

**RESCISSION**

1. This notice rescinds Veterans Health Administration (VHA) Handbook 1931.1, Information Resources Management Service (IRMS), Customer Support Service. This was a VHA handbook which established operational guidelines for, and defined responsibilities of, Information Resource Management Service (IRMS). The information retained in this handbook will be covered in the Service Level Agreements being established between OI&T (005) and the Business Lines.
2. Inquiries regarding this rescission should be addressed to the Office of Information and Technology (005), Enterprise Operations and Field Development (005OP), and Office of Field Operations and Development (005OP1).
3. **REFERENCE:** VHA Handbook 1931.1
4. **RESCISSION:** The subject handbook will be rescinded effective with the date of this notice.

**CERTIFIED BY:**

**BY DIRECTION OF THE SECRETARY  
OF VETERANS AFFAIRS:**

/s/  
Roger W. Baker  
Assistant Secretary for  
Information and Technology

/s/  
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