in the system.	Question? Why are medical and mental health professionals wasting valuable time entering this information? Why is it not already in the system as it is for the CAPRI system	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Dr. Barton Evans	Low	Change Request		The DBQ Web Based System isn't interfaced with other VA systems.		out of scope		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request
94	Asking for the stressor again is not required statutorily for Review PTSD exams	Item 3, Criterion A Stressor (s) were previously determined on the Initial PTSD examination and re-asking for the stressor is not required statutorily for Review PTSD exams. This is a problem with the CAPRI DBQ as well and should be addressed now that changes are more easily made.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Dr. Barton Evans	Low	Change Request		Item 3 Criterion A reflects the requirements and the current DBQ form and are working as designed.	Skennedy wrote: This would be a change to the form.	Change to form -- out of scope		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - REQUEST TO CHANGE OMB FORM
95	No error displayed for insufficient symptoms	Item 3, Criterion E (Duration of Symptoms) and F (Clinically significant distress or impairment). This system does not show an Alert when there are insufficient symptoms on Criteria B, C or D to meet DSM IV diagnostic requirements.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Dr. Barton Evans	Low	Change Request		Item 3 Criterion E reflects the requirements and the current DBQ form and are working as designed.	Skennedy wrote: No mention of DSM IV in RED. RED does not describe insufficient symptoms	Harris's response is correct. Neither RED nor the form mention the need to meet DSM IV diagnostic requirements.		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request

96	Need option for "no symptoms found"	Item 5. FOR VA RATING PURPOSES, CHECK ALL SYMPTOMS THAT APPLY TO THE VETERAN'S DIAGNOSES This does not allow for a No Symptoms option, i.e. a flag requiring the listing of symptoms comes up, even if there are no symptoms of PTSD or mental disorder found on the examination. This is a flaw that needs to be fixed.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Dr. Barton Evans	Low	Change Request	This should be a change request as the RED requirement to have at least one selected is met. There is no option on the PDF for when No Symptoms are found. This would be a new data element that doesn't exist in the current DBQ.	Item 5 reflects the requirements and the current DBQ form and are working as designed.	Skennedy wrote: RED states that the Actor must select at least one; Form states "check all the apply", (therefore option for "none" not needed.)	This is actually item 4 on the Review PTSD form (item 5 on the initial PTSD form). RED does state that the actor must select at least one. However, the form states: "For VA rating purposes, check all symptoms that apply to the Veterans diagnoses." Therefore, if no symptoms apply, the user should not be forced to select one. 12/3 - Review of Out of Scope document - this requirement is not marked "out of scope". The OMB supercedes the RED. 12/19 - Dick will have to determine the disposition. 1/7/2013 - MITRE, Stef, and Harris met to discuss. Since the requirement in the RED is incorrect, and the form does not explicitly describe what to do when no symptoms are found, this team suggested that this observation be presented to Dick with the suggestion to make it a Change Request, updating the requirement(s) in RED.	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - Review with Dick	
97	ICD Code not used for PTSD/mental disorder examinations	Item 2A ICD Code, and item 2B ICD Code. By statute, we do not use ICD codes for PTSD/mental disorder examinations, but DSM IV. This is a problem with CAPRI as well and needs to be fixed on this iteration.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Dr. Barton Evans	Low	Change Request		The form agrees with the PDF and the requirements. The current PDF uses the term ICD and we cannot change the forms.		out of scope	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - REQUEST TO CHANGE OMB FORM	
98	Request to remove ICD Code	Item 2B. AXIS III - MEDICAL DIAGNOSES (TO INCLUDE TBI) COMMENTS IF ANY This requires entering an ICD code, but most C&P mental health examiners are not medical professionals and therefore are not qualified to make a medical diagnosis. I recommend an open text book instead of an ICD code. Also you cannot leave this blank if there are no Axis III disorders. You cannot save or navigate to the next section.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Dr. Barton Evans	Low	Change Request		The form agrees with the PDF and the requirements. The current PDF uses the term ICD and we cannot change the forms.		out of scope	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - REQUEST TO CHANGE OMB FORM	
