

Update \_2\_0\_401

**Clinical Reminder Dialog** 

VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH

**Install Guide** 

December 2023

Product Development
Office of Information Technology
Department of Veterans Affairs

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## Introduction

Per Memorandum 1176(2), Annual Comprehensive Preventive Health Evaluations must be offered to all Veterans with Spinal Cord Injury and Disorder (SCI/D) and performed at SCI/D Centers by a multidisciplinary team trained in SCI/D care. Every effort must be made to educate Veterans with SCI/D about the importance of the SCI/D Comprehensive Preventive Health Evaluation and the advantages to have the evaluation at the SCI/D Center.

If the Veteran refuses or is unable to travel, clear documentation that the annual evaluation was offered and refused must be entered into the medical record and the designated Chief, SCI/D Center must be notified.

The SCI/D Center Annual Evaluation Outreach template will ensure that all SCI/D Veterans are offered an Annual Evaluation in compliance with the 1176 memorandum. Education on the importance of receiving an Annual Evaluation at the SCI/D Center will be documented, along with any reasons for refusal. Health factors embedded within this template provide the ability to track and analyze the data collected.

#### The exchange file contains the following components:

#### **TIU TEMPLATE FIELD**

TEXT (1-50 CHAR) REQ

#### **HEALTH FACTORS**

VA-REMINDER UPDATES [C]

VA-SCI/D AE CLINIC CANCELLED

VA-SCI/D AE DECL-DISTANCE

VA-SCI/D AE DECL-DOES NOT QUALIFY TRAVEL ASSIST

VA-SCI/D AE DECL-FY

VA-SCI/D AE DECL-HOSPITALIZED

VA-SCI/D AE DECL-ILL

VA-SCI/D AE DECLINED

VA-SCI/D AE DECL-NON-VA PCP

VA-SCI/D AE DECL-OTHER

VA-SCI/D AE DECL-PAIN

VA-SCI/D AE DECL-PT FEELS NOT NEEDED

VA-SCI/D AE DECL-RESPONSIBILITIES

VA-SCI/D AE DECL-SCHEDULED/COMPLETED

VA-SCI/D AE DECL-VA SCI/D SPOKE SITE

VA-SCI/D AE DECL-VENT

VA-SCI/D AE DECL-WOUNDS

VA-SCI/D AE EDUCATION

VA-SCI/D AE FC NO BED

VA-SCI/D AE FC NOT APPROPRIATE

VA-SCI/D AE FC OTHER

VA-SCI/D AE FIRST CALL

VA-SCI/D AE FIRST LEFT VM

VA-SCI/D AE FIRST NO VM

VA-SCI/D AE HYBRID SPOKE CVT SCH ALERTED

VA-SCI/D AE HYBRID SPOKE OUTPT SCH ALERTED

VA-SCI/D AE HYBRID INPT ADM SCH

VA-SCI/D AE HYBRID INPT ADM SCH ALERTED

VA-SCI/D AE HYBRID OTHER

VA-SCI/D AE HYBRID OUTPT SCH ALERTED

VA-SCI/D AE HYBRID OUTPT SCHEDULED

VA-SCI/D AE HYBRID VVC SCH ALERTED

VA-SCI/D AE HYBRID VVC SCHEDULED

VA-SCI/D AE INPT ADM SCH

VA-SCI/D AE INPT ADM SCH ALERT

VA-SCI/D AE LETTER SENT MHV

VA-SCI/D AE LETTER SENT USPS

VA-SCI/D AE LODGING CAREGIVER

VA-SCI/D AE LODGING VET

VA-SCI/D AE LODGING VET/CG

VA-SCI/D AE NO SHOW

VA-SCI/D AE NO SHOW DECLINED RESCHEDULE

VA-SCI/D AE NO SHOW NO VM

VA-SCI/D AE NO SHOW REASON

VA-SCI/D AE NO SHOW RESCHEDULED COMMENTS

VA-SCI/D AE OUTPT F2F SCH ALERTED

VA-SCI/D AE OUTPT F2F SCH/DATE

VA-SCI/D AE OUTPT VVC SCH ALERTED

VA-SCI/D AE OUTPT VVC SCH/DATE

VA-SCI/D AE OUTREACH

VA-SCI/D AE OUTREACH [C]

