Update _2_0_355A

Clinical Reminders

VA-MENTAL HEALTH TEMPLATE UPDATE

Install Guide

July 2024

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

The MH FLOW Discharge template content is being added as an option to both the MHTC BHIP CC ASSIGNMENT and MTHC BHIP CC NEEDS ASSESSMENT AND INTERVENTION to help streamline documentation for Veterans who are ready to step down care to Primary Care or to graduate from mental health care.

Currently, both an unassignment note and a FLOW discharge note would be required to discharge a Veteran from the BHIP program.

With the addition of the MH FLOW Discharge note into the MHTC BHIP CC ASSIGNMENT and MTHC BHIP CC NEEDS ASSESSMENT AND INTERVENTION the MHTC Care Coordinator has the option to complete both of these actions in one note.

No changes to the existing content of either template were made.

UPDATE_2_0_355A contains 1 Reminder Exchange entry:

UPDATE_2_0_355A VA-MENTAL HEALTH TEMPLATE UPDATE

The exchange file contains the following components:

TIU TEMPLATE FIELD
      VA-WORDR
      VA-DATE ONLY R
      VA-OTHER TEXT
      VA-WP 65/3
      VA-ADDITIONAL COMMENTS
      VA-WORD
      VA-MH TREATMENT COORDINATOR VETERAN AND/OR FAMILY
      VA-BLANK SP
      VA-DATE ONLY
      VA-DATE DEFAULT TODAY
      VA-BLANK IN PN TEXT
      VA-MOBILE
      VA-STORM LINK

HEALTH FACTORS
      VA-REMINDER UPDATES [C]
      VA-UPDATE_2_0_355A
      VA-MH DISCHARGE FLOW [C]
      VA-MH FLOW DC REASON VETERAN PERSUING COMMUNITY MH CARE
      VA-MH FLOW DC REASON VETERAN PREFER OTHER
      VA-MH FLOW DC REASON VETERAN MOVING
      VA-MH FLOW DC REASON VETERAN NOT INTERESTED
      VA-MH FLOW DC REASON VETERAN PREFER

VA-MH FLOW DC REASON LACK OF ENGAGEMENT
VA-MH FLOW DC REASON POOR ADHERE MED
VA-MH FLOW DC REASON INCONSISTENT ATTENDANCE
VA-MH FLOW DC REASON UNABLE TO ENGAGE
VA-MH FLOW DC REASON COMPLETED PHARMACOTHERAPY
VA-MH FLOW DC REASON COMPLETED PSYCHOTHERAPY
VA-MH FLOW DC OTHER
VA-MH FLOW DC OCC ED FUNCTIONING
VA-MH FLOW DC BEHAVIOR
VA-MH FLOW DC INTERPERSONAL FUNCTION
VA-MH FLOW DC QUALITY OF LIFE
VA-MH FLOW DC SELF REPORT MH MEASURE
VA-MH FLOW DC REASON COMPLETED TREATMENT
VA-MH FLOW DC REASON MED STABLE
VA-MHTC CCI [C]
VA-MH-BHIP-TRANS-OTHER
VA-MH-BHIP-TRANS-VRS
VA-MH-BHIP-TRANS-FAMILY
VA-MH-BHIP-TRANS-PRRC
VA-MH-BHIP-TRANS-ICMHR
VA-MH-BHIP-TRANS-PCT
VA-MH-BHIP-TRANS-SUD
VA-MH TX ASSIGNMENT [C]
VA-MH-BHIP-VET OTHER
VA-MH-BHIP-VET DISCHARGE
VA-MH-BHIP-VET NEW FACILITY
VA-MH-BHIP-VET CITC
VA-MH-BHIP-VET PREFER UN
VA-MH-BHIP-UNASSIGN
VA-MHTC PCMM NOTES
VA-MH-BHIP-REASS-OTH
VA-MH-BHIP-REASS-REQUEST
VA-MH-BHIP-REASS-TEAM
VA-MH-BHIP-REASS-TRANS
MENTAL HEALTH [C]
MENTAL HEALTH TREATMENT COORDINATOR
VA-MH-BHIP-REASSIGN
VA-MH-BHIP-INITIAL ASSIGN
VA-MH-BHIP-INT-OTHGEN-OG
VA-MH-BHIP-INT-OTHGEN-FU
VA-MH-BHIP-INT-OTHGEN-TODAY
VA-MH-BHIP-FU-MODALITY
VA-MH-BHIP-FU-FREQUENCY
VA-MH-BHIP-INT-COMRESOURCES-OG
VA-MH-BHIP-INT-COMRESOURCES-FU
VA-MH-BHIP-INT-COMRESOURCES-TODAY

