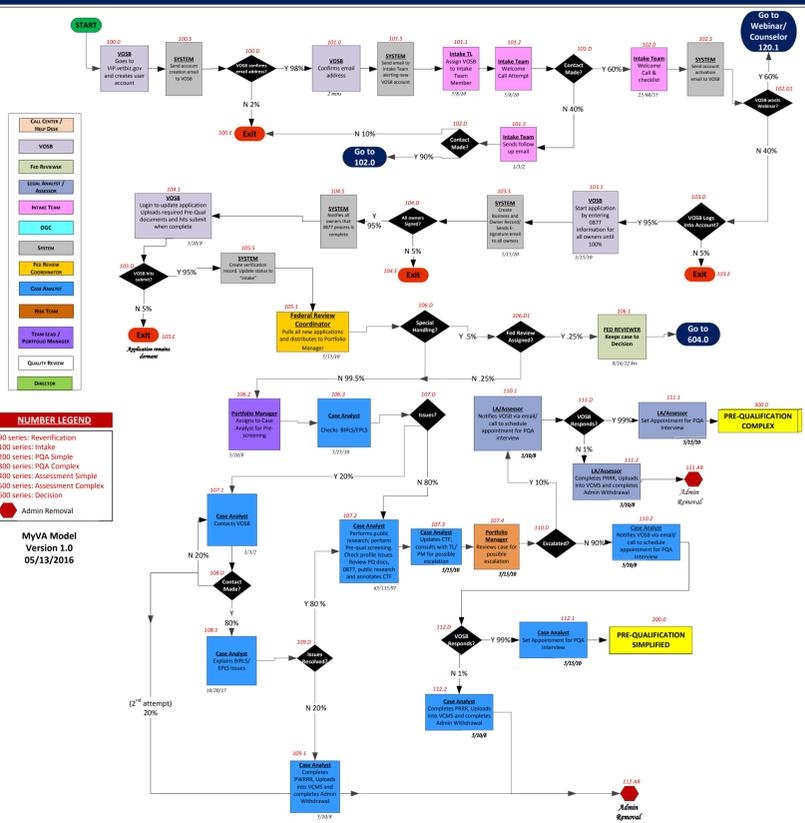


# MyVA VERIFICATION PROCESS MODEL

## INTAKE



**NUMBER LEGEND**

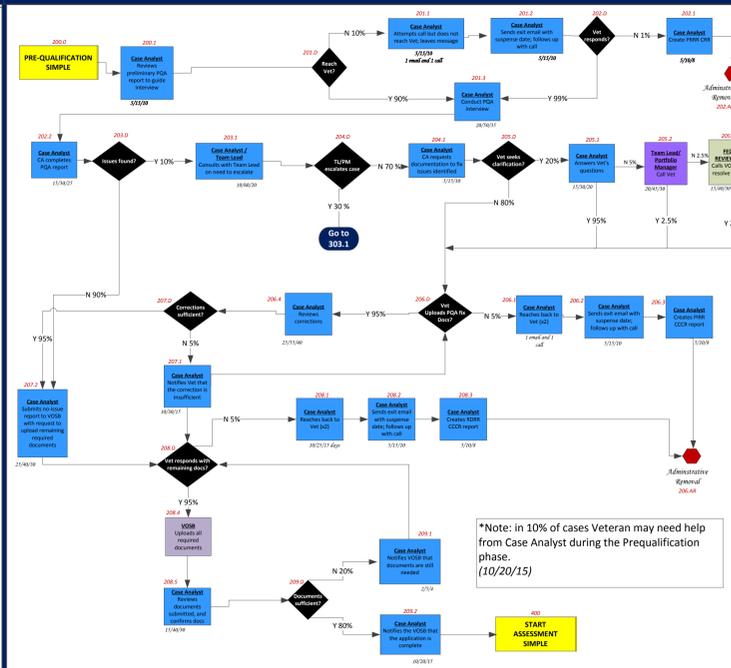
- 100 series: Verification
- 100 series: Intake
- 100 series: PQA Simple
- 100 series: PQA Complex
- 100 series: Assessment Simple
- 100 series: Assessment Complex
- 100 series: Decision

**Color Legend:**

- Blue: Case Analyst
- Green: VOSB
- Yellow: Intake Team
- Pink: VOSB
- Light Blue: VOSB
- Light Green: VOSB
- Light Purple: VOSB
- Light Orange: VOSB
- Light Red: VOSB
- Light Blue: VOSB
- Light Green: VOSB
- Light Purple: VOSB
- Light Orange: VOSB
- Light Red: VOSB