VA-SCI/D AE SECOND CALL

VA-SCI/D AE SECOND LEFT VM

VA-SCI/D AE SECOND NO VM

VA-SCI/D AE THIRD CALL

VA-SCI/D AE THIRD LEFT VM

#### REMINDER SPONSOR

OFFICE OF SPINAL CORD INJURIES AND DISORDERS (SCI/D)

#### REMINDER DIALOG

VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH NOTE

#### REMINDER TERM

VA-REMINDER UPDATE\_2\_0\_401

## **Pre-Installation**

- 1. Coordinate with local SCI/D Hub staff and identify the following local quick orders for mapping to elements in the post-installation steps.
  - a. Lodging consult order
  - b. Return to clinic order (RTC) for Spinal Cord Injury or generic RTC order
  - c. Return to clinic order (RTC) for VA Video Connect or generic RTC order
  - d. Return to clinic order (RTC) for Hybrid VA Video Connect or generic RTC order
  - e. Return to clinic order (RTC) for Hybrid Outpatient Clinic or generic RTC order
  - f. IFC Consult for SCI/D Hybrid Spoke, if available
  - g. IFC Consult for Hybrid Spoke Clinical Video Telehealth (CVT), if available
  - h. Consult order for VA Special Mode Transportation

## **Installation**

### **Install Details**

This update is being distributed as a web host file. The address for the host file is: https://REDACTED/UPDATE\_2\_0\_401.PRD

This update can be loaded with users on the system. Installation will take less than 5 minutes.

## **Install Example**

To Load the Web Host File. Navigate to Reminder exchange in Vista

At the <u>Select Action:</u> prompt, enter <u>LWH</u> for Load Web Host File
At the <u>Input the URL for the .prd file:</u> prompt, type the following web address:
<a href="https://REDACTED/UPDATE\_2\_0\_401.PRD">https://REDACTED/UPDATE\_2\_0\_401.PRD</a>

You should see a message at the top of your screen that the file successfully loaded.

```
UPDATE_2_0_401 VA-SPINAL CORD <INJURY ANNUAL EVALUATION
  640
         OUTREACH
         UPDATE_2_0_402 VA-LONG
COVID-19 BATCH QUESTIONNAIRE
UPDATE_2_0_402 VA-LONG
COVID-19 BATCH QUESTIONNAIRE
        UPDATE 2 0 403 VA-WH
PREGNANCY LOSS OR ABORTION
UPDATE 2 0 403 VA-WH
  644
               Next Screen
                                   - Prev Screen
                                                        ?? More Actions
      Create Exchange File Entry
                                                      LHF
                                                             Load Host File
                                                             Load MailMan Message
      Create Host File
                                                      LMM
      Create MailMan Message
                                                             List Reminder Definitions
      Delete Exchange File Entry
Install Exchange File Entry
                                                             Load Web Host File
                                                      LWH
                                                      RI
                                                             Reminder Definition Inquiry
      Installation History
                                                      RP
                                                             Repack
Select Action: Next Screen// IFE
                                               Install Exchange File Entry
Enter a list or range of numbers
                                            (1-875): 640
```

Search and locate an entry titled <a href="UPDATE\_2\_0\_401">UPDATE\_2\_0\_401 VA-SPINAL CORD INJURY ANNUAL EVALUATION OUTREACH</a> in reminder exchange.

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry UPDATE\_2\_0\_401 VA-SPINAL CORD INJURY ANNUAL EVALUATION OUTREACH.

(In this example it is entry 640. It will vary by site). The date of the exchange file should be 12/20/2023.

At the <u>Select Action</u> prompt, type <u>IA</u> for Install all Components and hit enter. Select Action: Next Screen// <u>IA</u> Install all Components

You will see several prompts, for all new entries you will choose I to Install

For any components that already exists but the packed component is different, choose **O** to **Overwrite**.

You will be promped to install the reminder dialog component (VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH NOTE). You will choose to install all even though some components may have an X to indicate that they exist.