99	Need larger text fields to review data	Text box for item 6 G. IS THE VETERAN CAPABLE OF MANAGING HIS OR HER FINANCIAL AFFAIRS? If no, explain", needs to be larger so that the user can review the information Like with the Initial PTSD, none of the Comment boxes, History Boxes and Remark section Boxes expand as they did with CAPRI making it extremely difficulty and time consuming to edit these boxes. I think this is a serious flaw that needs to be addressed. In fact, I believe I made these comments on the early draft of these DBQs. From my understanding, fixing this should be relatively simple.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Dr Barton Evans	Low	Defect	A global script will be created to widen all text fields and force text to wrap to the next line	Harris is reviewing to see if we can make a global change to widen many of the smaller text boxes.		12/6 - Requires scripting. Harris is working on a level of effort/cost estimate to resolve the expandable text issues. All issues related to expandable text fields will be categorized as defects.	TRUE	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Defect - Regression test when available
100	Cannot save if a second disorder is listed	Cannot save if there is no ICD code for Axis III, even if there is not disorder. Also, if a second disorder is listed and all boxes are completed, the module will not save and gives a Workflow message that is inaccurate. When I erased the second diagnosis and redit.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Dr. Barton Evans	Low	Change Request		For Assessment and Functional Impact, Skennedy wrote: It looks like the system is performing per the RED for the first statement regarding Axis III. I'm not sure what the issue is in the second part.		For Axis III, RED states "descriptive text is required". The DBQ form does not indicate whether this field is required or not. Therefore, there is no evidence that a requirement is not being met, so this will have to be considered a change request.	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request	
101	Remarks text box needs to be expandable	Item 7. Remarks text box needs to be expandable.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Dr. Barton Evans	Low	Other		The remarks sections was intended for brief comments. The system allows for uploads of documents if further explanations or documentation are needed.		Duplicate - CR for #35 will apply to all DBQs	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Duplicate	
102	Request to modify Certification page	Physician Certification - Too much information to fill in. This information (address, phone number, license number, etc.) was not required in CAPRI and again should be autofilled for VA examiners. This takes away valuable time. Should be prepopulated	General	Presented to Contractor	Dr. Barton Evans & Dr. Worthen	Low	Change Request		Potential future change request.		Where are the requirements for the Certification form?	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request	
103	Request to expand text and comment boxes on Mental Disorders DBQ	Item 1, 1A, 1B, 1C - As with all Text and Comment boxes, they are not expandable, which makes editing and viewing of them extremely cumbersome. We NEED expandable boxes like we had with CAPRI. Item 2A thru 2G- With Initial Mental Disorders exams, we are required to enter a fairly lengthy and complete history, so expandable Text and Comment boxes are critical. Needs more than 4000 characters - 20,000 would be good 3A - User has to scroll horizontally just to read the items 3B - 2000 characters isn't enough - I suggest 15000 Item 5-- will occasionally need more than 2000 characters - 10,000 to be safe Item 6, Remarks - Needs a lot of characters - suggest 10,000	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Presented to Contractor	Dr. Barton Evans & Dr. Worthen	Low	Change Request		Harris is reviewing to see if we can make a global change to widen many of the smaller text boxes. Specific requirements for each of the fields were met. Requirements change can be implemented on each field to match these suggestions		12/6 - Requires scripting. Harris is working on a level of effort/cost estimate to resolve the expandable text issues. All issues related to expandable text fields will be categorized as defects.	TRUE	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request

104	Request for a "No Symptoms" option	Item 3 No option for No Symptoms. If at least one symptom is not endorsed than you get an error message.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Presented to Contractor	Dr. Barton Evans & Dr. Worthen	Low	Change Request	Medical History Q3: Request to change the field to not required? If we add an option for No Symptoms we cannot translate that to the PDF form.	system working per requirements	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request
