



Update _2_0_422

Clinical Reminders

**VA-L2 LOW ACUITY LOW INTENSITY TELEHEALTH
TEMPLATES**

Install Guide

July 2024

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

The Low Acuity/Low Intensity (L2) Program is a recognized national program under the Remote Patient Monitoring-Home Telehealth (RPM-HT) umbrella. The L2 program extends services of the existing VHA RPM-HT program to Veterans who have stable health conditions (Low Acuity) that do not require frequent interventions (Low Intensity). The intent of the L2 Program is to provide non-urgent care with a focus on health promotion, care coordination, and disease management for Veterans who would benefit from patient education, whole health coaching, patient self-management, and appropriate input from health care professionals for management of symptoms and behaviors. In addition, the L2 Program also provides these Veterans with knowledge about their chronic conditions (or conditions at risk of developing into chronic conditions that could lead to avoidable deteriorations), as well as improving their health and reducing outpatient visits.

Inclusion criteria for participation in the L2 Program are as follows:

- The Veteran must be medically stable.

- The Veteran must be appropriate for self-care.

- The Veteran is able to utilize the assigned vendor technology.

- The Veteran or caregiver must be willing to fully participate in the program with one -two times per week completion of health sessions (or daily for TeleMove) for weekly review by their assigned Care Coordinator

With tracking and trending abnormal vital sign data and symptom responses, along with care coordination, the L2 Program seeks to empower Veterans, through education, clinical support, and health coaching, to make self-motivated lifestyle changes. The expectation is that these lifestyle changes will improve the Veteran's health and quality of life and reduce outpatient visits and hospital readmissions. The L2 Program does **not** provide case management at the level of the traditional RPM-HT program. Instead, the L2 Program features the Care Coordinator as a partner or coach in patient self-management using the Whole Health Model of care.

The L2 Program enrollment starts with a focused assessment that leads to the development of Veteran-centric goals and a treatment plan that includes patient education, health coaching, medication management, and collaboration with other services and community resources.

In summary, the L2 Program supports Veterans across the health care continuum through:

- One- to two-time-per-week monitoring and assessment of the Veteran's progress toward health goals (daily for TeleMove)

- Weekly review of data by assigned Care Coordinator

- Empowerment of Veterans to have healthy lifestyles through meaningful choices.

- Establishment of the Veteran's residence as the preferred site of care.

- Enabling timely provision of services.

- Use of evidence-based care guidelines to develop services

- These templates will be used to promote consistent documentation for L2 across all sites.

The updated national templates will replace the previously distributed local versions at sites. All sites implementing L2 will be required to install these templates and remove any previous L2 templates used.

UPDATE_2_0_422 contains 1 Reminder Exchange entry named **UPDATE_2_0_422 VA-L2 LOW ACUITY LOW INTENSITY TH TEMPLATES**

The exchange file contains the following components:

TIU TEMPLATE FIELD

WP4LINES
EDIT 60
W-P4LINES(REQ)
WORD 2 LINES

HEALTH FACTORS

VA-REMINDER UPDATES [C]
VA-UPDATE_2_0_422
VA-L2 (LOW ACUITY/LOW INTENSITY) [C]
VA-L2 SCREEN-OTHER
VA-L2 SCREEN-DECLINED
VA-L2 SCREEN-NOT ENROLLED
VA-L2 TECH ED CARE BETWEEN L2/PACT
VA-L2 TECH ED VET RIGHT/RESPONSIBILITY
VA-L2 TECH ED L2 TELEHEALTH PROGRAM
VA-L2 DMP OTHER
VA-L2 DMP DEPRESSION
VA-L2 DMP WEIGHT MANAGEMENT
VA-L2 DMP HYPERTENSION
VA-L2 DMP HEART FAILURE
VA-L2 DMP DIABETES
VA-L2 DMP PRE-DIABETES
VA-L2 SCREEN-ENROLLED
HT ASSESSMENT/TREATMENT PLAN [C]
HT EMERG PRIORITY HIGH-IMMEDIATE EVAL
HT EMERG PRIORITY MOD-SVCS AFTER 3-7D
HT EMERG PRIORITY LOW-HAS RESOURCES
VA-L2 ENROLLMENT REDUCE DEPRESSION STRATEGY
VA-L2 ENROLLMENT GOAL REDUCE DEPRESSION
VA-L2 ENROLLMENT HEART FAILURE STRATEGY
VA-L2 ENROLLMENT GOAL REDUCE HEART FAILURE
VA-L2 ENROLLMENT BLOOD PRESSURE STRATEGY
VA-L2 ENROLLMENT GOAL REDUCE BLOOD PRESSURE
VA-L2 ENROLLMENT REDUCE A1C STRATEGY
VA-L2 ENROLLMENT GOAL REDUCE A1C
VA-L2 ENROLLMENT WEIGHT LOSS STRATEGY

