

# U.S. Department of Veterans Affairs' (VA) Fiscal Year (FY) 2024 Veteran Homelessness National Goals Office Hours

VHA Homeless Programs Office  
November 7, 2024

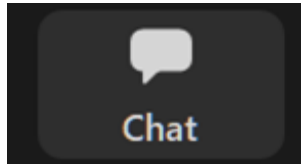
# Housekeeping

- This call will be recorded.
- The webinar will last approximately 60 minutes.
- All attendees will be muted.
- Questions can be submitted using the chat function.
- If you have questions following the call, please email [VHA11HPO38kGoalSupport@va.gov](mailto:VHA11HPO38kGoalSupport@va.gov).

# Zoom Controls

**Typically, on the bottom of the screen**

**All participants are muted upon entry**



Please use the chat to add questions or comments during the call.

# Agenda

- Congratulatory Remarks, Part 1
- Final Results
- Recognizing Local Successes
- Reflections on National Planning
- Congratulatory Remarks, Part 2
- Community Bright Spots
- Closing Remarks



# Congratulatory Remarks



The Honorable Denis McDonough  
Secretary  
Department of Veterans Affairs

Monica Diaz  
Executive Director  
Homeless Programs Office  
Veterans Health Administration  
Department of Veterans Affairs

# Final Results

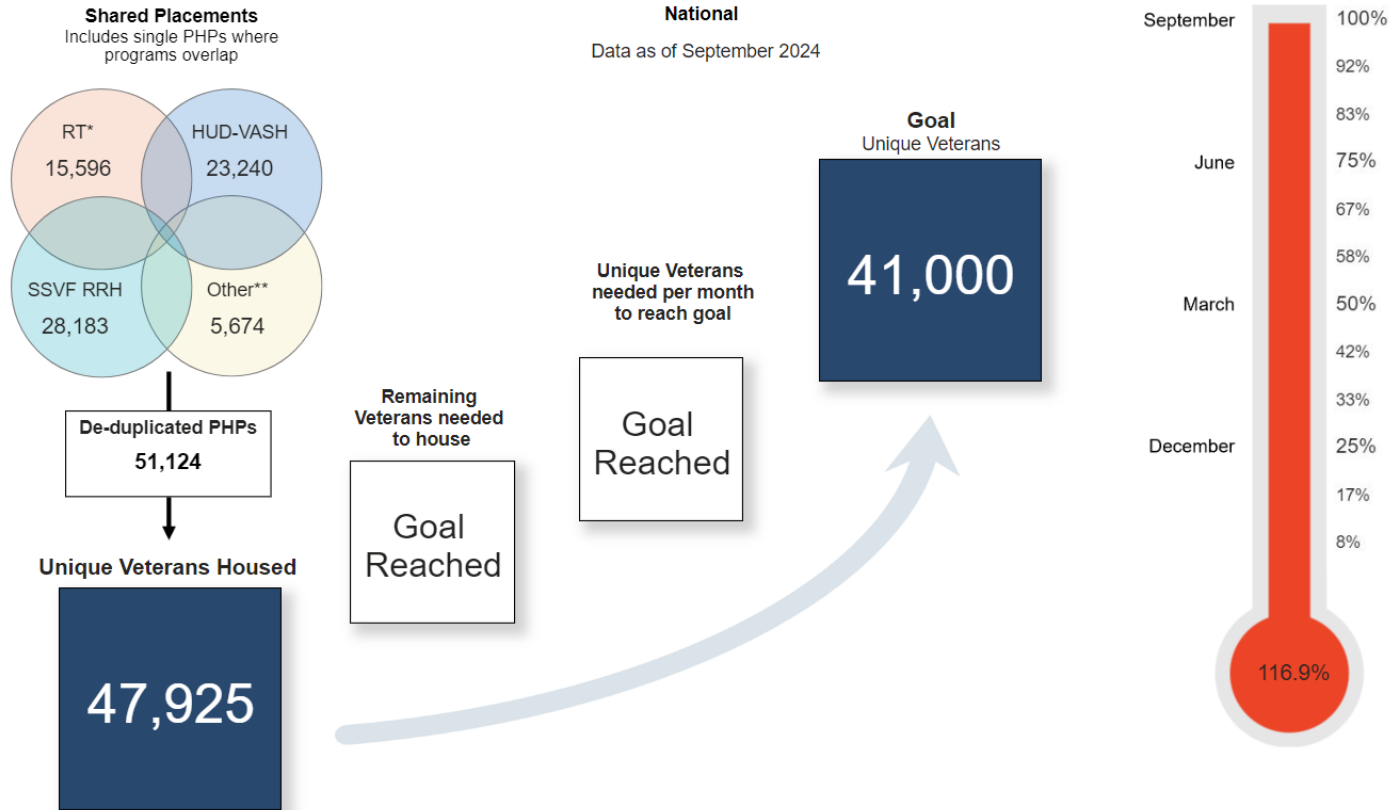




# Goal 1: Permanent Housing

## Goal 1: Permanent Housing

**Permanent Housing:** VA has made a commitment to permanently house (PH) at least 41,000 unique Veterans in FY 2024. De-duplicated permanent housing placements (PHPs) for unique Veterans made during FY 2024 from the following programs count toward this goal: Grant and Per Diem (GPD), Health Care for Homeless Veterans (HCHV) Contracted Residential Services (CRS), HCHV Low Demand Safe Haven (LDSH), Housing and Urban Development-VA Supportive Housing (HUD-VASH), and Supportive Services for Veteran Families (SSVF) – Rapid Re-Housing (RRH) homeless services who obtain permanent housing (PH), Mental Health Residential Rehabilitation Treatment (MHRRT), HCHV Case Management (CM), and for Veterans homeless at entry for the following programs: GPD CM, SSVF – Homelessness Prevention (HP), Veterans Justice Outreach (VJO), and Health Care for Reentry Veterans (HCRV).