105	Do not require ICD Codes (change request)	Mental health examiners do not use ICD codes for mental disorders, but rather DSM IV codes. This was a problem with CAPRI and should be changed on this edition.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Presented to Contractor	Dr. Barton Evans	Low	Change Request	The form agrees with the PDF and the requirements. If we change the form, the PDF will still say ICD as we cannot change the form.	Change to form -- out of scope	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - REQUEST TO CHANGE OMB FORM
106	Request to remove ICD code	In item 1B, AXIS III - MEDICAL DIAGNOSES (TO INCLUDE TBI), ICD CODE, This should be a text box and not a specific medical code. Most mental health examiners are not M.D./D.O./APN etc and providing a medical diagnosis is beyond the scope of their practice. We could enter text on CAPRI without being required to enter an ICD code.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Presented to Contractor	Dr. Barton Evans	Low	Change Request	The form agrees with the PDF and the requirements. If we change the form, the PDF will still say ICD as we cannot change the forms.	Change to form -- out of scope	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - REQUEST TO CHANGE OMB FORM
107	Item 1D Axis V should be required	A GAF score is required statutorily for all PTSD/Mental disorders exams. This should be a required box.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Presented to Contractor	Dr. Barton Evans & Dr. Worthen	Low	Test Script	Q1D for GAF score is marked required in both Test and Test2. Requirements say optional for the comment.	Skennedy wrote: Script error since the requirement in RED states that this field is optional, the script was incorrect.	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - update script
108	Need to expand character limit for several fields	Item 2a thru 2e --4000 characters will not be enough in some cases - need at least 10,000	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Worthen	Low	Change Request	Comments or documents larger than 4000 characters can be uploaded as a document to the DBQ. Comments can then be entered into the text box that supporting documents have been attached.	discuss options for expandable text fields 12/6 -- Requirements currently state that this field is 2000 characters. Since this form appears to be a MS Word document (Internal to VA), do we have a little more flexibility than we do with PDF forms?	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - REQUEST TO CHANGE FORM
109	Physician Signature does not appear correctly on PDF	Physician Signature does not appear correctly on PDF	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Dr. Worthen	Low	Change Request	The Physician's signature is electronic and does not transfer over to the PDF. It was left blank intentional on the PDF in case the the PDF was to be printed and signed	Change Request - no evidence of any requirements not met.	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request
110	Request a field to list the "names" of the medical disorders	Item 1B Axis III - There is no field to list the "names" of the medical disorders.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Presented to Contractor	Dr. Worthen	Low	Change Request	The form and requirements allow for ICD code of length 10 and Comments of length 255. However, the PDF form itself only has room for about 55 characters. The PDF form can not be changed. An alternative is to attached a file and use the space allotted on the PDF form to indicate that a file is attached. Given a list of the disorders, a drop down can be enabled with low effort.	form change - out of scope	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - REQUEST TO CHANGE OMB FORM
111	Item 7A does not print on PDF	Item 7A. PSYCHIATRIST/PSYCHOLOGIST/EXAMINER SIGNATURE & TITLE does not print on PDF	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Presented to Contractor	Dr. Worthen	Low	Other	No current requirements for electronic signature specifics on the PDF.	Duplicate - CR physician signature will apply to all DBQs	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Duplicate
112	Required to Enter 2c and 2D in Review PTSD DBQ	Though told to skip items 2C, Axis IV and 2D Axis V, both required an entry before I could save. Of note is that a GAF must always be provided so this should be a required field. [Both had little R's next to it after the errors Save - need to check if they originally had those Rs]	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Tamara Almayda, Dagen post	Low	Test Script	For Assessment and Functional Impact, under section 2 Current Diagnoses items 2 b, Axis III, 2c, Axis IV, 2d Axis V are required on the DBQ.	Update script Not sure whether this section was saved. Because Question 6 required comments we got a workflow message, even after saving 2c and 2D indicating need for comments. So not sure it was saved in the 2nd review. The RED document seems to indicate that 2C and 2D are required following an Optional Step 26 - thus one might suppose if answer 2B, must answer 2C and 2D, though this should be reviewed more closely (in for one, in for all 3)	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - update script