VA-L2 ENROLLMENT GOAL WEIGHT LOSS
VA-L2 ASSESSMENT HEALTH BEHAVIOR HEALTHY COPING
VA-L2 ASSESSMENT HEALTH BEHAVIOR REDUCING RISKS
VA-L2 ASSESSMENT HEALTH BEHAVIOR PROBLEM SOLVING
VA-L2 ASSESSMENT HEALTH BEHAVIOR TAKING MEDS
VA-L2 ASSESSMENT HEALTH BEHAVIOR SELF-MONITORING
VA-L2 ASSESSMENT HEALTH BEHAVIOR BEING ACTIVE
VA-L2 ASSESSMENT HEALTH BEHAVIOR HEALTHY EATING
VA-L2 ASSESSMENT/TREATMENT ENROLLMENT
VA-L2 ADDITIONAL EQUIPMENT ORDERED NO
VA-L2 ADDITIONAL EQUIPMENT ORDERED
VA-L2 ENROLLMENT PACK PREVIOUSLY PROVIDED
VA-L2 ENROLLMENT PACK GIVEN TO VET
VA-L2 ENROLLMENT PACK EMAILED TO VET
VA-L2 ENROLLMENT PACK MAILED TO VET
VA-L2 TECH PREFERRED LEARNING OTHER
VA-L2 TECH PREFERRED LEARNING COMPUTER LIT
VA-L2 TECH PREFERRED LEARNING MEDIA
VA-L2 TECH PREFERRED LEARNING DEMO
VA-L2 TECH PREFERRED LEARNING LECTURE
VA-L2 TECH PREFERRED LEARNING DISCUSS
VA-L2 TECH PREFERRED LEARNING READ
VA-L2 TECH UNDERSTAND WRITE INSTRUCTION NO
VA-L2 TECH UNDERSTAND WRITE INSTRUCTION
VA-L2 TECH UNDERSTAND VERBAL INSTRUCTION NO
VA-L2 TECH UNDERSTAND VERBAL INSTRUCTION
VA-L2 TECH BARRIER NONE
VA-L2 TECH BARRIER OTHER
VA-L2 TECH BARRIER HEARING IMPAIRED
VA-L2 TECH BARRIER VISUALLY IMPAIRED
VA-L2 TECH BARRIER CULTURAL VALUE
VA-L2 TECH BARRIER LANGUAGE
VA-L2 SECURE MESSAGING NO
VA-L2 SECURE MESSAGING YES
VA-L2 ENROLLED IN MYHEALTHEVET NO
VA-L2 ENROLLED IN MYHEALTHEVET YES
VA-L2 TECH ED OTHER
VA-L2 TECH ED MYHEALTHEVET/MESSAGING
VA-L2 TECH ED TECHNOLOGY/BROWSER
VA-L2 TECH LEARNER OTHER
VA-L2 TECH LEARNER SIGNIFICANT OTHER
VA-L2 TECH LEARNER VETERAN
VA-L2 VET ACCOMPLISHED GOAL UNKNOWN
VA-L2 VET ACCOMPLISHED GOAL NO
VA-L2 VET ACCOMPLISHED GOAL PARTIALLY
VA-L2 VET ACCOMPLISHED GOAL YES

VA-L2 PERIODIC WEIGHT LOSS STRATEGY
VA-L2 PERIODIC GOAL WEIGHT LOSS
VA-L2 PERIODIC HEART FAILURE STRATEGY
VA-L2 PERIODIC GOAL REDUCE HEART FAILURE
VA-L2 PERIODIC REDUCE DEPRESSION STRATEGY
VA-L2 PERIODIC GOAL REDUCE DEPRESSION
VA-L2 PERIODIC BLOOD PRESSURE STRATEGY
VA-L2 PERIODIC GOAL REDUCE BLOOD PRESSURE
VA-L2 PERIODIC REDUCE A1C STRATEGY
VA-L2 PERIODIC GOAL REDUCE A1C
VA-L2 NEVER COMPLETED BROWSER TECH SESSION
VA-L2 DISCHARGE CONCERNS ADDRESSED NA
VA-L2 DISCHARGE CONCERNS ADDRESSED NO
VA-L2 DISCHARGE CONCERNS ADDRESSED YES
VA-L2 VET UNDERSTANDS DISCHARGE NA
VA-L2 VET UNDERSTANDS DISCHARGE NO
VA-L2 VET UNDERSTANDS DISCHARGE YES
VA-L2 DISCHARGE INFREQUENT PARTICIPATION
VA-L2 DISCHARGE NEVER COMPLETED A SESSION
VA-L2 DISCHARGE OTHER
VA-L2 DISCHARGE VET DECEASED
VA-L2 DISCHARGE L2 PROGRAM COMPLETED
VA-L2 DISCHARGE ALTERNATE LEVEL OF CARE
VA-L2 DISCHARGE NO VA PC SERVICES
VA-L2 DISCHARGE RELOCATION
VA-L2 DISCHARGE NON ADHERENT
VA-L2 DISCHARGE DECLINED SERVICES
VA-L2 DISCHARGE GOALS MET
VA-L2 DATE OF DISENROLLMENT
VA-L2 PERIODIC EVAL GOALS MET PARTIALLY
VA-L2 PERIODIC EVAL GOALS MET NO
VA-L2 PERIODIC EVAL GOALS MET YES
VA-L2 PERIODIC EVALUATION COMPLETED

REMINDER SPONSOR

OFFICE OF CONNECTED CARE TELEHEALTH
VHA OFFICE OF CONNECTED CARE (10P8)

REMINDER TERM

VA-REMINDER UPDATE_2_0_422
VA-HT EMERGENCY PRIORITY RATINGS

REMINDER DEFINITION

VA-HT OBJ EMERGENCY PRIORITY RATING LAST

HEALTH SUMMARY TYPE

VA-HT EMERGENCY LEVEL LAST
VA-L2 DISEASE MGMT PROTOCOL
VA-L2 PERIODIC GOAL

HEALTH SUMMARY OBJECTS

VA-HT EMERGENCY LEVELS(TIU)
L2 DISEASE MANAGEMENT PROTOCOL
L2 PERIODIC GOAL

TIU DOCUMENT DEFINITION

HT EMERGENCY PRIORITY RATING
VA-L2 DISEASE MANAGEMENT PROTOCOL
VA-L2 PERIODIC GOAL

REMINDER DIALOG

VA-L2 CONSULT SCREENING
VA-L2 ASSESSMENT/PLAN
VA-L2 TECH EDUCATION
VA-L2 INTERVENTION NOTE
VA-L2 DISCHARGE NOTE
VA-L2 PERIODIC EVAL

This update is being distributed as a web host file. The address for the host file is:
https://REDACTED/UPDATE_2_0_422.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

=====

This update can be loaded with users on the system. Installation will take less than 15 minutes.