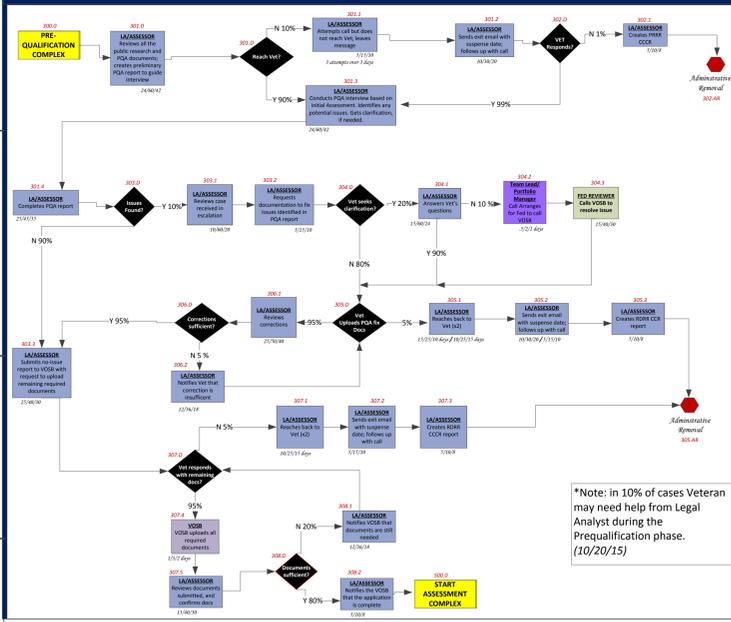
**MyVA Model**  
Version 1.0  
05/13/2016

## PRE-QUALIFICATION SIMPLIFIED



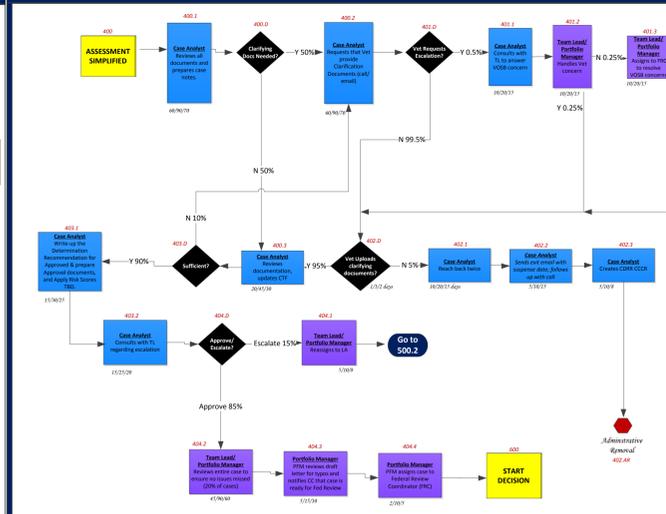
\*Note: in 10% of cases Veteran may need help from Case Analyst during the Prequalification phase. (10/20/15)

## PRE-QUALIFICATION COMPLEX



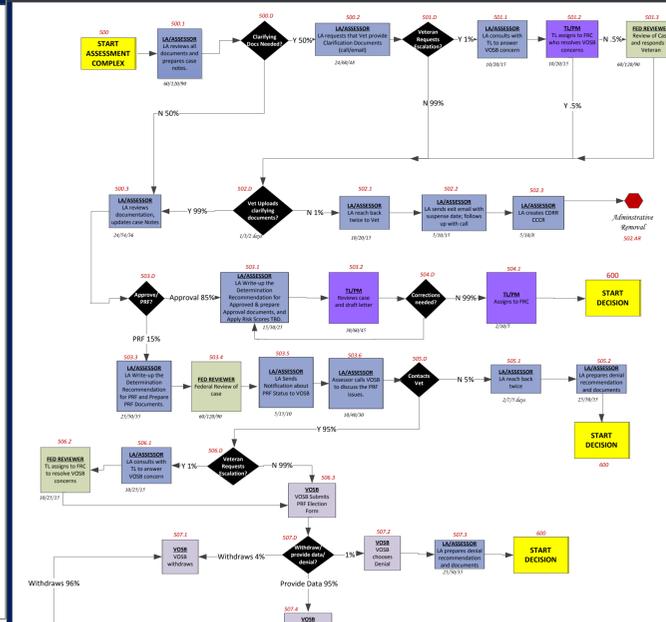
\*Note: in 10% of cases Veteran may need help from Legal Analyst during the Prequalification phase. (10/20/15)