113	Item 6 in Review PTSD DBQ did not provide for comments	In Review PTSD DBQ, question 6, selected "No" for is Veteran capable of managing his or her financial affairs and did not get a comments field. First time this was done, got a work flow message indicating this was not saved. Second time this was done, there were no messages on Save, indicating that the page was saved.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Tamara Almeyda; Dagen review	Low	Defect		It appears the conditional yes/no is backwards and a ticket has been opened to correct - UAT-A19-CIM-001 - Currently the system does not provide a Saved message. Saved message can be implemented with a moderate LOE. Some effort required for scripting and additional for implementing that script on each form	This both a bug and defect. Question 6 should allow for a comment. The bug is that the system should be consistent on whether it saves the form if the comment in question 6 (which cannot be provided) is not provided. In one case it was saved - the second time it was not. The requirement was incorrectly written at first but corrected in the comments section and the change was agreed to. Apparently, though the original requirement was implemented.	This ticket was regression tested and can be closed.	TRUE	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close - Resolved via Regression
114	Problem with "Generate PDF report" link in Review PTSD DBQ	When clicked the "Generate PDF report" in Review PTSD DBQ I gosystem returned a adobe reader error message saying contents of original document were changed. Further, the pdf did not show all the information that was submitted - it only displayed the name and SSN	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Tamara Almeyda	Low	Training Issue		Adobe will return a warning if the reader the tester is using is different that the reader that the form was created in. - All items in the DBQ were mapped to the PDF	The pdf did not reflect information submitted.	adobe messages		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Training Issue
115	Submit Button on Review PTSD generates error	After clicking the Submit button on the Review PTSD DBQ, I received the following error: xToolTipElementSkip Navigation My Account Password Change Role Loading ...Sign Out Help Home Tracking Inbox Claim New Search Claim Standard Search Reporting My Saved Reports Shared Reports Dashboard Options System Exception VA DBQ 2.0.0 - talmeyda (VA Clinician) A problem has occurred while processing your last request. If this problem continues please contact your system administrator. Contact Administrator	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Tamara Almeyda	Critical	Defect	This was resolved in the testing environment on 11/29. UAT can re-test this with the next release to the UAT test environment.	This error could not be reproduced.	Error on pressing Submit button	This error was reproduced and is critical. When the user attempts to submit the Review PTSD DBQ (by clicking the Submit button), a "System Exception" error occurs. This was tested both for an incomplete DBQ and a completed DBQ. The error occurred both times. 12/3 - Review of Out of Scope document - this requirement is not marked "out of scope" 12/19 - conflicting test results. The UAT team will retest in the next build.		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Defect - Regression test when available
116	Question 4A Review PTSD DBQ drop down is difficult to read	The drop down menu for question 4A of the Review PTSD DBQ "which of the following best summarizes the Veteran's level of occupational and social impairment with regards to all mental diagnoses" is too long: one cannot read the choices in the drop down button	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Presented to Contractor	Aaron Dagen	Low	Defect		The length of the text box is due to the inability of the core tool to wrap the text without additional scripting. Additional options are available with moderate scripting effort	Drop down menu for question 4a of the Review PTSD DBQ is too long - cannot be read	discuss options for expandable text fields. 12/6 - Per Harris, the width of drop-down fields can be increased. This is a defect	TRUE	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Defect - Regression test when available