Install Example

Go to Reminder exchange in Vista.

To Load the exchange file, use LWH. The URL is:

https://REDACTED/UPDATE_2_0_422.PRD

```
+      + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE  Create Exchange File Entry      LHF  Load Host File
CHF  Create Host File                 LMM  Load MailMan Message
CMM  Create MailMan Message           LWH  Load Web Host File
DFE  Delete Exchange File Entry       RI   Reminder Definition Inquiry
IFE  Install Exchange File Entry       RP   Repack
IH   Installation History
Select Action: Next Screen// LWH  Load Web Host File
```

You should receive a message that the file was successfully loaded into your reminder exchange file.

Search and locate exchange file name **UPDATE_2_0_422 VA-L2 LOW ACUITY LOW INTENSITY TH TEMPLATES**

+Item	Entry	Source	Date Packed
675	UPDATE_2_0_422 VA-L2 LOW ACUITY LOW INTENSITY TH TEMPLATES		
676	UPDATE_2_0_423 VA-CRISIS LINE FACILITATION		
677	UPDATE_2_0_425 VA-TH DIG DIVIDE ASSMNT BY SOCIAL WORK ACP UPDATE		
678	UPDATE_2_0_43 VA-SUICIDE RISK EVALUATION		
+ + Next Screen - Prev Screen ?? More Actions >>>			
CFE	Create Exchange File Entry	LHF	Load Host File
CHF	Create Host File	LMM	Load MailMan Message
CMM	Create MailMan Message	LR	List Reminder Definitions
DFE	Delete Exchange File Entry	LWH	Load Web Host File
IFE	Install Exchange File Entry	RI	Reminder Definition Inquiry
IH	Installation History	RP	Repack
Select Action: Next Screen// IFE Install Exchange File Entry			
Enter a list or range of numbers (1-903): 675			

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry
 Enter the number that corresponds with your entry titled **UPDATE_2_0_422 VA-L2 LOW ACUITY LOW INTENSITY TH TEMPLATES** (*in this example it is entry 675, it will vary by site*) that is dated 06/25/2024.


```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-L2 PERIODIC EVAL
  VA-L2 DISCHARGE NOTE
  VA-L2 INTERVENTION NOTE
  VA-L2 TECH EDUCATION
  VA-L2 ASSESSMENT/PLAN
  VA-L2 CONSULT SCREENING

REMINDER TERM
  VA-REMINDER UPDATE_2_0_422
+      Enter ?? for more actions                                >>>
IA  Install all Components          IS  Install Selected Component
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

For all new entries in any category, you will choose **I to Install**
If you are prompted to overwrite any items, choose **S to Skip** until you get to the following components, overwrite HEALTH SUMMARY OBJECTS and TIU DOCUMENT DEFINITION components if prompted.

You will then be prompted to install the first dialog component.

```
Packed reminder dialog: VA-L2 CONSULT SCREENING [NATIONAL DIALOG]
Item  Seq. Dialog Findings                               Type  Exists
  1    VA-L2 CONSULT SCREENING                          dialog
  2    5 VA-L2 CONSULT SCREENING VERSION                 element
      Finding: *NONE*
  3    10 VA-GP L2 CONSULT SCREENING                     group
      Finding: *NONE*
  4    10.10 VA-GP L2 CONSULT SCREENING BEST RESPONSE   group
      Finding: *NONE*
  5    10.10.10 VA-GP L2 CONSULT SCREENING ENROLLED     group
      Finding: VA-L2 SCREEN-ENROLLED (HEALTH FACTOR)
  6    PXRM COMMENT                                     prompt
  7    10.10.10.10 VA-GP L2 CONSULT SCREENING ENROLLED IN group
      Finding: *NONE*
  8    10.10.10.10.10 VA-L2 CONSULT SCREENING ENROLLED IN element
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// IA
```

Select IA to install all. This will install the reminder dialog **VA-L2 CONSULT SCREENING**.

Install reminder dialog and all components with no further changes: Y//Y

```
Packed reminder dialog: VA-L2 CONSULT SCREENING [NATIONAL DIALOG]
VA-L2 CONSULT SCREENING (reminder dialog) installed from exchange file.
Item  Seq. Dialog Findings                               Type  Exists
  1    VA-L2 CONSULT SCREENING                          dialog
  2    5 VA-L2 CONSULT SCREENING VERSION                 element
      Finding: *NONE*
  3    10 VA-GP L2 CONSULT SCREENING                     group
      Finding: *NONE*
  4    10.10 VA-GP L2 CONSULT SCREENING BEST RESPONSE   group
      Finding: *NONE*
  5    10.10.10 VA-GP L2 CONSULT SCREENING ENROLLED     group
      Finding: VA-L2 SCREEN-ENROLLED (HEALTH FACTOR)
  6    PXRM COMMENT                                     prompt
  7    10.10.10.10 VA-GP L2 CONSULT SCREENING ENROLLED IN group
      Finding: *NONE*
  8    10.10.10.10.10 VA-L2 CONSULT SCREENING ENROLLED IN element
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// Q
```

After install, select Q for quit to move to the next dialog.

You will then be prompted to install the next dialog component.