VA-MH-BHIP-INT-WH-OG
VA-MH-BHIP-INT-WH-FU
VA-MH-BHIP-INT-WH-TODAY
VA-MH-BHIP-INT-MMOBILE-OG
VA-MH-BHIP-INT-MMOBILE-FU
VA-MH-BHIP-INT-MMOBILE-TODAY
VA-MH-BHIP-INT-SELF-OG
VA-MH-BHIP-INT-SELF-FU
VA-MH-BHIP-INT-SELF-TODAY
VA-MH-BHIP-INT-PEER-OG
VA-MH-BHIP-INT-PEER-FU
VA-MH-BHIP-INT-PEER-TODAY
VA-MH-BHIP-INT-SUBMITCONS-OG
VA-MH-BHIP-INT-SUBMITCONS-FU
VA-MH-BHIP-INT-SUBMITCONS-TODAY
VA-MH-BHIP-INT-SUBMITCONS
VA-MH-BHIP-INT-EDSERVICE-OG
VA-MH-BHIP-INT-EDSERVICE-FU
VA-MH-BHIP-INT-EDSERVICE-TODAY
VA-MH-BHIP-INT-REVIEWSTORM-OG
VA-MH-BHIP-INT-REVIEWSTORM-FU
VA-MH-BHIP-INT-REVIEWSTORM-TODAY
VA-MH-BHIP-INT-NALOX-OG
VA-MH-BHIP-INT-NALOX-FU
VA-MH-BHIP-INT-NALOX-TODAY
VA-MH-BHIP-INT-EDREFILL-OG
VA-MH-BHIP-INT-EDREFILL-FU
VA-MH-BHIP-INT-EDREFILL-TODAY
VA-MH-BHIP-INT-MEDREFILL-OG
VA-MH-BHIP-INT-MEDREFILL-FU
VA-MH-BHIP-INT-MEDREFILL-TODAY
VA-MH-BHIP-INT-EDMEDAD-OG
VA-MH-BHIP-INT-EDMEDAD-FU
VA-MH-BHIP-INT-EDMEDAD-TODAY
VA-MH-BHIP-INT-CONSHRF-OG
VA-MH-BHIP-INT-CONSHRF-FU
VA-MH-BHIP-INT-CONSHRF-TODAY
VA-MH-BHIP-INT-HRF-OG
VA-MH-BHIP-INT-HRF-FU
VA-MH-BHIP-INT-HRF-TODAY
VA-MH-BHIP-INT-DCFU-OG
VA-MH-BHIP-INT-DCFU-FU
VA-MH-BHIP-INT-DCFU-TODAY
VA-MH-BHIP-INT-PDENEEDS-OG
VA-MH-BHIP-INT-PDENEEDS-FU
VA-MH-BHIP-INT-PDENEEDS-TODAY