117	Initial PTSD Diagnostic Criteria Requirement	Under <i>Medical History</i> , Number 4a (PTSD Diagnostic Criteria) and Number 5 (Symptoms) do not contain fields for symptom frequency, severity, and duration. Those symptom characteristics are specified in the federal regulations: 38 CFR § 4.126(a) states, "When evaluating a mental disorder, the rating agency shall consider the frequency, severity, and duration of psychiatric symptoms..."	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Mark Worthen	Low	Change Request		The DBQ Reflects correct the requirements and the PDF form.	11/16 - The system accurately reflects the Initial PTSD form. This appears to be a requested change to the form.PSYCH - Initial PTSD DBQ 5-17.doc	Change to form -- out of scope		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - REQUEST TO CHANGE OMB FORM
118	Cannot save Medical History in Hearing/Loss Tinnitus DBQ	Received an error message stating that left ear entries was missing	General	Presented to Contractor	Tamara Almeyda	Low	Training Issue		When the History section has all required data entered saving was successful. This was not reproducible.	could not save the the Medical History of Hearing Loss/Tinnitus DBQ because it stated left ear entries were missing. (on second attempt, by just answering all required answers was able to save - or at least did not get error messages). Thus it appears it might be a test script error	Close Observation - Training Issue -- data not saved if errors are present.		Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Training Issue

119	Lose Data in Medical History if it does not save (inconsistent)	In reproducing Tamara Almeyda testing, when did not fill in left ear information, the page was not saved and all the information was lost. When attempted again to enter information and still left out some required fields (validity of puretone test, significant changes in hearing thresholds (both ears)), error messages appeared but the information entered to that point was saved. Thus saving information in error modes for this page appears inconsistent	General	Presented to Contractor	Dagen	Low	Training Issue	When all the required data fields are not complete the system will give an error and hold the data while on that page so that all the required data can be entered. If navigating away from the page before completing all required data and saving successfully, data will be lost.	Inconsistent saving of data. This form requires considerable input of information and lost information can be very frustrating. This was also pointed out verbally on the review call, though the precise amount of information put in was not provided.	Close Observation - Training Issue -- data not saved if errors are present.	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Training Issue		
120	Etiology of Tinnitus has an additional required question	Was required to select: "Cannot provide a medical opinion regarding the etiology of the Veteran's tinnitus without resorting to speculation". This is an additional required field in the DBQ AS and it should not be required.	General	Presented to Contractor	Tamara Almeyda	Low	Defect	A ticket has been placed to remove that requirement from the field. UAT-A01-CJM-002	RED indicates that only one of the boxes for this question in the Tinnitus/Hearing loss DBQ needs to be answered. By making this required, the clinician is required to answer an additional question and that does not appear to be intent of	ticket opened	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Defect - Regression test when available		
121	Information transfer to pdf incomplete in Hearing Loss/Tinnitus DBQ (abnormal reflexes)	When reading the pdf after following the script, the pdf did not convey the abnormal reflexes that were selected in question 1f. This was repeated and same issue found. It inaccurately appeared to imply that the abnormal buttons had not been selected	General	Presented to Contractor	Tamara Almeyda/Dagen redo	Low	Defect	A ticket has been opened to resolve the mapping issue. UAT-A01-CJM-001	The abnormal reflects reflexes, selected in question 1f, did not appear on the pdf form	This ticket was regression tested and can be closed.	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close - Resolved via Regression		
122	Incomplete transfer of information to pdf Tinnitus/Hearing Loss (remarks)	The remarks section on the pdf form for Tinnitus Hearing loss DBQ does not show all of the remarks. They are cut off	General	Presented to Contractor	Tamara Almeyda	Low	Change Request	Out of scope as the PDF forms cannot be modified. This should be a change request for the OMB form itself.	The PDF itself can not be changed and the amount of text that was requested in the Data Validation document does not fit in the PDFs allowable space.	The remarks section on the pdf form for Tinnitus Hearing loss DBQ does not show all of the remarks. They are cut off	While there are no specific requirements stating that text should be fully displayed, this is still a defect. Can the PDF fields expand? 12/6 -this observation was sent to Harris for internal review. 