

# VHA HOMELESS PROGRAMS OFFICE

# COVID-19 Homelessness Resources Fact Sheet

## VETERANS WHO ARE HOMELESS OR AT RISK OF HOMELESSNESS:

Do you have symptoms of the coronavirus (COVID-19)?

### Some symptoms are:

- Fever, chills, fatigue
- Cough, congestion, runny nose
- Shortness of breath, loss of taste or smell
- Nausea or vomiting

### If so, you have options to get help. You can:

1. Contact your VA healthcare provider.
2. Call the VA Clinical Contact Center at 844-698-2311 available 24 hours a day, 365 days a year.
  - When you call, you will speak to a nurse for COVID-19 screening.
  - Before the call ends, the employee will provide instructions on what to do next.
3. If you don't have a phone or internet access, please visit your local VA Medical Center at
  - When you arrive, an employee will give you instructions on what to do and will help you with next steps.
  - Every VA facility has separate areas for Veterans with possible or confirmed COVID-19 cases.



If you do not have symptoms of COVID-19 and need homeless services, you can call National Call Center for Homeless Veterans: (877)-4AID-VET [877-424-3838], 24 hours a day, 365 days a year.

The Veterans Health Administration (VHA) Homeless Programs Office (HPO) and VA as a whole are taking steps to protect the health and safety of Veterans who are homeless or at risk of homelessness. VHA and VA are working closely with the Centers for Disease Control and Prevention (CDC) to create strategies to help all Veterans during the COVID-19 pandemic.

Help for Homeless Veterans  
**877-4AID-VET**  
va.gov/homeless | (877) 424-3838