\* RT Programs: GPD and HCHV CRS/LDSH  
 \*\* Other: MH RRTP, GPD CM, HCHV CM, Homeless VJP, and SSVF HP  
 \*\*\* Nationally, Unique Veterans Housed represents all unique Veterans across facilities

Veteran Detail  
 Veteran level access is limited to HOMES users.

# Goal 2: Prevention of Returns to Homelessness

## Goal 2: Prevention of Returns to Homelessness

**Prevention of Returns to Homelessness:** For Veterans who become permanently housed in FY 2024, no more than 5% return to homelessness.

### National

Veterans placed in housing as of September 2024

Veterans Housed  
in FY 2024

47,925



Returns to Homelessness

1,930 4.0%

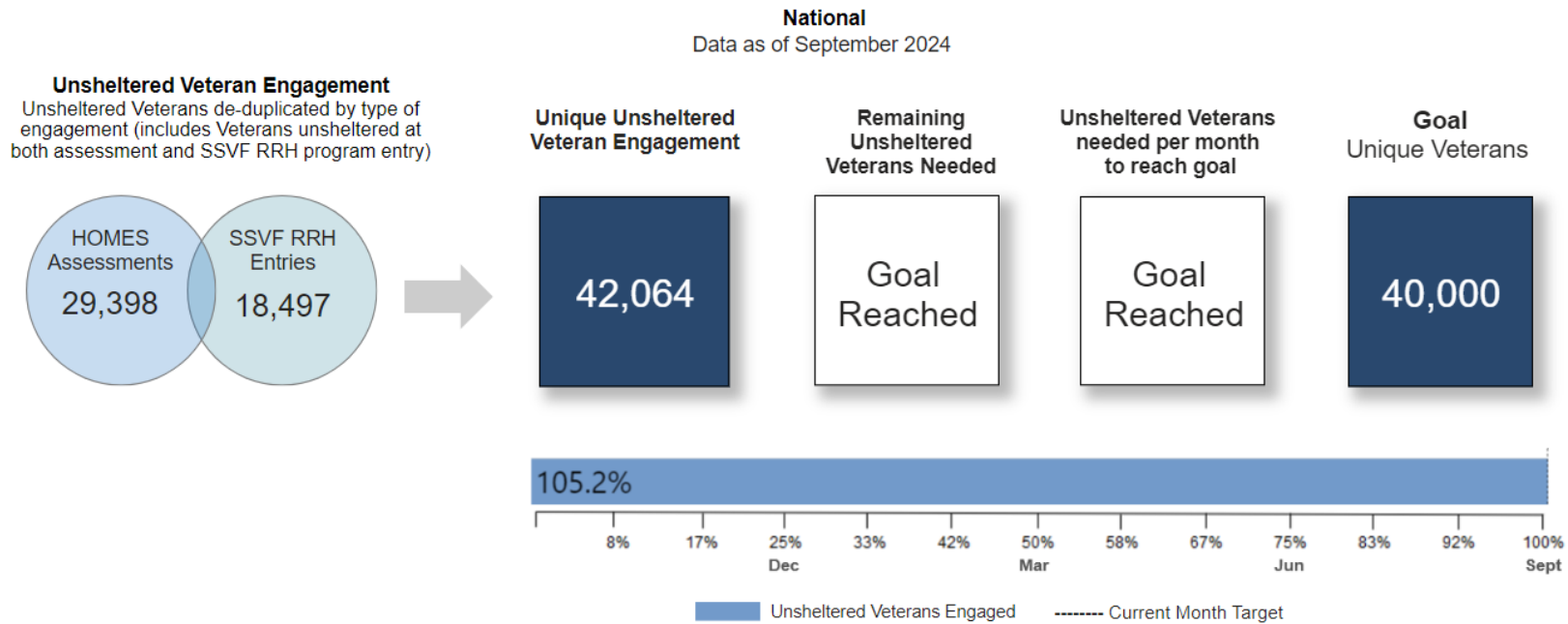


Goal: <= 5%

# Goal 3: Engagement with Unsheltered Veterans

## Goal 3: Engagement with Unsheltered Veterans

Engagement with Unsheltered Veterans: Nationally, VA will increase outreach to and engage with no less than 40,000 unique unsheltered Veterans



