Update _2_0_158A

Clinical Reminders

**VA-TELE EMERGENCY CARE TEMPLATE UPDATE
Install Guide**

November 2024

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

Based on feedback from the field, changes have been made to the existing TELE-EMERGENCY CARE template released in 2020.

The changes are minor and are listed here.

1. The version number is now 2.1
2. Added Endocrine and Mental Health to the list of referral reasons AND alphabetized the list
3. In the plan section, changed tele-urgent to tele-emergency in the first option
4. In the plan section, under Urgent Care Center, added two options under that for VA and Community
5. In the plan section, under Emergency Department, added two options under that for VA and Community

This update contains only the sections that changed to minimize the amount of post install configuration.

UPDATE_2_0_158A contains 1 Reminder Exchange entry:
UPDATE_2_0_158A VA-TELE URGENT CARE NOTE UPDATE

The exchange file contains the following components:

TIU TEMPLATE FIELD
BLANK TEXT FIELD FOR DIALOGS
WORD PROCESSING 10-2-02

HEALTH FACTORS
VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_158A
TELE URGENT CARE [C]
VA-TELE URGENT PLAN NEAREST ER COMMUNITY
VA-TELE URGENT PLAN NEAREST ER VA
TELE URGENT PLAN NEAREST ER HF
VA-TELE URGENT PLAN URGENT CARE COMMUNITY
VA-TELE URGENT PLAN URGENT CARE VA
TELE URGENT PLAN URGENT CARE HF
TELE URGENT PLAN LESS THAN 72 HRS HF
TELE URGENT PLAN PACT HF
TELE URGENT PLAN TELE URGENT HF
VA-TELE URGENT RFR MENTAL HEALTH
VA-TELE URGENT RFR ENDOCRINE
TELE URGENT RFR OTHER HF

TELE URGENT RFR EYE HF
TELE URGENT RFR CV HF
TELE URGENT RFR NEURO HF
TELE URGENT RFR URINARY HF
TELE URGENT RFR GI HF
TELE URGENT RFR SKIN HF
TELE URGENT RFR ENT HF
TELE URGENT RFR MUSCULO HF

REMINDER TERM
VA-REMINDER UPDATE_2_0_158A

REMINDER DIALOG
VA-GP TELE EMERGENCY CARE UPDATE 2024

Install Details

This update is being distributed as a web host file. The address for the host file is:
https://REDACTED/UPDATE_2_0_158A.PRD

Installation:
=============
This update can be loaded with users on the system. Installation will take less than 5 minutes.

Install Example

To Load the Web Host File. Navigate to Reminder Exchange in Vista.

```
+          + Next Screen   - Prev Screen   ?? More Actions                >>>
CFE   Create Exchange File Entry        LHF   Load Host File
CHF   Create Host File                  LMM   Load MailMan Message
CMM   Create MailMan Message            LR    List Reminder Definitions
DFE   Delete Exchange File Entry        LWH   Load Web Host File
IFE   Install Exchange File Entry       RI    Reminder Definition Inquiry
IH    Installation History              RP    Repack
Select Action: Next Screen// LWH   Load Web Host File
```

At the **Select Action:** prompt, enter **LWH** for Load Web Host File
At the **Input the url for the .prd file:** prompt, type the following web address:
https://REDACTED/UPDATE_2_0_158A.PRD

You should see a message at the top of your screen that the file successfully loaded.

Search and locate an entry titled **UPDATE_2_0_158A VA-TELE URGENT CARE NOTE UPDATE** in reminder exchange.

```
+Item   Entry                        Source                    Date Packed
  246   UPDATE_2_0_158A VA-TELE
        URGENT CARE NOTE UPDATE
  247   UPDATE_2_0_161 VA-COMMUNITY
        CARE COORD PLAN EMER CARE
        UPDATE
  248   UPDATE_2_0_161 VA-COMMUNITY
        CARE COORD PLAN EMER CARE
        UPDATE
  249   UPDATE_2_0_162 VA-PERSONAL
        HEALTH INVENTORY
+             + Next Screen   - Prev Screen    ?? More Actions          >>>
CFE  Create Exchange File Entry       LHF  Load Host File
CHF  Create Host File                 LMM  Load MailMan Message
CMM  Create MailMan Message           LR   List Reminder Definitions
DFE  Delete Exchange File Entry       LWH  Load Web Host File
IFE  Install Exchange File Entry      RI   Reminder Definition Inquiry
IH   Installation History             RP   Repack
Select Action: Next Screen// IFE   Install Exchange File Entry
Enter a list or range of numbers (1-1025): 246
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry Enter the number that corresponds with your entry **UPDATE_2_0_158A VA-TELE URGENT CARE NOTE UPDATE** *(in this example it is entry 246. It will vary by site).* The date of the exchange file should be 10/08/2024.

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP TELE EMERGENCY CARE UPDATE 2024

REMINDER TERM
  VA-REMINDER UPDATE_2_0_158A

Keywords:

Components:

+             Enter ?? for more actions                              >>>
IA   Install all Components           IS   Install Selected Component
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
Select Action: Next Screen// IA   Install all Components
You will see several prompts, for all new entries you will choose **I to Install**
If you are prompted to overwrite any items, choose S to Skip.

You will be promped to install the reminder dialog component.
- You will choose to install all even though some components may have an X to indicate that they exist.

