

**GOVERNMENT EMERGENCY TELECOMMUNICATIONS SERVICE (GETS) CARD AND  
WIRELESS PRIORITY SERVICE (WPS) REQUIREMENT**

1. The purpose of this Notice is to amend VA Directive 0323, VA Continuity Program, with respect to the Government Emergency Telecommunications Service (GETS), which is a part of the Department of Homeland Security (OHS) program that supports national leadership, federal, state, local, tribal and territorial governments; and other authorized national security and emergency preparedness (NS/EP) users. GETS is intended to provide priority access and be used in an emergency or crisis situation when the landline network is congested and the probability of completing a normal call is reduced. The Wireless Priority Service (WPS) is a companion service to GETS intended to provide priority treatment for registered mobile devices.
2. Effective immediately, all members of the Department's Emergency Relocation Group (ERG) must have a GETS card. Cards can be requested by Administration and Staff Offices (A/SO) for leadership and employees involved in emergency management, disaster response and recovery, public health, and first responders. Personnel issued a card are required to perform a monthly test/familiarization call with the card and personal identification number (PIN). A/SO can designate GETS cardholders to also have WPS capability. Personnel with WPS capability must test monthly on their registered mobile device. A/SO will designate a Point of Contact (POC) to facilitate the requesting/verification/issuance of GETS cards, securing cards from employees clearing station, registering of mobile devices for WPS, and providing POC contact information to the VA GETS Program Manager (PM). Cards will be issued from OHS to the PM office, followed by the A/SO POC, and finally to the individual. Data required for issuance of cards includes organization, sub organization, Continuity or NS/EP role, last name, first name, location (city, state), justification for WPS, mobile phone number and carrier. Reports documenting completed testing/use of the GETS and WPS by cardholders in each A/SO will be provided in the quarterly Continuity Report to the Continuity Coordinator.
3. If you have any questions about this Notice, please contact PM Harolyn Ford-Harrison, [getsrequests@va.gov](mailto:getsrequests@va.gov), 202-461-5915.
4. **RESCISSION:** This Notice is rescinded December 31, 2017.

**CERTIFIED BY:**

**BY DIRECTION OF THE SECRETARY OF  
VETERANS AFFAIRS:**

/s/  
Dat P. Tran  
Acting Assistant Secretary for  
Office of Enterprise Integration

/s/  
Edward J. Murray  
Acting Assistant Secretary for Management  
and Acting Chief Financial Officer