# Demographic Breakdown for Progress Ending September 30, 2024

Race	Unique Veterans Housed		Unique Returns*		Unique Unsheltered Engagements	
American Indian/Alaska Native	1,076	2.3%	35	3.3%	995	2.4%
Asian	387	0.8%	12	3.1%	410	1.0%
Black/African American	19,145	40.0%	828	4.3%	16,532	39.3%
Middle Eastern/North African**	9	0.0%	0	0.0%	10	0.0%
Native Hawaiian/Other Pacific Islander	421	0.9%	11	2.6%	434	1.0%
White	24,648	51.4%	971	3.9%	21,786	51.8%
Multiple Races	790	1.7%	43	5.4%	781	1.9%
Unknown	1,449	3.0%	30	2.1%	1,116	2.7%
<b>Total</b>	<b>47,925</b>	<b>100.0%</b>	<b>1,930</b>	<b>4.0%</b>	<b>42,064</b>	<b>100.0%</b>

Ethnicity	Unique Veterans Housed		Unique Returns*		Unique Unsheltered Engagements	
Non-Hispanic/Non-Latino	42,545	88.8%	1,728	4.1%	37,325	88.7%
Hispanic/Latino	4,113	8.6%	164	4.0%	3,871	9.2%
Unknown	1,267	2.6%	38	3.0%	868	2.1%
<b>Total</b>	<b>47,925</b>	<b>100.0%</b>	<b>1,930</b>	<b>4.0%</b>	<b>42,064</b>	<b>100.0%</b>

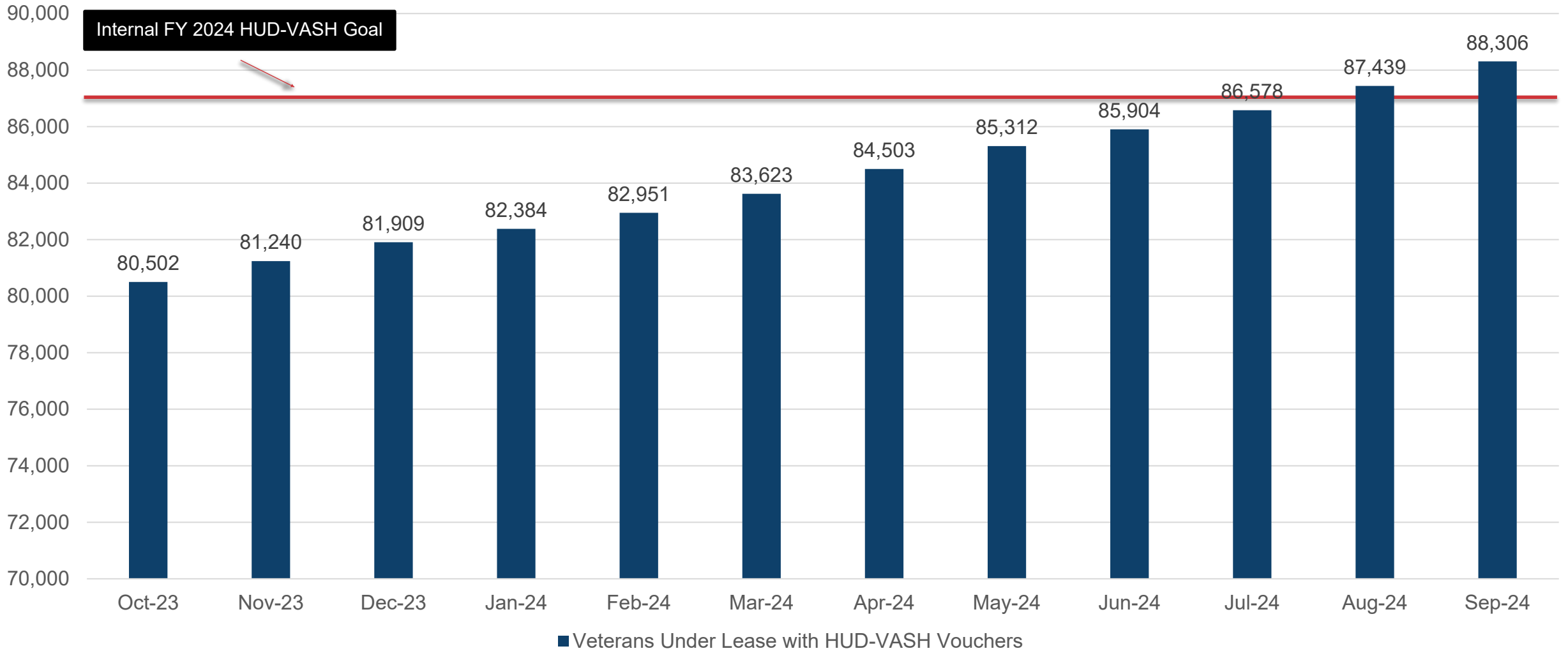
# Demographic Breakdown for Progress Ending September 30, 2024

Gender	Unique Veterans Housed		Unique Returns*		Unique Unsheltered Engagements	
Female	6,222	13.0%	185	3.0%	4,843	11.5%
Male	41,480	86.6%	1,735	4.2%	37,011	88.0%
Transgender	158	0.3%	6	3.8%	159	0.4%
Non-Binary	46	0.1%	3	6.5%	40	0.1%
Unknown	19	0.0%	1	5.3%	11	0.0%
<b>Total</b>	<b>47,925</b>	<b>100.0%</b>	<b>1,930</b>	<b>4.0%</b>	<b>42,064</b>	<b>100.0%</b>