12/19 - Harris responded on 12/17 ("Harris Response to Action"). On 12/19, the UAT team changed this from "Requirement not met (defect)" to a Change Request - Request to the OMB Form. The following is T. Curington's analysis: Discussion- According to the Data Validation Requirements, the Hearing Loss & Tinnitus Remarks question (question #02.05.00.01) is required to be a String data type that allows up to 4,000 characters. The Hearing Loss & Tinnitus DBQ form is a non-public form. The remarks question on the actual DBQ form is a one line question. It is impractical to expect 4,000 characters to fit on one line of the DBQ form. In order to meet the 4,000 character requirement and have all 4,000 characters appear on the PDF version of the DBQ, the DBQ form should be changed to have more than one line of text. Conclusion- This Test Observation is not a defect that Harris can address without the VA agreeing to change the DBQ form and allow more space to allow additional characters. This test observation should be changed to a Change Request.	Duplicate - CR for #35 will apply to all DBQs	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request - REQUEST TO CHANGE OMB FORM
123	Initial PTSD - Assessment and Functional Impact, Question 1	Under <i>Assessment and Functional Impact</i> , the drop down menu for "If no diagnosis of PTSD, check all that apply;" would not be necessary if the size of the field box were widened. Drop-down menus are annoying if they are not really necessary. Under the <i>Assessment and Function Impact Question #1</i> , Please expand the check box so that the drop-down list is not so cramped and scrolling is unnecessary.	General	Presented to Contractor	Mark Worthen	Low	Other	Harris is reviewing to see if we can make a global change to widen many of the smaller text boxes.			Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Duplicate		
124	Request to remove "yes/no" option, use text boxes only	In item 1A, the examiner needs the ability to enter information in all Hz not just an average. Yes and no responses are not appropriate. There are other dropdowns that are not identified average Hz Skennedy wrote: In the Diagnostic testing module, item A right and left ear, the user has to select yes, then enter the decibels for each item. Request to remove the "Yes/No" options and have the user just enter text in each decibel field.	Hearing Loss and Tinnitus	Presented to Contractor	Laura Hodges	Low	Change Request	The RED Document states: Step 4: Actor records test values. 1. Actor must record at least one measurement or at least one occurrence of "CNT". With the YES/NO and text fields this gives the user the opportunity to document that a specific HZ was tested and record the HZ level that was achieved.	Skennedy wrote: Im not sure if this is a script issues or not. The script instructs the user to choose one threshold, i.e. "F 6000hz" and enter the # decibels. In looking at the form again, the intent may be to enter the # decibels for each threshold. Will need to verify. Either way, having to answer "Yes/No" for each is confusing.	Change Request - no evidence of any requirements not met.	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request		
125	System errors	I believe I have pinpointed the issue. In the Medical History Module, if you select the "STROKE" checkbox in 3B, OR if you select the "CARDIAC CONDITIONS" checkbox in 3C, a system error occurs upon save. "A problem has occurred while processing your last request. If this problem continues please contact your	Diabetes Mellitus - VA Form 21-0960E-1	Presented to Contractor	Dr. Romero	High	Defect	Ticket entered for System Exception Error. Will instruct to test by checking all boxes for questions 3A, 3B, and 3C in Medical History section.		This ticket was regression tested and can be closed.	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close - Resolved via Regression		
126	Initial PTSD Typo	Also under <i>Assessment and Functional Impact</i> , there is a typo in Number 4 (Occupational and social impairment): Veteran???	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Mark Worthen	Low	Other	In section Assessment and Functional Impact, Item 4 I was unable to reproduce the erroneous question marks.		Duplicate of Item #73	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Duplicate		

127 Error Messaging Confusion	<ul style="list-style-type: none"> Minor point: If the examiner forgets to fill in a required section, he/she receives a message like this one: <ul style="list-style-type: none"> Does the Veteran have a diagnosis of PTSD that conforms to DSM-IV criteria based on today's evaluation? Is business required. The phrase "is business required" is a little confusing because it is not a common phrase used by medical professionals. A less confusing phrase would be, "is required." 	General	Presented to Contractor	Mark Worthen	Low	Change Request	Duplicate issue. "Business Required" term is core COTS functionality and should be a training item.	see #22 -- this one is more specific to the "business required" text	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Change Request
