VA National Standards of Practice

Development Process

Understand state variances

VA reviews variances in state licensing, certification, or registration requirements to understand current practice and improve Veteran experience

Develop proposed draft

VA drafts the proposed national standard of practice

Review within VA

VA executives, General Counsel, and a crossfunctional advisory board review the proposed national standard of practice

Share in Federal Register

VA shares the proposed national standard in the Federal Register for the public; with VA employees; and state certifying, licensing or registering bodies for a 60-day comment period

Hold stakeholder briefings

VA provides informational briefings to unions and other non-VA entities, such as Veteran Service Organizations and professional associations

Revise and respond to feedback

VA analyzes all feedback received, and revises the national standard of practice, as appropriate

Publish national standard of practice

VA publishes
the finalized
national
standard of
practice as an
appendix to
VHA Directive
1900 and
releases a
report
summarizing
feedback
received across
all stakeholders

Collect metrics and track state actions

Throughout implementation, VA will collect patient safety, quality, access metrics, and track adverse state actions

Revise and recertify

VA will revise and recertify the national standard of practice every five years, or more often if necessary

Informal Development

VA conducts state license variance analysis, listening sessions, Congressional and stakeholder briefings, predecisional union discussions; and develops the proposed draft

Formal Development

VA shares the proposed national standard of practice in Federal Register, through internal VA forums for VA employees, and with states for feedback; and conducts stakeholder briefings

Published into Policy

VA publishes the national standard of practice into policy as an appendix to VHA Directive 1900, VA National Standards of Practice