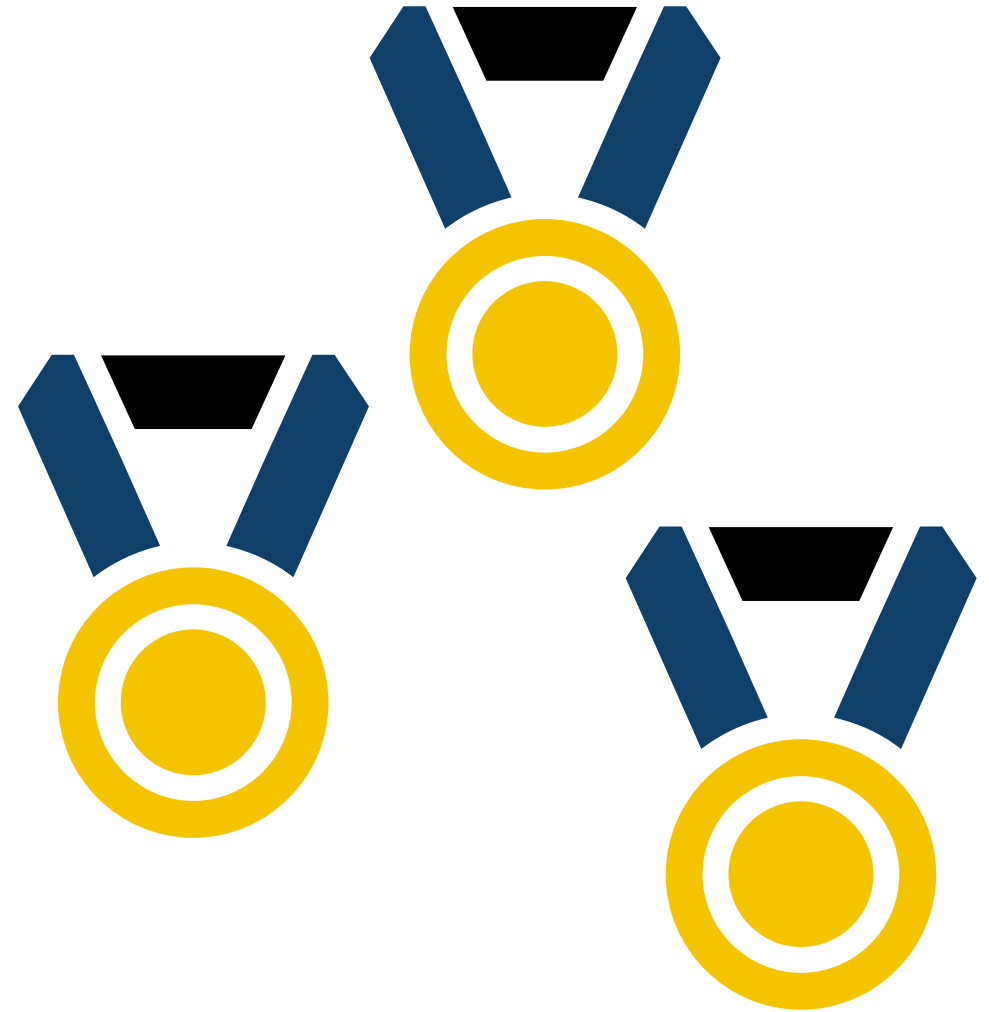
# Demographic Breakdown for Progress Ending September 30, 2024

Age Category	Unique Veterans Housed		Unique Returns*		Unique Unsheltered Engagements	
Less than 25 years	763	1.6%	23	3.0%	922	2.2%
25 - 34 years	5,424	11.3%	194	3.6%	5,302	12.6%
35 - 44 years	8,361	17.5%	336	4.0%	8,145	19.4%
45 - 54 years	7,655	16.0%	347	4.5%	7,028	16.7%
55 - 64 years	13,686	28.6%	594	4.3%	11,248	26.7%
65 - 74 years	9,839	20.5%	379	3.9%	7,754	18.4%
75 - 84 years	2,000	4.2%	54	2.7%	1,516	3.6%
85 - 95 years	168	0.4%	1	0.6%	128	0.3%
Greater than 95 years	4	0.01%	0	0.0%	4	0.0%
Unknown	25	0.1%	2	8.0%	17	0.0%
<b>Total</b>	<b>47,925</b>	<b>100.0%</b>	<b>1,930</b>	<b>4.0%</b>	<b>42,064</b>	<b>100.0%</b>