128 Change in Question Structure	The users would like the interview style for entering the with the questions skipping around to the questions as needed by the Clinicians. The Testers would like to have another view where they could sort the scripts to align with the questions in order, similar to how the DBQ Forms are in the PDF.	General	Presented to Contractor	Sarah Wear	Medium	Test Script	Potential future change request.	It was decided that interview style was not conducive. Looking at changes to script	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - update script
129 Initial PTSD Assessment and Functional Impact Systems	Also under Assessment and Functional Impact, Number 2 (Current Diagnoses), the Comments boxes are hard to review if you type in more than a few words. You have to scroll back and forth horizontally within the box. This will drive examiners crazy. This observation applies to many of the boxes in this section, e.g., 2b and 2c, and in other sections.	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Mark Worthen	Low	Other	Harris is reviewing to see if we can make a global change to widen many of the smaller text boxes. Duplicate of item 75.	Duplicate - CR for #35 will apply to all DBQs	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Duplicate
130 Initial PTSD Assessment and Functional Impact Number 4C	Also under Assessment and Functional Impact, Number 4c, if you select "No diagnosis of TBI," the program makes the box next to "If no, provide reason that it is not possible to differentiate what portion of the indicated level of occupational and social impairment is attributable to each diagnosis:" a Required field, which does not make sense.	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Mark Worthen	Low	Other	The RED Document states: If "No" or "No diagnosis of TBI" the Actor must enter "provide reason" descriptive text. This is working as designed. Duplicate of Item 76.	Agreed, this is a duplicate of item 76	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Duplicate
131 Recommendation of 2,000 characters for fields	When Saving I received this message: If no, provide reason that it is not possible to differentiate what portion of the indicated level of occupational and social impairment is attributable to each diagnosis: cannot be greater than 2000 characters. 2000 characters is not enough for that field. I recommend 20,000 to be on the safe side.	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Mark Worthen	Low	Other	Comments or documents larger than 2000 characters can be uploaded as a document to the DBQ. Comments can then be entered into the "If no, Provide reason" text box that supporting documents have been attached. Duplicate of item 77.	duplicate of item #77	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Duplicate
132 Initial PTSD PDF not accurate	When I printed out the PDF, this appeared: Diagnostic Summary This section should be completed based on the current examination and clinical findings. Does the Veteran have a diagnosis of PTSD that conforms to DSM-IV criteria based on today's evaluation? X Yes No ICD code: _____ If no diagnosis of PTSD, check all that apply: XVeteran's symptoms do not meet the diagnostic criteria for PTSD under DSM-IV criteria Veteran does not have a mental disorder that conforms with DSM-IV criteria XVeteran has another Axis I and/or II diagnosis. Continue to complete this Questionnaire and/or the Eating Disorder Questionnaire: Thered X's should not be there. Also there is a typo: "today's" should be "today's." Also on the PDF, the diagnoses do not appear (they do appear in the online	General	Presented to Contractor	Mark Worthen	Low	Other	CJM -A ticket UAT-A18-CJM-01 is opened for the unmapped Diagnoses. -The typo of today's on the DBQ/PDF is exactly the same as the original DBQ and can not be changed. -Duplicate of item 78	Duplicate - See #78	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Duplicate

133	Incorrect step in script	Step 25, In item 2A. TREATMENT, select "Prescribed Oral Hypoglycemic Agent", does not belong in the Hearing Loss Tinnitus script. Step 52 - Instructions did not include to say no to provide rationale for reason speculation required (this was a required field). I chose No based on next instruction Step 58, instructions did not include to say no to provide rationale for reason speculation required (this was a required field). I chose No based on next instruction Step 64 - Not specific there are two remarks and only one listed here. I listed none to both.	Hearing Loss and Tinnitus	Presented to Contractor	Laura Hodges	Low	Test Script	Update test script	Skennedy wrote: many of these issues are due to the fact that the script writers were not aware of the "yes/no" design decisions	Update script	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - update script