VA-MH-BHIP-INT-COR-SPC-OG
VA-MH-BHIP-INT-COR-SPC-FU
VA-MH-BHIP-INT-COR-SPC-TODAY
VA-MH-BHIP-INT-SP2-OG
VA-MH-BHIP-INT-SP2-FU
VA-MH-BHIP-INT-SP2-TODAY
VA-MH-BHIP-INT-GUNLOCK-OG
VA-MH-BHIP-INT-GUNLOCK-FU
VA-MH-BHIP-INT-GUNLOCK-TODAY
VA-MH-BHIP-INT-LMA-OG
VA-MH-BHIP-INT-LMA-FU
VA-MH-BHIP-INT-LMA-TODAY
VA-MH-BHIP-INT-SAFEPLAN-OG
VA-MH-BHIP-INT-SAFEPLAN-FU
VA-MH-BHIP-INT-SAFEPLAN-TODAY
VA-MH-BHIP-INT-CSRE-OG
VA-MH-BHIP-INT-CSRE-FU
VA-MH-BHIP-INT-CSRE-TODAY
VA-MH-BHIP-INT-CONSULTEAM-OG
VA-MH-BHIP-INT-CONSULTEAM-FU
VA-MH-BHIP-INT-CONSULTEAM-TODAY
VA-MH-BHIP-INT-COPROVIDER-OG
VA-MH-BHIP-INT-COPROVIDER-FU
VA-MH-BHIP-INT-COPROVIDER-TODAY
VA-MH-BHIP-INT-CASEREV-OG
VA-MH-BHIP-INT-CASEREV-FU
VA-MH-BHIP-INT-CASEREV-TODAY
VA-MH-BHIP-INT-OTHGEN
VA-MH-BHIP-FOLLOWUP-CC-SIGNIFICANT CHANGES
VA-MH-BHIP-INT-OTHGEN-NA
VA-MH-BHIP-INT-COMRESOURCES-NA
VA-MH-BHIP-INT-WH-NA
VA-MH-BHIP-INT-MMOBILE-NA
VA-MH-BHIP-INT-SELF-NA
VA-MH-BHIP-INT-PEER-NA
VA-MH-BHIP-INT-SUBMITCONS-NA
VA-MH-BHIP-INT-EDSERVICE-NA
VA-MH-BHIP-INT-REVIEWSTORM-NA
VA-MH-BHIP-INT-NALOX-NA
VA-MH-BHIP-INT-EDREFILL-NA
VA-MH-BHIP-INT-MEDREFILL-NA
VA-MH-BHIP-INT-EDMEDAD-NA
VA-MH-BHIP-INT-CONSHRF-NA
VA-MH-BHIP-INT-HRF-NA
VA-MH-BHIP-INT-DCFU-NA
VA-MH-BHIP-INT-PDENEEDS-NA

VA-MH-BHIP-INT-COR-SPC-NA
VA-MH-BHIP-INT-SP2-NA
VA-MH-BHIP-INT-GUNLOCK-NA
VA-MH-BHIP-INT-LMA-NA
VA-MH-BHIP-INT-SAFEPLAN-NA
VA-MH-BHIP-INT-CSRE-NA
VA-MH-BHIP-INT-CONSULTEAM-NA
VA-MH-BHIP-INT-COPROVIDER-NA
VA-MH-BHIP-INT-CASEREV-NA
VA-MH-BHIP-FOLLOWUP-CC-PLAN
VA-MH-BHIP-INITIAL-CC-PLAN

REMINDER SPONSOR
VHA OFFICE OF MENTAL HEALTH AND SUICIDE PREVENTION
OFFICE OF MH AND SUICIDE PREVENTION
OFFICE OF MENTAL HEALTH SERVICES

REMINDER TERM
VA-REMINDER UPDATE_2_0_355A

REMINDER DEFINITION
VA-BL MH PCMM MHTC
VA-BL MHTC OTHER FU
VA-BL MHTC REFERRALS COMMUNITY FU
VA-BL MHTC REFERRALS WH FU
VA-BL MHTC REFERRALS MOBILE FU
VA-BL MHTC REFERRALS SELF FU
VA-BL MHTC REFERRALS PEER FU
VA-BL MHTC REFERRALS SUBMIT FU
VA-BL MHTC REFERRALS AVAILABLE FU
VA-BL MHTC MMI STORM FU
VA-BL MHTC MMI OVERDOSE FU
VA-BL MHTC MMI CONTACT FU
VA-BL MHTC MMI REFILL FU
VA-BL MHTC MMI ADHERENCE FU
VA-BL MHTC SRR ECONSULT FU
VA-BL MHTC SRR HRF FU
VA-BL MHTC SRR SBOB FU
VA-BL MHTC SRR DC FU
VA-BL MHTC SRR SPC FU
VA-BL MHTC SRR OFFER EB FU
VA-BL MHTC SRR GUNLOCK FU
VA-BL MHTC SRR LETHAL FU
VA-BL MHTC SRR NEW PLAN FU
VA-BL MHTC SRR NEW CSRE FU
VA-BL MHTC GI CONSULT FU