# Veterans Under Lease with HUD-VASH Vouchers



# Recognizing Local Successes

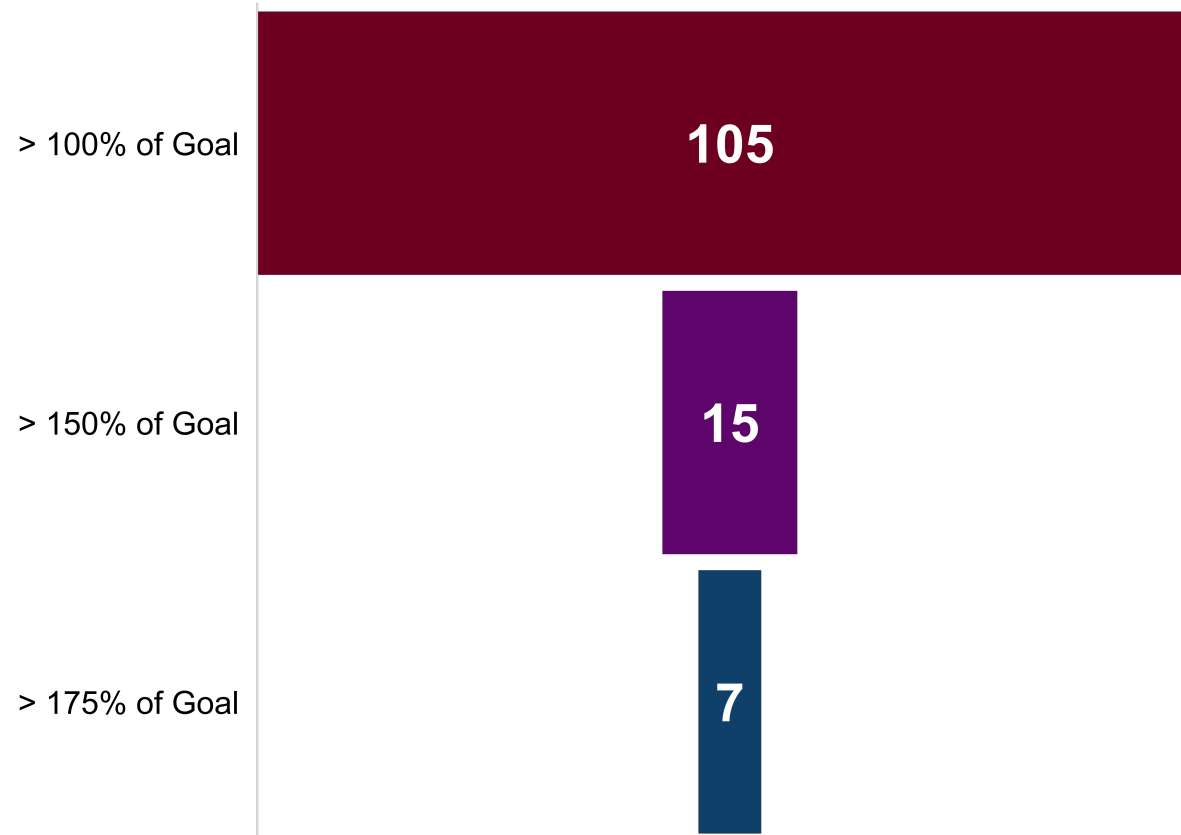




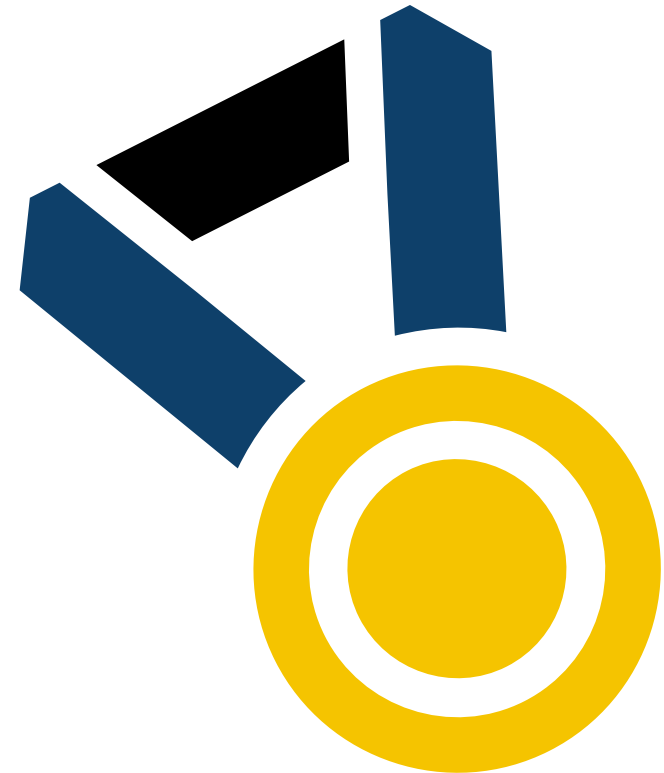
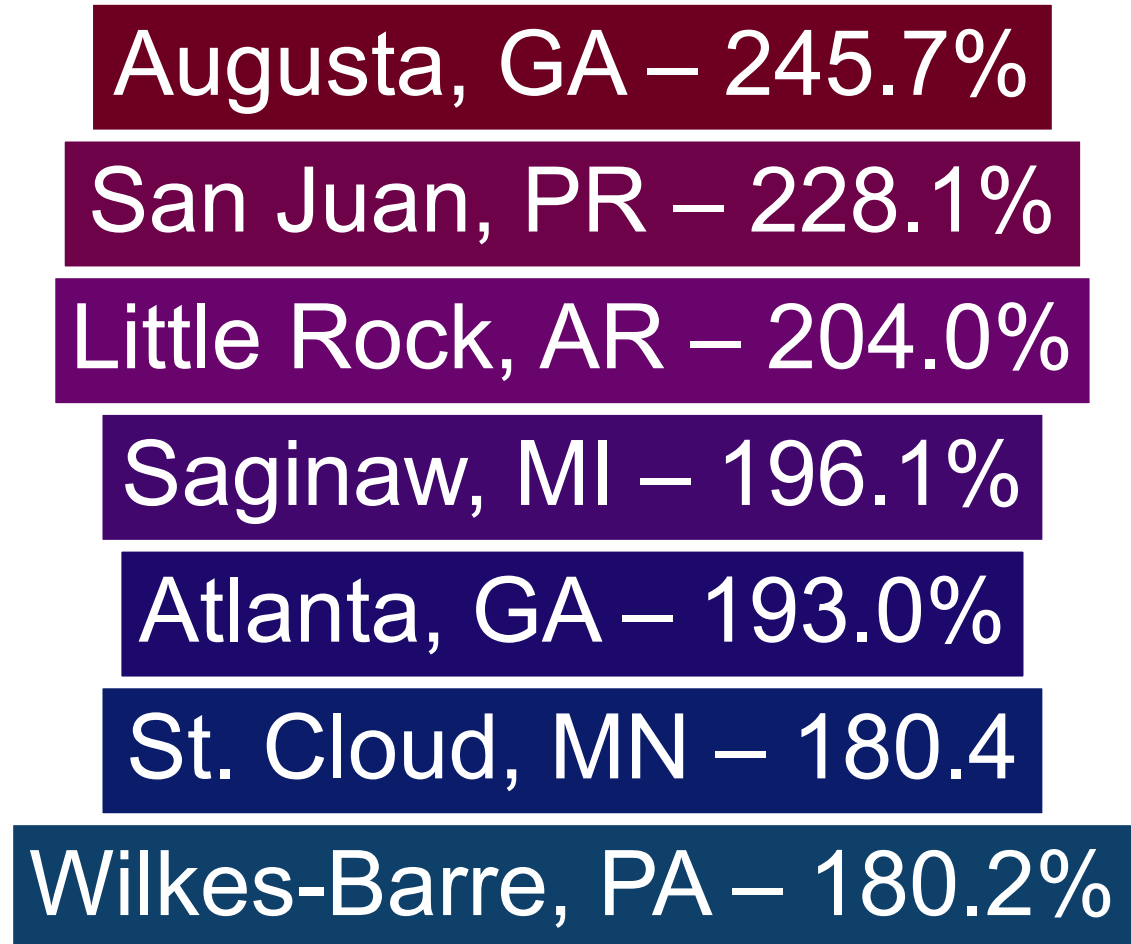
# Kudos for Achieving the Goals: Permanent Housing