## ASSESSMENT SIMPLIFIED



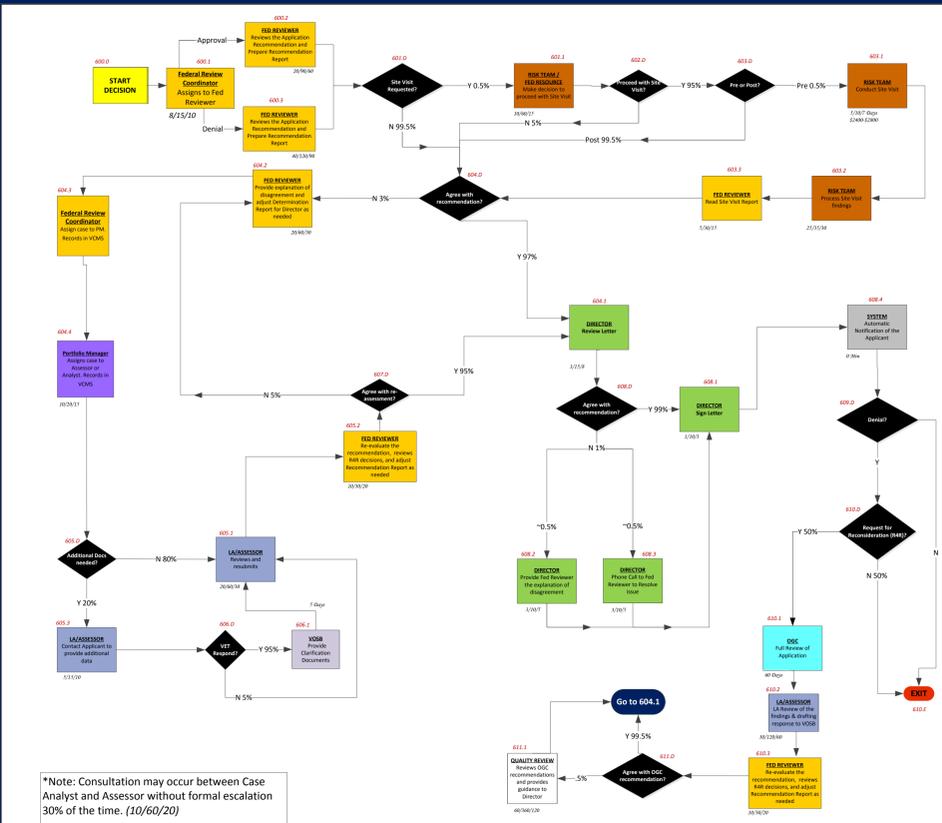
\*Note: Case Analyst may receive call from Veteran anytime during the Assessment phase. (5/20/10)

## ASSESSMENT COMPLEX



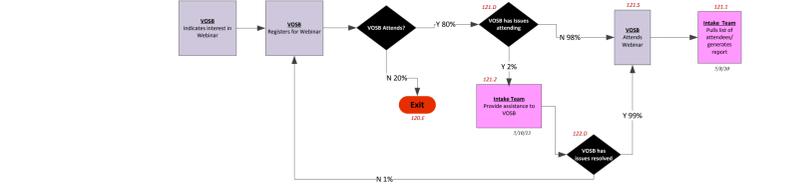
\*Note: Legal Analyst/Assessor may receive call from Veteran anytime during the Assessment phase. (5/20/10)

## DECISION

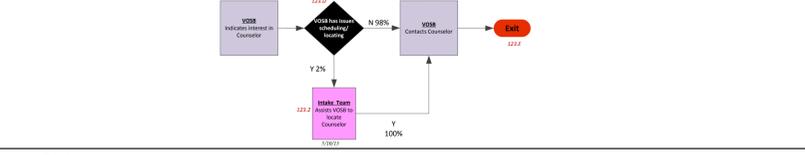


\*Note: Consultation may occur between Case Analyst and Assessor without formal escalation 30% of the time. (10/60/20)

## Webinar



## Counselor



## Reverification