VA-BL MHTC GI COORDINATE FU
VA-BL MHTC GI CCR FU

HEALTH SUMMARY TYPE
VA-MH TREATMENT COORDINATOR
VA-MHTC OTHER INTERVENTION
VA-MHTC CONSULT ORDER

HEALTH SUMMARY OBJECT
VA-MH TREATMENT COORDINATOR (TIU)
VA-MHTC OTHER INTERVENTION (TIU)
VA-MHTC CONSULT ORDER (TIU)

TIU DOCUMENT DEFINITION
VA-MH TREATMENT COORDINATOR
VA-MHTC OTHER INTERVENTION
VA-MHTC CONSULT ORDER

REMINDER DIALOG
VA-MHTC CARE COORDINATION INTERVENTION
VA-MH TREATMENT COORDINATOR ASSIGNMENT

Pre-Install

1. **Review dialog text in the following reminder dialog components and save for reference post install.**
   In VistA, Reminder Dialog Management, Reminder Dialogs, change view to Group, choose the option Inquiry/Print for reminder dialog groups:
   VAL-GP MH DISCHARGE NEXT PCP

   In VistA, Reminder Dialog Management, Reminder Dialogs, change view to Element, choose the option Inquiry/Print for reminder dialog elements:
   VAL-MHTC VVC HOME ADDRESS
   VAL-MHTC VVC PHONE

2. The following elements may have quick orders as finding, you will add the orders back in the post install steps:
   In VistA, Reminder Dialog Management, Reminder Dialogs, change view to Element, choose the option Inquiry/Print for reminder dialog elements:
   VA-MHTC SRR ECONSULT TODAY
   VA-MHTC REFERRALS SUBMIT TODAY
   VA-MHTC REFERRALS PEER TODAY
   VA-MHTC REFERRALS WH TODAY
   VA-MHTC SRR OFFER EB TODAY

Install Details

This update is being distributed as a web host file. The address for the host file is: https://REDACTED /UPDATE_2_0_355A.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

This update can be loaded with users on the system. Installation will take less than 5 minutes.

Install Example

Go to Reminder exchange in Vista.
To Load the exchange file, use LWH. The URL is https://Redacted /UPDATE_2_0_355A.PRD

```
+            + Next Screen   - Prev Screen   ?? More Actions              >>>
CFE  Create Exchange File Entry        LHF  Load Host File
CHF  Create Host File                  LMM  Load MailMan Message
CMM  Create MailMan Message            LR   List Reminder Definitions
DFE  Delete Exchange File Entry        LWH  Load Web Host File
IFE  Install Exchange File Entry       RI   Reminder Definition Inquiry
IH   Installation History              RP   Repack
Select Action: Next Screen// LWH   Load Web Host File
Input the URL for the .prd file: https://                    UPDATE_2_0_355A.PRD
```

You will see a message indicating the file was loaded successfully.

Search and locate an entry titled UPDATE_2_0_355A VA-MENTAL HEALTH TEMPLATE UPDATE in reminder exchange.

```
+Item   Entry                         Source               Date Packed
  584   UPDATE_2_0_355A VA-MENTAL
        HEALTH TEMPLATE UPDATE
  585   UPDATE_2_0_356 VA-COVID-19
        CANCELLED APPOINTMENT
        FOLLOW-UP
  586   UPDATE_2_0_357 VA-MATERNITY
        CARE COORDINATION DIALOG
        UPDATE
  587   UPDATE_2_0_358 VA-BRIEF
        COGNITIVE BEHAVIORAL THERAPY
+            + Next Screen   - Prev Screen   ?? More Actions              >>>
CFE  Create Exchange File Entry        LHF  Load Host File
CHF  Create Host File                  LMM  Load MailMan Message
CMM  Create MailMan Message            LR   List Reminder Definitions
DFE  Delete Exchange File Entry        LWH  Load Web Host File
IFE  Install Exchange File Entry       RI   Reminder Definition Inquiry
IH   Installation History              RP   Repack
Select Action: Next Screen// IFE   Install Exchange File Entry
Enter a list or range of numbers (1-952): 584
```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry titled UPDATE_2_0_355A VA-MENTAL HEALTH TEMPLATE UPDATE *(in this example it is entry 584, it will vary by site)* that is dated 06/13/2024.