```
Packed reminder dialog: VA-L2 ASSESSMENT/PLAN [NATIONAL DIALOG]
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-L2 ASSESSMENT/PLAN	dialog	
2	5	VA-L2 ASSESSMENT/PLAN VERSION Finding: *NONE*	element	
3	10	VA-GP L2 ASSESSMENT/PLAN Finding: VA-L2 ASSESSMENT/TREATMENT ENROLLMENT (HEALTH FACTOR)	group	X
4	10.5	VA-GP L2 PROVIDER ACTION Finding: *NONE*	group	
5	10.5.10	VA-L2 INTERVENTION PROVIDER NOT NEEDED Finding: *NONE*	element	
6	10.5.20	VA-L2 INTERVENTION PROVIDER NEEDED Finding: *NONE*	element	
7		PXRM COMMENT	prompt	X

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// IA
```

Select IA to install all. This will install the reminder dialog **VA-L2 ASSESSMENT/PLAN**. Install reminder dialog and all components with no further changes: Y//Y

```
Packed reminder dialog: VA-L2 ASSESSMENT/PLAN [NATIONAL DIALOG]
VA-L2 ASSESSMENT/PLAN (reminder dialog) installed from exchange file.
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-L2 ASSESSMENT/PLAN	dialog	X
2	5	VA-L2 ASSESSMENT/PLAN VERSION Finding: *NONE*	element	X
3	10	VA-GP L2 ASSESSMENT/PLAN Finding: VA-L2 ASSESSMENT/TREATMENT ENROLLMENT (HEALTH FACTOR)	group	X
4	10.5	VA-GP L2 PROVIDER ACTION Finding: *NONE*	group	X
5	10.5.10	VA-L2 INTERVENTION PROVIDER NOT NEEDED Finding: *NONE*	element	X
6	10.5.20	VA-L2 INTERVENTION PROVIDER NEEDED Finding: *NONE*	element	X
7		PXRM COMMENT	prompt	X

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// Q
```

After install, select Q for quit.

You will then be prompted to install the next dialog component.

```
Packed reminder dialog: VA-L2 TECH EDUCATION [NATIONAL DIALOG]
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-L2 TECH EDUCATION	dialog	
2	5	VA-L2 TECH EDUCATION VERSION Finding: *NONE*	element	
3	10	VA-GP L2 TECH EDUCATION Finding: *NONE*	group	
4	10.10	VA-GP L2 TECH ED LEARNER Finding: *NONE*	group	
5	10.10.10	VA-L2 TECH ED LEARNER VETERAN Finding: VA-L2 TECH LEARNER VETERAN (HEALTH FACTOR)	element	X
6	10.10.20	VA-L2 TECH ED LEARNER SIGNIFICANT OTHER Finding: VA-L2 TECH LEARNER SIGNIFICANT OTHER (HEALTH FACTOR)	element	X
7	10.10.30	VA-L2 TECH ED LEARNER OTHER	element	
+ + Next Screen - Prev Screen ?? More Actions				
DD	Dialog Details		DT Dialog Text	IS Install Selected
DF	Dialog Findings		DU Dialog Usage	QU Quit
DS	Dialog Summary		IA Install All	

Select Action: Next Screen// IA

Select IA to install all. This will install the reminder dialog **VA-L2 TECH EDUCATION**.

Install reminder dialog and all components with no further changes: Y//Y

```
Packed reminder dialog: VA-L2 TECH EDUCATION [NATIONAL DIALOG]
```

VA-L2 TECH EDUCATION (reminder dialog) installed from exchange file.

Item	Seq.	Dialog Findings	Type	Exists
1		VA-L2 TECH EDUCATION	dialog	X
2	5	VA-L2 TECH EDUCATION VERSION Finding: *NONE*	element	X
3	10	VA-GP L2 TECH EDUCATION Finding: *NONE*	group	X
4	10.10	VA-GP L2 TECH ED LEARNER Finding: *NONE*	group	X
5	10.10.10	VA-L2 TECH ED LEARNER VETERAN Finding: VA-L2 TECH LEARNER VETERAN (HEALTH FACTOR)	element	X
6	10.10.20	VA-L2 TECH ED LEARNER SIGNIFICANT OTHER Finding: VA-L2 TECH LEARNER SIGNIFICANT OTHER (HEALTH FACTOR)	element	X
7	10.10.30	VA-L2 TECH ED LEARNER OTHER	element	X
+ + Next Screen - Prev Screen ?? More Actions				
DD	Dialog Details		DT Dialog Text	IS Install Selected
DF	Dialog Findings		DU Dialog Usage	QU Quit
DS	Dialog Summary		IA Install All	

Select Action: Next Screen// Q

After install, select Q for quit to move to the next dialog.