Packe	ed reminder dialog: VA-SCI/D CENTER ANNUAL EVALUATION OUT	TREACH NOTE	[NATIONA
Iter	n Seq. Dialog Findings	Type	Exists
1	VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH NOTE	dialog	
2	1 VA-SCI/D AE VERSION Finding: *NONE*	element	
3	5 VA-GP SCI/D AE OUTREACH Finding: VA-SCI/D AE OUTREACH (HEALTH FACTOR)	group	x
4		group	^
5	5.4.5 VA-GP SCI/D AE TELE Finding: *NONE*	group	
6		group	x
7		element	^
	Finding: VA-SCI/D AE FIRST LEFT VM (HEALTH FACTOR	<b>?</b> )	X
+	+ Next Screen - Prev Screen ?? More Actions		
DD		tall <b>S</b> electe	d
DF	Dialog Findings DU Dialog Usage QU Quit	t	
DS Seled	Dialog Summary IA Install All ct Action: Next Screen// IA Install All		

At the <u>Select Action</u> prompt, type <u>IA</u> to install the dialog. Install reminder dialog and all components with no further changes: <u>Yes</u>

Packed reminder dialog: VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH NOTE [NA	TIONA				
VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH NOTE (reminder dialog) installed	from				
Item Seq. Dialog Findings Type Ex	ists				
1 VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH NOTE dialog	Χ				
2 1 VA-SCI/D AE VERSION element Finding: *NONE*	X				
3 5 VA-GP SCI/D AE OUTREACH group Finding: VA-SCI/D AE OUTREACH (HEALTH FACTOR)	X X				
4 5.4 VA-GP SCI/D AE-TELE MAIN group Finding: *NONE*	X				
5 5.4.5 VA-GP SCI/D AE TELE group Finding: *NONE*	X				
6 5.4.5.10 VA-GP SCI/D AE FIRST CALL group Finding: VA-SCI/D AE FIRST CALL (HEALTH FACTOR)	X X				
7 5.4.5.10.5 VA-SCI/D AE FIRST LEFT VM element Finding: VA-SCI/D AE FIRST LEFT VM (HEALTH FACTOR)	X				
+ + Next Screen - Prev Screen ?? More Actions					
DD Dialog Details DT Dialog Text IS Install Selected					
DF Dialog Findings DU Dialog Usage QU Quit					
DS Dialog Summary IA Install All					
Select Action: Next Screen// Q Quit					

After completing this dialog install, you will type  $\mathbf{Q}$ .

You will then be returned to this screen. At the **Select Action** prompt, type **Q.** Install complete.

## **Post Installation**

1. Make the Dialog template available to be attached to a Personal or Shared template or to be able to attach the dialog to a progress note title.

Select Reminder Managers Menu <TEST ACCOUNT> Option: CP CPRS Reminder Configuration CA Add/Edit Reminder Categories CL **CPRS Lookup Categories** CS **CPRS Cover Sheet Reminder List** МН Mental Health Dialogs Active PΝ **Progress Note Headers** RA Reminder GUI Resolution Active TIU TIU Template Reminder Dialog Parameter **Evaluate Coversheet List on Dialog Finish** DEVL DL Default Outside Location PT Position Reminder Text at Cursor LINK Link Reminder Dialog to Template TEST **CPRS Coversheet Time Test** NP **New Reminder Parameters** GEC **GEC Status Check Active** WH WH Print Now Active Select CPRS Reminder Configuration <TEST ACCOUNT> Option: TIU TIU Template Reminder Dialog Parameter

Reminder Dialogs allowed as Templates may be set for the following:

1	User	USR	[choose from NEW PERSON]
3	Service	SRV	[choose from SERVICE/SECTION]
4	Division	DIV	[SALT LAKE CITY]
5	System	SYS	[NATREM.FO-SLC.MED.VA.GOV]

Enter selection: **5** Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level.

Setting Reminder Dialogs allowed as Templates for System: NATREM.FO-SLC.MED.VA.GOV
Select Display Sequence: ?

388 VA-COVID-19 TELEPHONE FOLLOW-UP 389 VA-SRA-CONSULT RESPONSE (D)

When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number **NOT** on this list. For this example, 390 and 391 are not present so those numbers can be used.

