Track and Trending Report

Template DRAFT

Name of Event	Date	Issue (trend)	Follow-up	Resolution
NAACP	Mo/Day/Yr	Veterans were not aware of NCA's Presidential Memorial Certificate or Bronze Medallion	w/NCA representative to obtain informational literature and learn more about this benefit	Ensure that each outreach event facility take part in providing this information
Stand Down	Mo/Day/Yr	Several homeless Veterans attending this event from the same homeless shelter were not enrolled in the VA medical facility	w/homeless shelter for this area to ensure they are visiting this shelter	Ensure that homeless coordinator has contacted the homeless shelter to identify Veterans at this shelter or is visiting.
Minority Outreach Activities	Mo/Day/Yr *thru* Mo/Day/Yr	Veterans attending these events are not aware of the different VA programs, State Loan Guaranty programs and eBenefits.	Provided pamphlets and other literature to help Veterans and stakeholders gain a clear and concise understanding of VA benefits and services.	Ensure Service members, Veterans and their dependents are receiving information.

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