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-MHTC CARE COORDINATION INTERVENTION
  VA-MH TREATMENT COORDINATOR ASSIGNMENT

REMINDER TERM
  VA-REMINDER UPDATE_2_0_355A

Keywords:

Components:
+          Enter ?? for more actions                              >>>
IA   Install all Components          IS   Install Selected Component
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
For all new entries in any category you will choose I to Install
SKIP any items in any category you are prompted to overwrite.

You will then be prompted to install the first dialog component.

```
Packed reminder dialog: VA-MHTC CARE COORDINATION INTERVENTION [NATIONAL DIALOG]

 Item  Seq. Dialog Findings                              Type      Exists
   1       VA-MHTC CARE COORDINATION INTERVENTION        dialog      X

   2    1 VA-GP MHTC CCI                                 group       X
           Finding: *NONE*
   3    1.3 VA-GP MHTC VVC                               group       X
           Finding: *NONE*
   4    1.3.10 VA-MHTC VVC CONSENT                       element     X
           Finding: *NONE*
   5    1.3.25 VA-BLANK LINE WITH <BR>                   element     X
           Finding: *NONE*
   6    1.3.40 VA-GP MHTC VVC LOCATION                   group       X
           Finding: *NONE*
   7    1.3.40.10 VAL-MHTC VVC HOME ADDRESS              element     X
           Finding: *NONE*
   8    1.3.40.20 VA-MHTC VVC OTHER LOCATION             element     X
+          + Next Screen   - Prev Screen   ?? More Actions
DD   Dialog Details     DT   Dialog Text       IS   Install Selected
DF   Dialog Findings    DU   Dialog Usage      QU   Quit
DS   Dialog Summary     IA   Install All
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-MHTC CARE COORDINATION INTERVENTION.**

Install reminder dialog and all components with no further changes: Y//ES

```
Packed reminder dialog: VA-MHTC CARE COORDINATION INTERVENTION [NATIONAL DIALOG]
VA-MHTC CARE COORDINATION INTERVENTION (reminder dialog) installed from exchange
 Item   Seq. Dialog Findings                                    Type      Exists
    1        VA-MHTC CARE COORDINATION INTERVENTION             dialog       X

    2     1 VA-GP MHTC CCI                                       group        X
             Finding: *NONE*
    3     1.3 VA-GP MHTC VVC                                     group        X
             Finding: *NONE*
    4     1.3.10 VA-MHTC VVC CONSENT                             element      X
             Finding: *NONE*
    5     1.3.25 VA-BLANK LINE WITH <BR>                         element      X
             Finding: *NONE*
    6     1.3.40 VA-GP MHTC VVC LOCATION                         group        X
             Finding: *NONE*
    7     1.3.40.10 VAL-MHTC VVC HOME ADDRESS                    element      X
             Finding: *NONE*
    8     1.3.40.20 VA-MHTC VVC OTHER LOCATION                   element      X
+         + Next Screen    - Prev Screen    ?? More Actions
DD    Dialog Details        DT    Dialog Text        IS    Install Selected
DF    Dialog Findings       DU    Dialog Usage       QU    Quit
DS    Dialog Summary        IA    Install All
Select Action: Next Screen// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

You will then be prompted to install the next dialog component.

```
Packed reminder dialog: VA-MH TREATMENT COORDINATOR ASSIGNMENT [NATIONAL DIALOG]

 Item   Seq. Dialog Findings                                    Type      Exists
    1        VA-MH TREATMENT COORDINATOR ASSIGNMENT             dialog       X

    2     3 VA-MH TREATMENT COORDINATOR ASSIGNMENT VERSION      element      X
             Finding: *NONE*

    3     5 VA-GP MHTC ASSIGN                                   group        X
             Finding: *NONE*

    4     10 VA-GP MHTC FLOW DC                                 group        X
             Finding: *NONE*




          + Next Screen    - Prev Screen    ?? More Actions
DD    Dialog Details        DT    Dialog Text        IS    Install Selected
DF    Dialog Findings       DU    Dialog Usage       QU    Quit
DS    Dialog Summary        IA    Install All
Select Action: Quit// IA
```