```
Packed reminder dialog: VA-GP TELE EMERGENCY CARE UPDATE 2024 [NATIONAL DIALOG]

 Item  Seq. Dialog Findings                              Type      Exists
   1       VA-GP TELE EMERGENCY CARE UPDATE 2024          group
              Finding: *NONE*

   2    10 VA-TELE URGENT CARE NOTE VERSION               element      X
              Finding: *NONE*

   3    20 VA-GP TELE URGENT RFR                          group        X
              Finding: *NONE*
   4    20.3 VA-TELE URGENT RFR CARDIOVASCULAR            element      X
              Finding: TELE URGENT RFR CV HF (HEALTH FACTOR)           X
   5    20.10 VA-TELE URGENT RFR ENT                      element      X
              Finding: TELE URGENT RFR ENT HF (HEALTH FACTOR)          X
   6    20.15 VA-TELE URGENT RFR ENDOCRINE                element
              Finding: VA-TELE URGENT RFR ENDOCRINE (HEALTH FACTOR)    X
   7    20.20 VA-TELE URGENT RFR EYE                      element      X
+          + Next Screen    - Prev Screen   ?? More Actions
DD   Dialog Details      DT   Dialog Text        IS   Install Selected
DF   Dialog Findings     DU   Dialog Usage       QU   Quit
DS   Dialog Summary      IA   Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-GP TELE EMERGENCY CARE UPDATE 2024**
Select Action: Next Screen// IA   Install All
Install reminder dialog and all components with no further changes: Y// Yes

```
Packed reminder dialog: VA-GP TELE EMERGENCY CARE UPDATE 2024 [NATIONAL DIALOG]
VA-GP TELE EMERGENCY CARE UPDATE 2024 (group) installed from exchange file.
 Item  Seq. Dialog Findings                              Type      Exists
   1       VA-GP TELE EMERGENCY CARE UPDATE 2024          group        X
              Finding: *NONE*

   2    10 VA-TELE URGENT CARE NOTE VERSION               element      X
              Finding: *NONE*

   3    20 VA-GP TELE URGENT RFR                          group        X
              Finding: *NONE*
   4    20.3 VA-TELE URGENT RFR CARDIOVASCULAR            element      X
              Finding: TELE URGENT RFR CV HF (HEALTH FACTOR)           X
   5    20.10 VA-TELE URGENT RFR ENT                      element      X
              Finding: TELE URGENT RFR ENT HF (HEALTH FACTOR)          X
   6    20.15 VA-TELE URGENT RFR ENDOCRINE                element      X
              Finding: VA-TELE URGENT RFR ENDOCRINE (HEALTH FACTOR)    X
   7    20.20 VA-TELE URGENT RFR EYE                      element      X
+          + Next Screen    - Prev Screen   ?? More Actions
DD   Dialog Details      DT   Dialog Text        IS   Install Selected
DF   Dialog Findings     DU   Dialog Usage       QU   Quit
DS   Dialog Summary      IA   Install All
Select Action: Next Screen// Q
```

After completing this dialog install, you will type Q.

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-GP TELE EMERGENCY CARE UPDATE 2024

REMINDER TERM
  VA-REMINDER UPDATE_2_0_158A

Keywords:

Components:

+         + Next Screen   - Prev Screen   ?? More Actions              >>>
IA   Install all Components          IS   Install Selected Component
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **<u>Select Action</u>** prompt, type **<mark>Q.</mark>**

Install complete.

Post Installation

Review the reminder dialog <mark>VA-TELE URGENT CARE NOTE</mark> and confirm the version displays as 2.1.