

# U.S. Department of Veterans Affairs' (VA) Fiscal Year (FY) 2024 Veteran Homelessness National Goals Office Hours

VHA Homeless Programs Office  
June 6, 2024

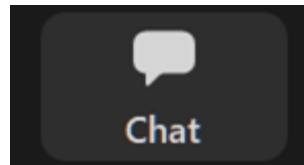
# Housekeeping

- This call will be recorded.
- The webinar will last approximately 60 minutes.
- All attendees will be muted.
- Questions can be submitted using the chat function.
- If you have questions following the call, please email [VHA11HPO38kGoalSupport@va.gov](mailto:VHA11HPO38kGoalSupport@va.gov).

# Zoom Controls

**Typically, on the bottom of the screen**

**All participants are muted upon entry**



Please use the chat to add questions or comments during the call.

# Agenda

- Progress Update
- One Team and Housing Placements
- Data Requirement Review
- Program Office Fireside Chat
- Q&A



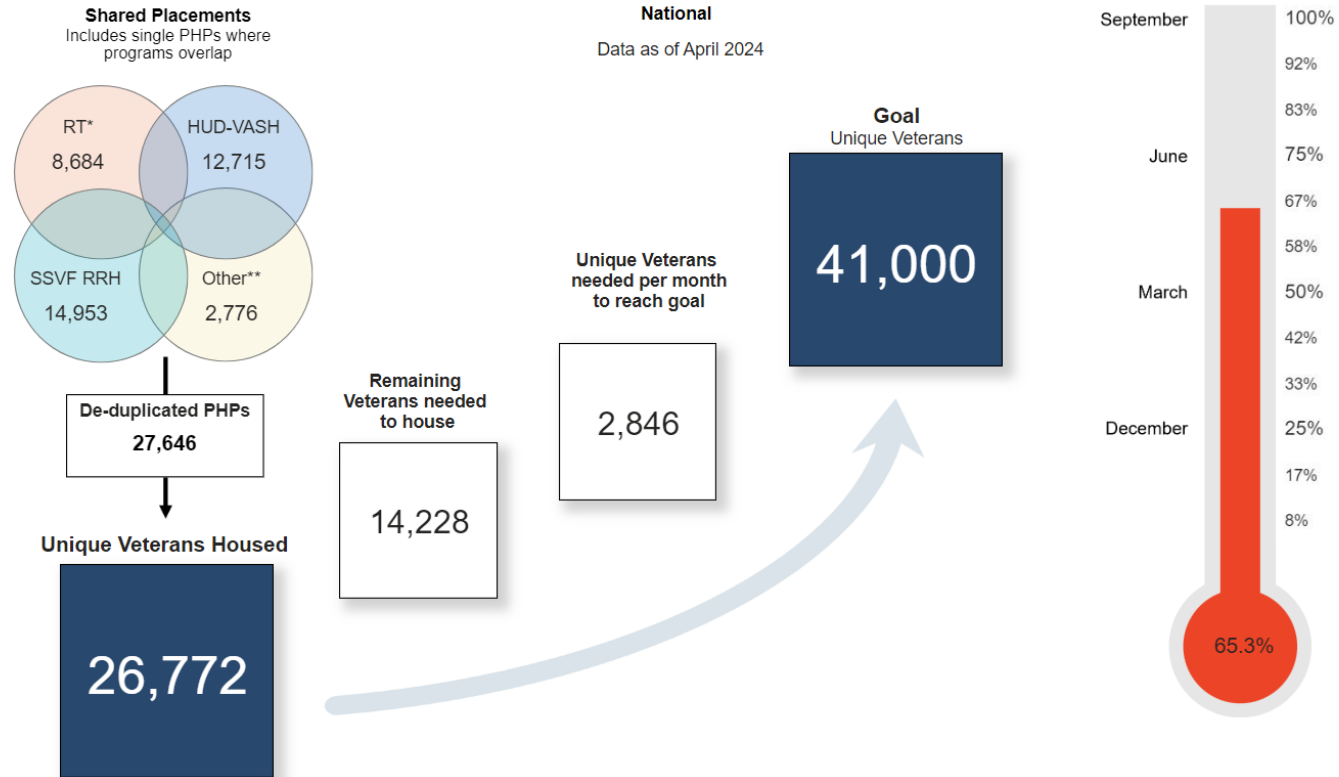
# Progress Update



# Goal 1: Permanent Housing

## Goal 1: Permanent Housing

**Permanent Housing:** VA has made a commitment to permanently house (PH) at least 41,000 unique Veterans in FY 2024. De-duplicated permanent housing placements (PHPs) for unique Veterans made during FY 2024 from the following programs count toward this goal: Grant and Per Diem (GPD), Health Care for Homeless Veterans (HCHV) Contracted Residential Services (CRS), HCHV Low Demand Safe Haven (LDSH), Housing and Urban Development-VA Supportive Housing (HUD-VASH), and Supportive Services for Veteran Families (SSVF) – Rapid Re-Housing (RRH) homeless services who obtain permanent housing (PH), Mental Health Residential Rehabilitation Treatment (MHRRT), HCHV Case Management (CM), and for Veterans homeless at entry for the following programs: GPD CM, SSVF – Homelessness Prevention (HP), Veterans Justice Outreach (VJO), and Health Care for Reentry Veterans (HCRV).