You will then be prompted to install the next dialog component.

```
Packed reminder dialog: VA-L2 INTERVENTION NOTE [NATIONAL DIALOG]
+-----+-----+-----+-----+
| Item | Seq. | Dialog Findings | Type | Exists |
+-----+-----+-----+-----+
| 1 | VA-L2 INTERVENTION NOTE | dialog | |
| 2 | 5 VA-L2 INTERVENTION NOTE VERSION | element | |
|   | Finding: *NONE* | | |
| 3 | 10 VA-GP L2 INTERVENTION NOTE | group | |
|   | Finding: *NONE* | | |
| 4 | 10.10 VA-L2 INTERVENTION VETERAN ENROLLED | element | |
|   | Finding: *NONE* | | |
| 5 | 10.15 VA-BLANK LINE DIALOG & NOTE | element | X |
|   | Finding: *NONE* | | |
| 6 | 10.20 VA-GP L2 PROVIDER ACTION | group | X |
|   | Finding: *NONE* | | |
| 7 | 10.40 VA-BLANK LINE DIALOG & NOTE | element | X |
|   | Finding: *NONE* | | |
+-----+-----+-----+-----+
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// IA
```

Select IA to install all. This will install the reminder dialog **VA-L2 INTERVENTION NOTE**

Install reminder dialog and all components with no further changes: Y//Y

```
Packed reminder dialog: VA-L2 INTERVENTION NOTE [NATIONAL DIALOG]
VA-L2 INTERVENTION NOTE (reminder dialog) installed from exchange file.
+-----+-----+-----+-----+
| Item | Seq. | Dialog Findings | Type | Exists |
+-----+-----+-----+-----+
| 1 | VA-L2 INTERVENTION NOTE | dialog | X |
| 2 | 5 VA-L2 INTERVENTION NOTE VERSION | element | X |
|   | Finding: *NONE* | | |
| 3 | 10 VA-GP L2 INTERVENTION NOTE | group | X |
|   | Finding: *NONE* | | |
| 4 | 10.10 VA-L2 INTERVENTION VETERAN ENROLLED | element | X |
|   | Finding: *NONE* | | |
| 5 | 10.15 VA-BLANK LINE DIALOG & NOTE | element | X |
|   | Finding: *NONE* | | |
| 6 | 10.20 VA-GP L2 PROVIDER ACTION | group | X |
|   | Finding: *NONE* | | |
| 7 | 10.40 VA-BLANK LINE DIALOG & NOTE | element | X |
|   | Finding: *NONE* | | |
+-----+-----+-----+-----+
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// Q
```

After install, select Q for quit to move to the next dialog.

You will then be prompted to install the next dialog component.

```
Packed reminder dialog: VA-L2 DISCHARGE NOTE [NATIONAL DIALOG]
```

Item	Seq.	Dialog Findings	Type	Exists		
1		VA-L2 DISCHARGE NOTE	dialog			
2	5	VA-L2 DISCHARGE NOTE VERSION Finding: *NONE*	element			
3	10	VA-GP L2 DISCHARGE NOTE Finding: *NONE*	group			
4	10.10	VA-L2 SUMMARY DATE OF DISENROLLMENT Finding: VA-L2 DATE OF DISENROLLMENT (HEALTH FACTOR)	element	X		
5	10.15	VA-BLANK LINE (EXCLUDE FROM PN) *ELE Finding: *NONE*	element	X		
6	10.20	VA-L2 SUMMARY DISEASE MANAGEMENT PROTOCOL Finding: *NONE*	element			
7	10.25	VA-BLANK LINE DIALOG & NOTE Finding: *NONE*	element	X		
+ + Next Screen - Prev Screen ?? More Actions						
DD	Dialog Details		DT	Dialog Text	IS	Install Selected
DF	Dialog Findings		DU	Dialog Usage	QU	Quit
DS	Dialog Summary		IA	Install All		

Select Action: Next Screen// IA

Select IA to install all. This will install the reminder dialog **VA-L2 DISCHARGE NOTE**.

Install reminder dialog and all components with no further changes: Y//Y

```
Packed reminder dialog: VA-L2 DISCHARGE NOTE [NATIONAL DIALOG]
```

VA-L2 DISCHARGE NOTE (reminder dialog) installed from exchange file.

Item	Seq.	Dialog Findings	Type	Exists		
1		VA-L2 DISCHARGE NOTE	dialog	X		
2	5	VA-L2 DISCHARGE NOTE VERSION Finding: *NONE*	element	X		
3	10	VA-GP L2 DISCHARGE NOTE Finding: *NONE*	group	X		
4	10.10	VA-L2 SUMMARY DATE OF DISENROLLMENT Finding: VA-L2 DATE OF DISENROLLMENT (HEALTH FACTOR)	element	X		
5	10.15	VA-BLANK LINE (EXCLUDE FROM PN) *ELE Finding: *NONE*	element	X		
6	10.20	VA-L2 SUMMARY DISEASE MANAGEMENT PROTOCOL Finding: *NONE*	element	X		
7	10.25	VA-BLANK LINE DIALOG & NOTE Finding: *NONE*	element	X		
+ + Next Screen - Prev Screen ?? More Actions						
DD	Dialog Details		DT	Dialog Text	IS	Install Selected
DF	Dialog Findings		DU	Dialog Usage	QU	Quit
DS	Dialog Summary		IA	Install All		

Select Action: Next Screen// Q

After install, select Q for quit to move to the next dialog.