Select Display Sequence: 390

Are you adding 390 as a new Display Sequence? Yes// YES

Display Sequence: 390// <Enter>

Clinical Reminder Dialog: VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH NOTE

reminder dialog NATIONAL ...OK? Yes// Yes

2. Map lodging consult to following group.

Name: VA-GP SCI/D AE LODGING VET/CG - CONSULT ORDER FINDING ITEM: Enter "Q.", then name of consult quick order.

3. Map return to clinic order (RTC) for Spinal Cord Injury or appropriate RTC order to following elements.

```
a. Name: VA-GP SCI/D AE OUTPT F2F-RTC ORDER
FINDING ITEM: Enter "Q.", then name of RTC order.
```

```
b. Name: VA-SCI/D AE VC RTC
FINDING ITEM: Enter "Q.", then name of RTC order.
```

c. Name: VA-SCI/D AE CC RTC ORDER
FINDING ITEM: Enter "Q.", then name of RTC order.

4. Map return to clinic order (RTC) for VA Video Connect or appropriate RTC order to following element.

Name: VA-GP SCI/D AE VVC-RTC ORDER

FINDING ITEM: Enter "Q.", then name of RTC order.

5. Map return to clinic order (RTC) for Hybrid VA Video Connect or appropriate RTC order to following element.

Name: VA-SCI/D AE HYBRID VVC-RTC ORDER

FINDING ITEM: Enter "Q.", then name of RTC order.

6. Map return to clinic order (RTC) for Hybrid Outpatient Clinic or appropriate RTC order to following element.

Name: VA-GP SCI/D AE OUTPT CLINIC-RTC ORDER

FINDING ITEM:

7. Map IFC Consult for Hybrid Spoke to following element.

The following element is released disabled. Enable the element and map the quick order if available locally. If this IFC doesn't exist locally, then skip this step.

Name: VAL-SCI/D AE HYBRID SPOKE-IFC ORDER

DISABLE: DISABLE AND DO NOT SEND MESSAGE//

FINDING ITEM:

8. Map IFC Consult for Hybrid Spoke Clinical Video Telehealth (CVT) to following element.

The following element is released disabled. Enable the element and map the quick order if available locally. If this IFC doesn't exist locally, then skip this step.

Name: VAL-SCI/D AE HYBRID SPOKE CVT-IFC ORDER

DISABLE: DISABLE AND DO NOT SEND MESSAGE// FINDING ITEM:

9. Map consult order for VA Special Mode Transportation to following element.

Name: VA-SCI/D AE TRANSPORTATION-SMT CONSULT ORDER

FINDING ITEM:

10. Create note title and map to reminder dialog.

The note title to create to associate with this template is:

Title: SCI/D CENTER ANNUAL EVALUATION OUTREACH

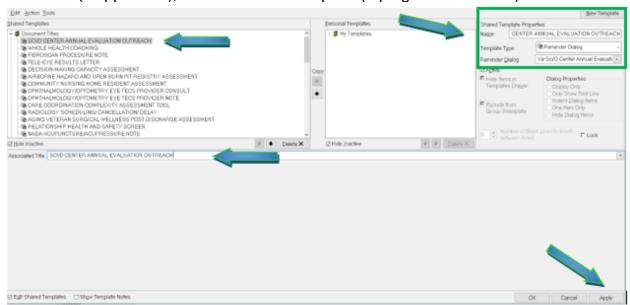
Std. Title: SPINAL CORD INJURY NOTE

Dialog: VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH NOTE

**Note:** Comprehensive information on Creating new Document Classes and Titles can be found beginning on page 54 of the TIU/ASU Implementation Guide at the following link: <a href="http://www.va.gov/vdl/documents/Clinical/CPRS-Text Integration Utility (TIU)/tiuim.pdf">http://www.va.gov/vdl/documents/Clinical/CPRS-Text Integration Utility (TIU)/tiuim.pdf</a>

### 11. Associate the reminder dialog with the note title in CPRS

In CPRS, open the Template Editor, expand Document Titles, select the appropriate folder (if applicable), then click New Template (top right-hand corner).



Type in the following information:

Name: SCI/D CENTER ANNUAL EVALUATION OUTREACH

Template Type: Reminder Dialog

Reminder Dialog: VA-SCI/D CENTER ANNUAL EVALUATION OUTREACH NOTE

Next, type in the Associated Title name — then click Apply.