



The VA Dental Insurance Program (VADIP)

Frequently Asked Questions



What is the VA Dental Insurance Program?

The VA Dental Insurance Program (VADIP) was created to assess Veterans' interest in and the effectiveness of providing a premium-based dental insurance plan to eligible individuals. The program is mandated by Public Law 111-163, Caregivers and Veterans Omnibus Health Services Act of 2010. The three-year, national pilot program was launched January 1, 2014.

Who is eligible for the program?

Veterans who are enrolled in the VA health care program and VA's Civilian Health and Medical Program (CHAMPVA) beneficiaries are eligible to participate in VADIP.

Does the program affect VA's existing dental coverage?

Participation in VADIP will not affect Veterans' eligibility for VA dental services and treatment.

What is CHAMPVA's role in this program?

CHAMPVA provides contracted insurance companies eligibility information. The insurance companies provide all other services.

Who are the insurance carriers?

VA has contracted with Delta Dental and MetLife, private insurers, to administer the dental insurance program.

Is there a cost to participate in the program?

Each participant will pay a fixed monthly premium for coverage, in addition to any copayments required by his or her plan.



For more
information
about VADIP.

When can I apply for the program?

Individuals interested in participating in VADIP may complete an application online, over the phone or by mail at any time throughout the year. There is no specific open enrollment period.

What services are offered?

Multiple plan options allow participants to select a plan that provides benefits and premiums that meet their dental needs and budget. The offered plans vary and may include diagnostic, preventative, surgical, emergency and endodontic/restorative treatment.

Where do I receive treatment?

Coverage for VADIP dental services will be provided in the United States and its territories.

What if I travel or move?

Both insurance providers offer care nationwide. Coordinate with your provider in advance of your travel or move for information on coverage.

How do I apply for VADIP?

Eligible individuals interested in participating in VADIP may apply by mail, online or by phone. For details, visit www.va.gov/healthbenefits/VADIP.

When does coverage begin?

Coverage begins on the first day of the month after you enroll. For example, if you enroll in July, your coverage would go into effect August 1.

What happens to my coverage when the pilot period ends?

Dental coverage is available through the contracted period of the pilot unless the program is extended or made permanent.

Is there a mandatory participation period?

The initial coverage period will be at least 12 calendar months. Afterward, beneficiaries can renew their coverage for another 12-month period or be covered month-to-month, as long as the participant remains eligible and VA continues VADIP.

Can I be denied participation?

The contracted insurance carriers must accept all eligible beneficiaries who request participation.

How do I get more information?

For more information on VADIP, visit www.va.gov/healthbenefits/VADIP or call Delta Dental at 1-855-370-3303 or MetLife at 1-888-310-1681.