You will then be prompted to install the next dialog component.

```
Packed reminder dialog: VA-L2 PERIODIC EVAL [NATIONAL DIALOG]
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-L2 PERIODIC EVAL	dialog	
2	5	VA-L2 PERIODIC EVAL VERSION Finding: *NONE*	element	
3	10	VA-GP L2 PERIODIC EVAL Finding: VA-L2 PERIODIC EVALUATION COMPLETED (HEALTH FACTOR)	group	X
4	10.5	VA-GP L2 PROVIDER ACTION Finding: *NONE*	group	X
5	10.7	VA-BLANK LINE DIALOG & NOTE Finding: *NONE*	element	X
6	10.10	VA-L2 PERIODIC ENROLLED IN DMP Finding: *NONE*	element	X
7	10.15	VA-BLANK LINE (EXCLUDE FROM PN) *ELE Finding: *NONE*	element	X

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// IA
```

Select IA to install all. This will install the reminder dialog **VA-L2 PERIODIC EVAL**. Install reminder dialog and all components with no further changes: Y//Y

```
Packed reminder dialog: VA-L2 PERIODIC EVAL [NATIONAL DIALOG]
VA-L2 PERIODIC EVAL (reminder dialog) installed from exchange file.
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-L2 PERIODIC EVAL	dialog	X
2	5	VA-L2 PERIODIC EVAL VERSION Finding: *NONE*	element	X
3	10	VA-GP L2 PERIODIC EVAL Finding: VA-L2 PERIODIC EVALUATION COMPLETED (HEALTH FACTOR)	group	X
4	10.5	VA-GP L2 PROVIDER ACTION Finding: *NONE*	group	X
5	10.7	VA-BLANK LINE DIALOG & NOTE Finding: *NONE*	element	X
6	10.10	VA-L2 PERIODIC ENROLLED IN DMP Finding: *NONE*	element	X
7	10.15	VA-BLANK LINE (EXCLUDE FROM PN) *ELE Finding: *NONE*	element	X

```
+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings    DU  Dialog Usage    QU  Quit
DS  Dialog Summary     IA  Install All
Select Action: Next Screen// Q
```

After install, select Q for quit.

You will be returned to this screen.

```
Package Version: 2.0P65

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-L2 PERIODIC EVAL
  VA-L2 DISCHARGE NOTE
  VA-L2 INTERVENTION NOTE
  VA-L2 TECH EDUCATION
  VA-L2 ASSESSMENT/PLAN
  VA-L2 CONSULT SCREENING