Number of VA Medical Centers (VAMC) that Achieved their Local Goal



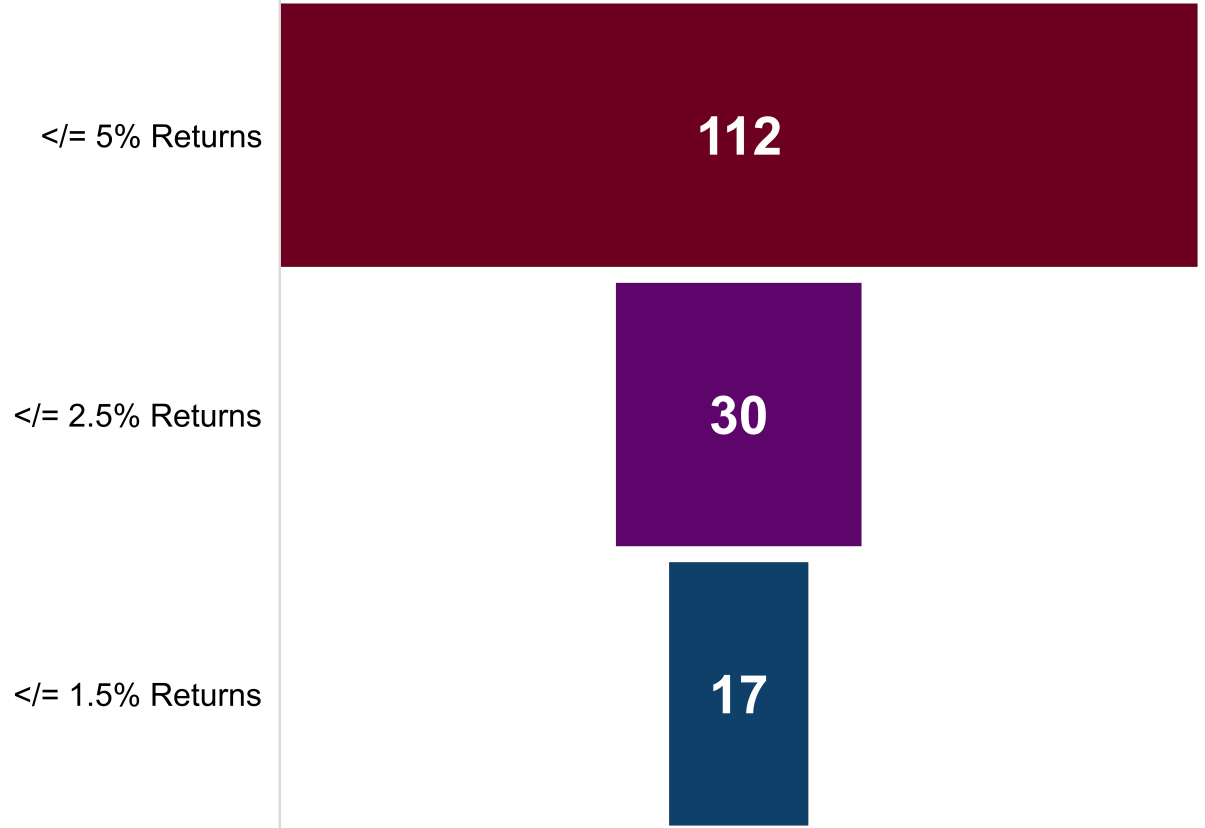
# VAMCs at or Above 175% Of Their Permanent Housing Goal