\* RT Programs: GPD and HCHV CRS/LDSH  
 \*\* Other: MH RRTP, GPD CM, HCHV CM, Homeless VJP, and SSVF HP  
 \*\*\* Nationally, Unique Veterans Housed represents all unique Veterans across facilities

[Veteran Detail](#)

Veteran level access is limited to HOMES users.

# Goal 2: Prevention of Returns to Homelessness

## Goal 2: Prevention of Returns to Homelessness

**Prevention of Returns to Homelessness:** For Veterans who become permanently housed in FY 2024, no more than 5% return to homelessness.

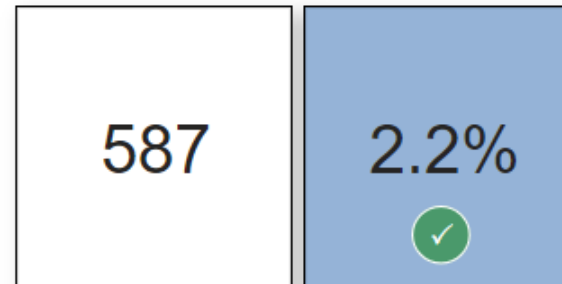
### National

Veterans placed in housing as of April 2024

Veterans Housed  
in FY 2024



Returns to Homelessness



Goal:  $\leq 5\%$

# Goal 3: Engagement with Unsheltered Veterans

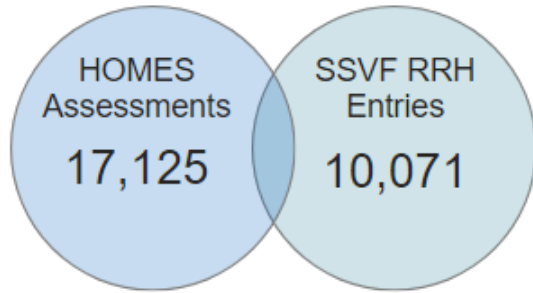
## Goal 3: Engagement with Unsheltered Veterans

**Engagement with Unsheltered Veterans:** Nationally, VA will increase outreach to and engage with no less than 40,000 unique unsheltered Veterans

**National**  
Data as of April 2024

### Unsheltered Veteran Engagement

Unsheltered Veterans de-duplicated by type of engagement (includes Veterans unsheltered at both assessment and SSVF RRH program entry)



**Unique Unsheltered Veteran Engagement**

24,616

**Remaining Unsheltered Veterans Needed**

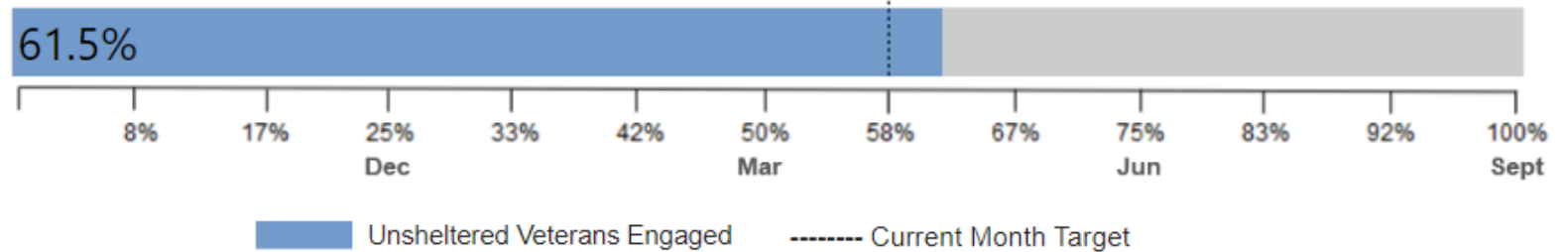
15,384

**Unsheltered Veterans needed per month to reach goal**

3,077

**Goal Unique Veterans**

40,000





# Data Questions from May Office Hours Call



# One Team and Permanent Housing Placements



# What is VA's One Team Approach?

- VA's One Team approach is a coordinated approach that integrates homeless programs and improves collaboration with other services and stakeholders to address homelessness among Veterans.
- This approach:
  - Acknowledges a shared vision and principles to guide efforts toward ending Veteran homelessness.
  - Establishes clear roles, defines responsibilities, and develops communication channels to improve our system and achieve our goals.
  - Recognizes the strengths and expertise of programs to define strategies that offer the most effective and efficient interventions to help Veterans obtain and sustain permanent housing.
  - Considers all potential options and resources to support the Veteran's journey to housing stability.