REMINDER TERM
  VA-REMINDER UPDATE_2_0_422
+      + Next Screen  - Prev Screen  ?? More Actions  >>>
IA  Install all Components          IS  Install Selected Component
Select Action: Next Screen// Q
```

Select Q for quit.

Install complete.

Post Installation

1. Setup of Note Titles.

Please check before building the new note titles as your site may already have these note titles. If you do have them, you can skip to the next step.

You can add these to the document class where telehealth notes are stored.

The suggested note titles (with VHA Standard titles in bullets) to create to associate with these templates are:

L2 ASSESSMENT TREATMENT PLAN NOTE

- CARE COORDINATION HOME TELEHEALTH TREATMENT PLAN

L2 INTERVENTION NOTE

- CARE COORDINATION HOME TELEHEALTH FOLLOW-UP NOTE

L2 PERIODIC EVALUATION NOTE

- CARE COORDINATION HOME TELEHEALTH REPORT

L2 DISCHARGE NOTE

- CARE COORDINATION HOME TELEHEALTH DISCHARGE NOTE

L2 TECH EDUCATION NOTE

- CARE COORDINATION HOME TELEHEALTH EDUCATION NOTE

L2 PROGRESS NOTE (LOW ACUITY/INTENSITY TELEHEALTH) - *this note title does not have an associated template*

- CARE COORDINATION HOME TELEHEALTH NOTE

L2 MONTHLY MONITOR NOTE

- CARE COORDINATION HOME TELEHEALTH SUMMARIZATION NOTE

- Additional steps:

- 1) Inactivate the note title

L2 MONTHLY MONITOR NOTE

...

Select Action: Next Screen// basic Basics

Edit Abbreviation, Owner and Status only; Entry not Inactive

ABBREVIATION:

CLASS OWNER: CLINICAL COORDINATOR// CLINICAL COORDINATOR

*STATUS: (A/I/T): ACTIVE// **INACTIVE***

Entry (& any nonShared Components) Inactivated

- 2) Add the following boilerplate text for use as a template in Group Notes and as a standalone Note.

Select Action: Next Screen// Boilerplate Text

...

“SUMMARY OF EPISODE (NON-VIDEO MONTHLY MONITORING):

Veteran is actively enrolled in the L2 Telehealth Program and has been monitored for the past month. Data is sent from the Veteran's home to the program Care Coordinator and is reviewed for out-of-range responses.

Month monitored:

Diagnosis (if required locally):”

- 3) Activate the note title

L2 MONTHLY MONITOR NOTE

...

Select Action: Next Screen// basic Basics

Edit Abbreviation, Owner and Status only; Entry not Inactive
ABBREVIATION:
CLASS OWNER: CLINICAL COORDINATOR// CLINICAL
COORDINATOR
STATUS: (A/I/T): INACTIVE// **ACTIVE**
Entry (& any nonShared Components) Inactivated

Create this note title and add this to the document class where consult notes are stored:

L2 CONSULT SCREENING NOTE

- CARE COORDINATION HOME TELEHEALTH CONSULT

Note: *Comprehensive information on Creating new Document Classes and Titles can be found beginning on page 54 of the TIU/ASU Implementation Guide at the following link: [http://www.va.gov/vdl/documents/Clinical/CPRS-Text_Integration_UTILITY_\(TIU\)/tiuim.pdf](http://www.va.gov/vdl/documents/Clinical/CPRS-Text_Integration_UTILITY_(TIU)/tiuim.pdf)*

2. **Make the Dialog templates available to be attached to a Personal or Shared template or to a progress note title. (You can use the LINK feature in this menu for steps 2 and 3 if you choose to and if you did not previously have the note titles created and linked)**

Select Reminder Managers Menu <TEST ACCOUNT> Option:

CP CPRS Reminder Configuration

CA Add/Edit Reminder Categories
CL CPRS Lookup Categories
CS CPRS Cover Sheet Reminder List
MH Mental Health Dialogs Active
PN Progress Note Headers
RA Reminder GUI Resolution Active
TIU TIU Template Reminder Dialog Parameter