# Kudos for Achieving the Goals: Prevention of Returns



Number of VA Medical Centers (VAMC) that Achieved their Local Goal



# VAMCs with $\leq$ 1.5% Returns



Madison, WI – 0.7%

Big Spring, TX – 0.7%

Augusta, GA – 1.2%

Bedford, MA – 1.2%

An Arbor, MI – 1.3%

Anchorage, AK – 1.4%

Boise, ID – 1.4%

Roseburg, OR – 1.4%

San Diego, CA – 1.4%

White River Junction – 1.5%

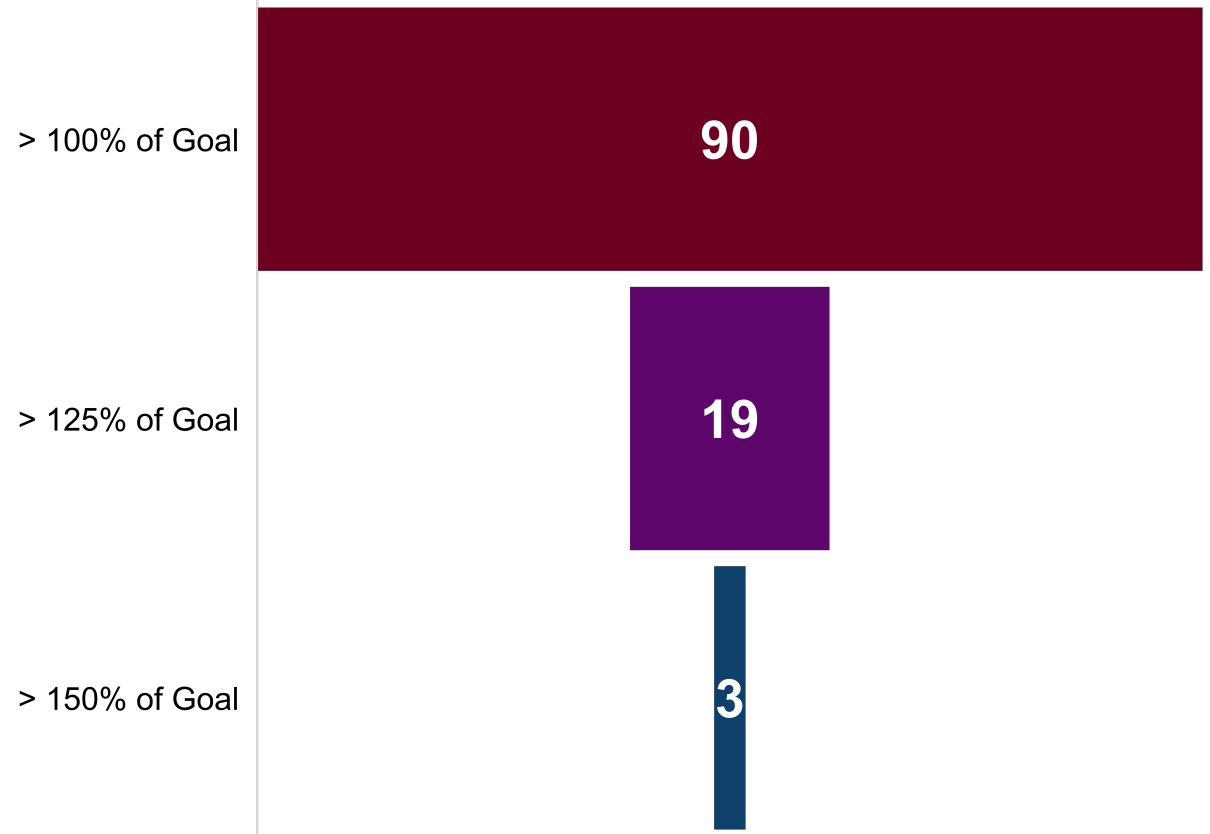
Columbia, MO – 1.5%

Butler, PA – 1.5%

# Kudos for Achieving the Goals: Unsheltered Engagement



Number of VA Medical Centers (VAMC) that Achieved their Local Goal



# VAMCs at or Above 150% Of Their Unsheltered Engagement Goal

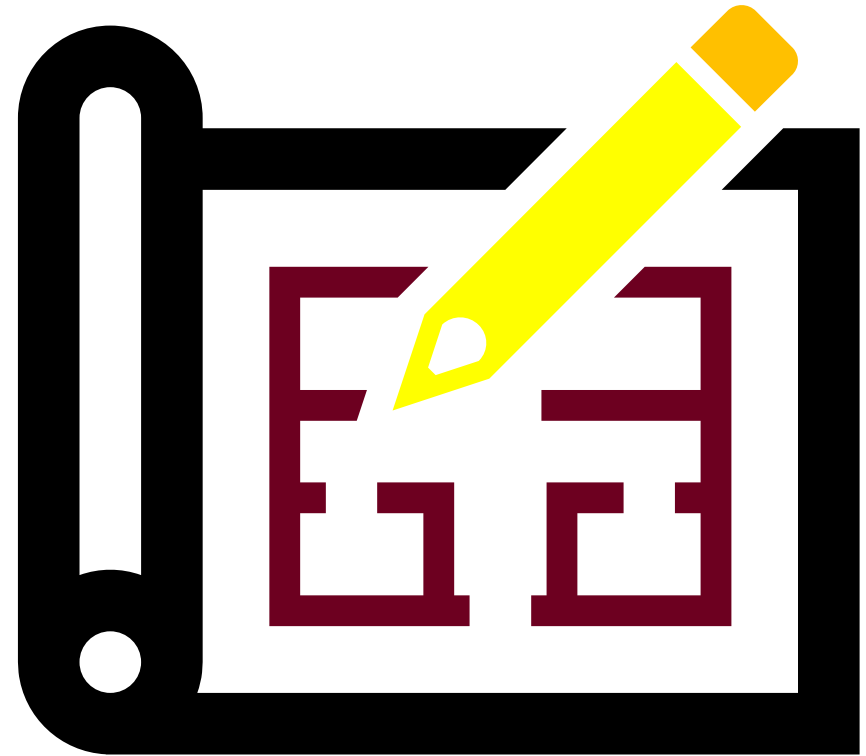
Kansas City, MO – 166.9%

St. Cloud, MN – 165.6%

Durham, NC – 153.4%



# Reflections on National Planning



# National Planning Subcommittees

Co-Enrollment and VA's Homeless Programs

Outreach and Engagement

By-Name List/Case Conferencing

System-Level Performance Measures

VA Benchmarks and Criteria

Interim Housing Access

Strategic Policy Implementation

Trauma-Informed Care

Housing First

Race Equity

Connecting Vulnerable Veterans to Care

**National Committee Members (in alphabetical order):** Jill Albanese, Nikki Barfield, Molly Batschelet, Jessica Blue-Howells, Allison Bond, Roger Casey, Sean Clark, Jennifer Colbert, Meghan Deal, Anne Dunn, Tracy Emmanuel, Bessie Flatley, Marzena Guzik, Masaki Hirayama, Shara Katsos, Deborah Lee, Shawn Liu, Anthony Love, Ashley Mann-McLellan, Joyce McAlpine, Melissa Meierdierks, Ken Mueller, Adrienne Nash-Melendez, Mary Schwartz, Angela Smittie, Jia Son, Cindy Spencer, Matt Stimmel, Meghan Takashima, Doug Tetrault, Steven Tillman, Jennifer Tobe, Bob Urell, Jillian Weber, Esau Williams, Mike Wilson, Jim Yates



# Big Thanks to the Network Homeless Coordinators

- VISN 1: Arwen Agee
- VISN 2: Elizabeth “Liz” Steiner
- VISN 4: William “Bill” Cress