135	Data not displayed on PDF	The following fields do not transfer from the system to the PDF: Section I, Item 1F. AUDIOLOGIC FINDINGS, SUMMARY OF IMMITTANCE (TYMPANOMETRY) FINDINGS:, Acoustic immittance in Right Ear. --> missing all data Section I, Item 1F. AUDIOLOGIC FINDINGS, SUMMARY OF IMMITTANCE (TYMPANOMETRY) FINDINGS:, Ipsilateral Acoustic Reflexes in Right Ear. --> missing all data Section I, Item 4, "Rationale (Provide rationale for either a yes or no answer:)" --> missing partial data (cutoff) Section I, In item 5 "If yes", enter --> missing partial data (cutoff) Section II, Item 4, --> missing partial data (cutoff)	Hearing Loss and Tinnitus	Presented to Contractor	Laura Hodges	Low	Defect	A ticket has been opened to correct all unmapped data for Hearing Loss and Tinnitus UAT-A01-CJM-001 Harris is reviewing to see if we can make a global change to widen many of the smaller text boxes.		ticket opened	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Defect - Regression test when available
136	System displays "Yes/No"; Form displays "Abnormal/Normal"	Item 1F, instructions should be a yes or no; not abnormal or normal. I chose yes. I made the assumption that the left ear was all normal.	Hearing Loss and Tinnitus	Presented to Contractor	Laura Hodges	Low	Defect	The OMB form is a Word document and expands when filling out electronically. The space identified on these forms that was translated into a PDF form allows for 47 characters on the Hearing Loss remarks and allows for 40 characters on the Tinnitus remarks. Since this is not a PDF form, can the DBQ generated PDF be modified to accept more characters? This would be a change request. 12/20 -- Harris inadvertently pasted the wrong comment here regarding the OMB form as the comment displayed should have been added to item 122. Harris verified that the "Abnormal/Normal" is currently functioning properly. Please re-test with next UAT update.	Unclear where the issue is. Please provide more detail Skennedy wrote: The form displays "abnormal/normal", the system displays "yes/no". My assumption is that the user assumed that the script was incorrect, but since the form uses "abnormal/normal", the system display of "yes/no" is incorrect.	This is the "Summary of Immittance (Typanometry) Findings" section of the form. For each ear (right and left), the user is to select whether or not a set of characteristics are Normal or Abnormal. For example, the first characteristic is "Acoustic immittance". The user has to identify whether the acoustic immittance is normal or abnormal in the right and left ear. Instead of displaying "Acoustic immittance - normal or abnormal" (radio buttons in this case), the system displays "Acoustic immittance - yes/no" radio buttons. 12/3 - Review of Out of Scope document - this requirement is not marked "out of scope". 12/6 - The design must have been changed when 2.1.0 was delivered. 1F was previously in the Yes/No format, but now it displays Abnormal/Normal -- Harris, please verify. 12/19 -- Harris's most recent comments do not apply to this observation. Please explain. 1/7/13 - See Harris's 12/20 Response to Action. Harris has addressed this defect, and it is available for regression testing. MITRE, Stef, and Harris met to discuss. Since this observation was initially outstanding, this team suggested that this observation still be presented to Dick, but noted as a mutually agreed upon defect to be regression tested.	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Defect - Review with Dick
137	Confusing question in Medical History section.	Medical history section: evidence review -- the other question does not make sense, nor does the box after the other question that says please describe. I think this is asking about whether other records were reviewed, but am not sure	Initial Posttraumatic Stress Disorder (PTSD)	Presented to Contractor	Stacey Pollack	Low	Training Issue	The wording on the form reflects the same wording as the Word Document (this form is a Word and not a PDF). The yes/no instead of a checkbox for each is the design decision.	The YES/No boxes were a design decision and adhere to the Requirements and DBQ PDF. Skennedy wrote: The layout and yes/no is a little wierd. The form displays checkboxes which make it a little more clear. All data is correct here.	Yes/No options were added to the "Other" selection, due to "yes/no" design constraints. The system presents the following: 1. Evidence Review In order to provide an accurate medical opinion, the Veteran's claims folder must be reviewed. a. Records reviewed (check all that apply): Claims folder (C-file): Yes No (buttons) If no, provide reason C-file was not reviewed: Other? Yes No (buttons) Please describe: The forms states the following: 1. Evidence review In order to provide an accurate medical opinion, the Veteran's claims folder must be reviewed. a. Records reviewed (check all that apply): _ Claims folder (C-file): _ Yes _ No If no, provide reason C-file was not reviewed: _____ Other, please describe:	Item	sites/OIT_IDIQ/VLER/Lists/DBQ UAT Test Observation List	Close Observation - Training Issue - Review with Dick