# One Team and Housing Placements

- The primary goal of VA's One Team approach is to support activities that expedite permanent housing placements for Veterans experiencing homelessness.
- One Team policies and practices directly focus on permanent housing as the solution to Veteran homelessness.
  - Policy Supports
    - Expanded co-enrollment and Collaborative Case Management opportunities across VA homeless programs.
    - Same Day Access policies that promote rapid access to services for Veterans experiencing unsheltered homelessness.
    - Varied housing and subsidy types to meet the unique needs of individual Veterans, including needs that evolve over time.
    - Various incentives and landlord related supports to overcome significant housing market challenges.
  - Practice Supports
    - Robust local coordination expectations that include leadership, active By Name Lists, Case Conferencing, Data Management and other planning activities that support system level efforts.
    - Shift in emphasis from individual programming to a coordinated, cross-program effort that promotes individualized services and housing plans based on a Veteran's needs and desires.

# Principles and Program Roles in Housing Focused Systems

Health Care for Homeless Veterans (HCHV)	Grant and Per Diem (GPD)	Supportive Services for Veteran Families (SSVF)	Housing and Urban Development-VA Supportive Housing (HUD-VASH)
Robust, proactive outreach services, including Peer Specialists, connected to emergency housing and the larger coordinated entry housing system.	Same day access to open beds based on streamlined documentation requirements.	Robust, proactive outreach services, including peers, connected to emergency housing and the larger coordinated entry housing system to include short- and long-term housing supports.	Robust, proactive outreach services, including Peer Specialists, connected to emergency housing and the larger coordinated entry housing system.
Rapid referral and access to available permanent housing placements, including HUD-VASH for all eligible Veterans.	Low barrier entry and flexible length of stay requirements to support Veterans with significant health and behavioral health barriers.	Unsheltered Veterans are prioritized for housing navigation and landlord incentive services to help move Veterans directly from unsheltered to housed.	Rapid admission and PHA referrals to available vouchers for all eligible Veterans.
Low barrier, housing first approaches that support immediate housing plans and referrals.	Co-enrollment strategies that meet individual Veteran needs with active communication across programs.	Capacity to quickly connect Veterans to time-limited Emergency Housing Assistance (EHA) where no other HCHV, GPD, or community beds are immediately available or when a Veteran or Veteran family presents specific needs that cannot be met by other interim shelter options.	Low barrier, housing first approaches that support housing placements with clinical and tenancy supports.
Active communication about available vouchers and co-enrollment needs at the individual Veteran level.	Assessment and connection to coordinated entry system, including case conferencing to ensure safety and connections to permanent housing resources are met	Rapid Resolution and Health Care Navigation services to assist with problem solving/diversion and connection to health and safety supports.	Active communication about available vouchers and co-enrollment needs at the individual Veteran and system level.
Prioritization policies that expedite access for Veterans with the highest barriers, including those coming from unsheltered settings.	Rapid referral and access to available permanent housing placements, including HUD-VASH for all eligible Veterans.	Assessment and connection to coordinated entry system, including case conferencing to ensure safety and connections to permanent housing resources are met	Prioritization policies that expedite access for Veterans with the highest barriers, including those coming from unsheltered settings, those enrolled in SSVF who need higher level supports and Veterans in interim or emergency housing settings.

# Fireside Chat



# Fireside Chat

## Panelists:

- Adrienne Nash Melendez, National Director, SSVF
- Steven Tillman, National Director, HCHV
- Erin Johnson, Deputy Director, GPD
- Tracy Emmanuel, Deputy Director, HUD-VASH
- Jennifer Colbert, Regional Coordinator Supervisor, SSVF
- Melissa Meierdierks, Program Specialist, GPD

# Q&A





# Wrapping Up

- The recording of this call will be posted to the [VHA Homeless Programs Hub](#) in the coming days and [VA.gov/Homeless](#).
- Join our Office Hours calls on the first Thursdays of the month at 3:00 p.m. Eastern / 2:00 p.m. Central / 11:00 p.m. Mountain / 12:00 p.m. Pacific / 9:00 a.m. Hawaii.
  - **The next Office Hours Call is Thursday, July 11, 2024.**
  - Keep an eye out for the updated calendar invitation!
  - For questions, please email [VHA11HPO38kGoalSupport@va.gov](mailto:VHA11HPO38kGoalSupport@va.gov).

*“Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has.” – Margaret Mead*