- VISN 5: Rebecca Sheetz
- VISN 6: Ronald McDaniel
- VISN 7: Jenifer Turner-Reid
- VISN 8: Jina Thalmann
- VISN 9: Erin Silanskis
- VISN 10: James “Jim” Kennelly and Teresa Sichman
- VISN 12: Natalie Long
- VISN 15: Suzanne Jenkins
- VISN 16: Jodie Picciano-Swanson
- VISN 17: Heloise Ferguson
- VISN 19: Richard “Rich” DeBlasio
- VISN 20: Mason Youell
- VISN 21: Gigi Simmons (*and Danica Bogicevic*)
- VISN 21: Stephanie Saldivar and John Kehoe
- VISN 23: Joseph “Joe” Bonnesen and Jamison Hild

# Congratulatory Remarks



Dr. Steven Lieberman  
Deputy Under Secretary for Health  
Department of Veterans Affairs

Community Bright  
Spots:  
Denver, CO, West  
Palm Beach, FL, and  
Minneapolis, MN



# Community Bright Spots

## **Mary “Missy” Mish, LCSW**

Section Chief, Homeless Programs  
VA Eastern Colorado Healthcare System

## **Lauren Lapinski, LCSW**

Coordinated Entry Specialist  
VA Eastern Colorado Healthcare System

## **Josh Maddock**

Director of Programs  
Stand Down/Faith, Hope, Love, Charity,  
Inc

## **Sharon Mahoney, LCSW**

HUD-VASH Supervisor  
West Palm Beach VA Healthcare System

## **Jonelle Glubke, LICSW**

Program Director, Homeless Programs  
Minneapolis VA Health Care System

## **Brooklynn Sanford, LICSW**

Coordinated Entry Specialist  
Minneapolis VA Health Care System

# Closing Remarks



# Wrapping Up

- The recording of this call will be posted to the [VHA Homeless Programs Hub](#) in the coming days and [VA.gov/Homeless](#).
- Join us for our new All-Hands On Deck Call series!
  - They will take place on the first Thursdays of the month at 3:00 p.m. Eastern / 2:00 p.m. Central / 11:00 p.m. Mountain / 12:00 p.m. Pacific / 9:00 a.m. Hawaii. The updated invitation is forthcoming.

~~*“Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has.” – Margaret Mead*~~

*“Never doubt that **you** can change the world; indeed, you do. Again, and again, and again.” – Shawn Liu*