At the **Select Action** prompt, type **IA** to install the dialog – **VA-MH TREATMENT COORDINATOR ASSIGNMENT**

Install reminder dialog and all components with no further changes: Y//ES

```
Packed reminder dialog: VA-MH TREATMENT COORDINATOR ASSIGNMENT [NATIONAL DIALOG]
VA-MH TREATMENT COORDINATOR ASSIGNMENT (reminder dialog) installed from exchange
 Item   Seq. Dialog Findings                                     Type    Exists
    1      VA-MH TREATMENT COORDINATOR ASSIGNMENT               dialog      X

    2    3 VA-MH TREATMENT COORDINATOR ASSIGNMENT VERSION       element     X
           Finding: *NONE*

    3    5 VA-GP MHTC ASSIGN                                    group       X
           Finding: *NONE*

    4   10 VA-GP MHTC FLOW DC                                   group       X
           Finding: *NONE*




          + Next Screen    - Prev Screen    ?? More Actions
DD    Dialog Details       DT   Dialog Text         IS    Install Selected
DF    Dialog Findings      DU   Dialog Usage        QU    Quit
DS    Dialog Summary       IA   Install All
Select Action: Quit// Q
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

You will then be prompted to install the next dialog component.

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
   VA-MHTC CARE COORDINATION INTERVENTION
   VA-MH TREATMENT COORDINATOR ASSIGNMENT

REMINDER TERM
   VA-REMINDER UPDATE_2_0_355A

Keywords:

Components:
+            + Next Screen    - Prev Screen    ?? More Actions                >>>
IA   Install all Components            IS    Install Selected Component
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

Post Installation

1. **Insert local objects into the dialog text.**

   a. Using the pre-install inquiry, replace the text "INSERT OBJECT HERE" with your local objects for Primary care Provider and PACT Team. In VistA, Reminder Dialog Management, Reminder Dialogs, change view to Group, search list and navigate to reminder dialog group **VAL-GP MH DISCHARGE NEXT PCP**, and edit the group header dialog text.

   b. Using the pre-install inquiry, replace the text "`**INSERT PATIENT ADDRESS OBJECT**`" with your local object. In VistA, Reminder Dialog Management, Reminder Dialogs, change view to Elements, search list and navigate to reminder dialog element **VAL-MHTC VVC HOME ADDRESS**, and edit the dialog text.

2. Using the pre-install inquiry, replace the text "`**INSERT PATIENT PHONE OBJECT**`" with your local object. In VistA, Reminder Dialog Management, Reminder Dialogs, change view to Elements, search list and navigate to reminder dialog element **VAL-MHTC VVC PHONE**, and edit the dialog text.

3. In CPRS, open the note titled MHTC BHIP CC ASSIGNMENT (reminder dialog VA-MH TREATMENT COORDINATOR ASSIGNMENT) and confirm the version number is 2.0.

4. In CPRS, open the note titled MHTC BHIP CC NEEDS ASSESSMENT AND INTERVENTION PLAN (reminder dialog VA-MHTC CARE COORDINATION INTERVENTION) and confirm the version number is 4.0.

5. Add local finding to the following elements as applicable for your site: **Using the VistA menu reminder Dialog manager, Reminder Dialogs, change your view to element view.**

   a. VA-MHTC SRR ECONSULT TODAY - add local suicide risk flag e-consult order

   b. VA-MHTC REFERRALS SUBMIT TODAY - add mh consult menu

   c. VA-MHTC REFERRALS PEER TODAY – add consult for peer support services

   d. VA-MHTC REFERRALS WH TODAY – add menu/consult for whole health services

   e. VA-MHTC SRR OFFER EB TODAY - add national suicide prevention telehealth consult