DEVL Evaluate Coversheet List on Dialog Finish
DL Default Outside Location
PT Position Reminder Text at Cursor
LINK Link Reminder Dialog to Template
TEST CPRS Coversheet Time Test
NP New Reminder Parameters
GEC GEC Status Check Active
WH WH Print Now Active

Select CPRS Reminder Configuration <TEST ACCOUNT> Option:

TIU TIU Template Reminder Dialog Parameter

Reminder Dialogs allowed as Templates may be set for the following:

- 1 User USR [choose from NEW PERSON]
- 3 Service SRV [choose from SERVICE/SECTION]

4 Division DIV [SALT LAKE CITY]
5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: **5** Choose *the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level.*

Setting Reminder Dialogs allowed as Templates for System:
NATREM.FO-SLC.MED.VA.GOV

Select Display Sequence:

388 VA-COVID-19 TELEPHONE FOLLOW-UP
389 VA-SRA-CONSULT RESPONSE (D)

*When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number **NOT** on this list. For this example, 391 is not present so I will use 391.*

Select Display Sequence: **391**

Are you adding 391 as a new Display Sequence? Yes// **YES**

Display Sequence: 391// **<Enter>** 391

Clinical Reminder Dialog: **VA-L2 TECH EDUCATION**

reminder dialog NATIONAL ...OK? Yes// **<Enter>** (Yes)

Select Display Sequence: **392**

Are you adding 392 as a new Display Sequence? Yes// **YES**

Display Sequence: 392// **<Enter>** 392

Clinical Reminder Dialog: **VA-L2 DISCHARGE NOTE**

reminder dialog NATIONAL ...OK? Yes// **<Enter>** (Yes)

Select Display Sequence: **393**

Are you adding 393 as a new Display Sequence? Yes// **YES**

Display Sequence: 393// **<Enter>** 393

Clinical Reminder Dialog: **VA-L2 PERIODIC EVAL**

reminder dialog NATIONAL ...OK? Yes// **<Enter>** (Yes)

Select Display Sequence: **395**

Are you adding 395 as a new Display Sequence? Yes// **YES**

Display Sequence: 395// **<Enter>** 395

Clinical Reminder Dialog: **VA-L2 INTERVENTION NOTE**

reminder dialog NATIONAL ...OK? Yes// **<Enter>** (Yes)

Select Display Sequence: **396**

Are you adding 396 as a new Display Sequence? Yes// **YES**

Display Sequence: 396// **<Enter>** 399

Clinical Reminder Dialog: **VA-L2 CONSULT SCREENING**

reminder dialog NATIONAL ...OK? Yes// **<Enter>** (Yes)

Select Display Sequence: **397**

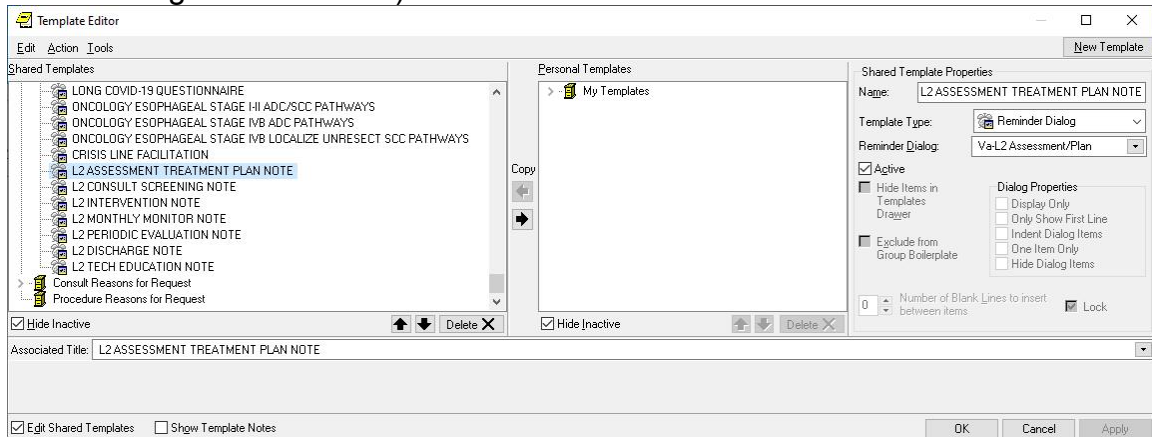
Are you adding 397 as a new Display Sequence? Yes// **YES**

Display Sequence: 397// **<Enter>** 397

Clinical Reminder Dialog: **VA-L2 ASSESSMENT/PLAN**
reminder dialog NATIONAL ...OK? Yes// **<Enter>** (Ye)

3. **Connect the templates to your note title.** - *If you already had these notes connected to the local templates, you will need to update them and change the reminder dialog to the national ones listed below.*

- In CPRS, open the Template Editor, expand Shared Templates, select the appropriate folder (if applicable), then click New Template (top right-hand corner).



a. Type in the following information:

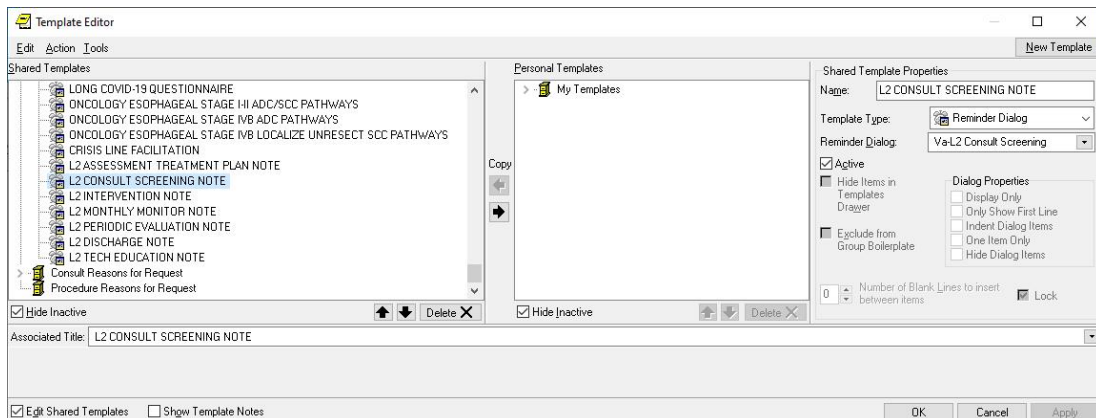
Name: **L2 ASSESSMENT TREATMENT PLAN NOTE**

Template Type: **Reminder Dialog**

Reminder Dialog: **VA-L2 ASSESSMENT/PLAN**

Associated Title: **L2 ASSESSMENT TREATMENT PLAN NOTE**

- then click Apply.



b. Type in the following information:

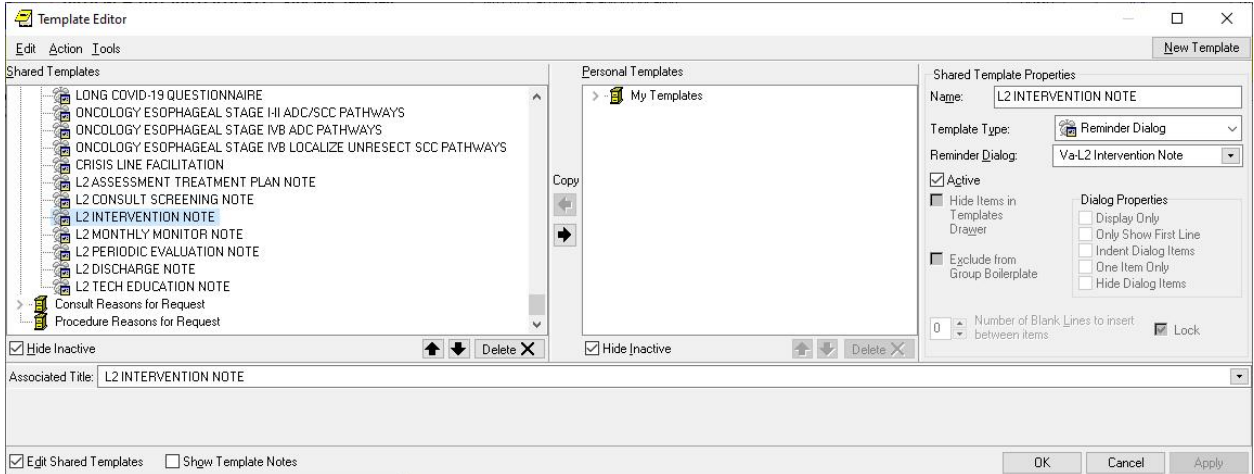
Name: **L2 CONSULT SCREENING NOTE**

Template Type: **Reminder Dialog**

Reminder Dialog: **VA-L2 CONSULT SCREENING**

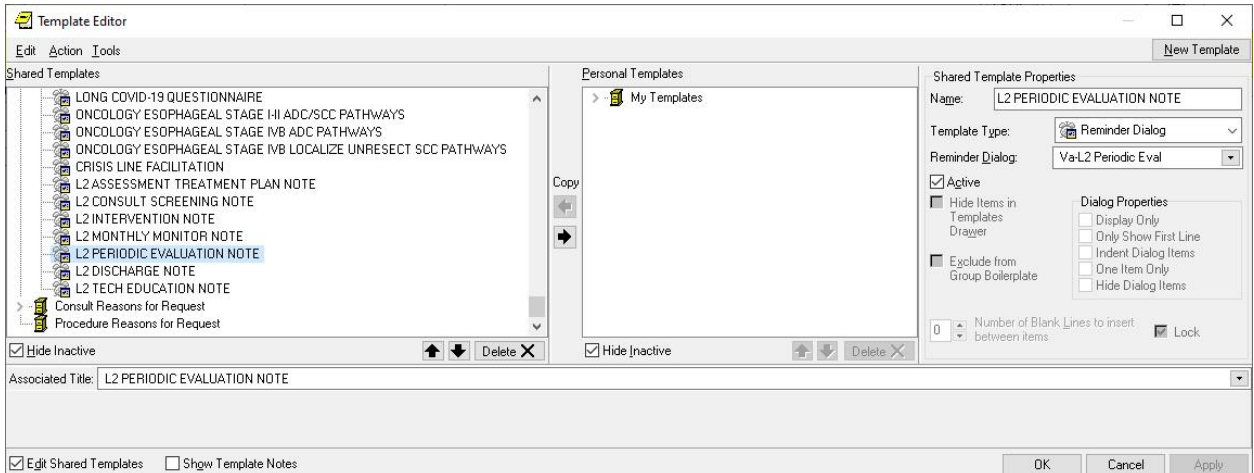
Associated Title: **L2 CONSULT SCREENING NOTE**

- then click Apply.

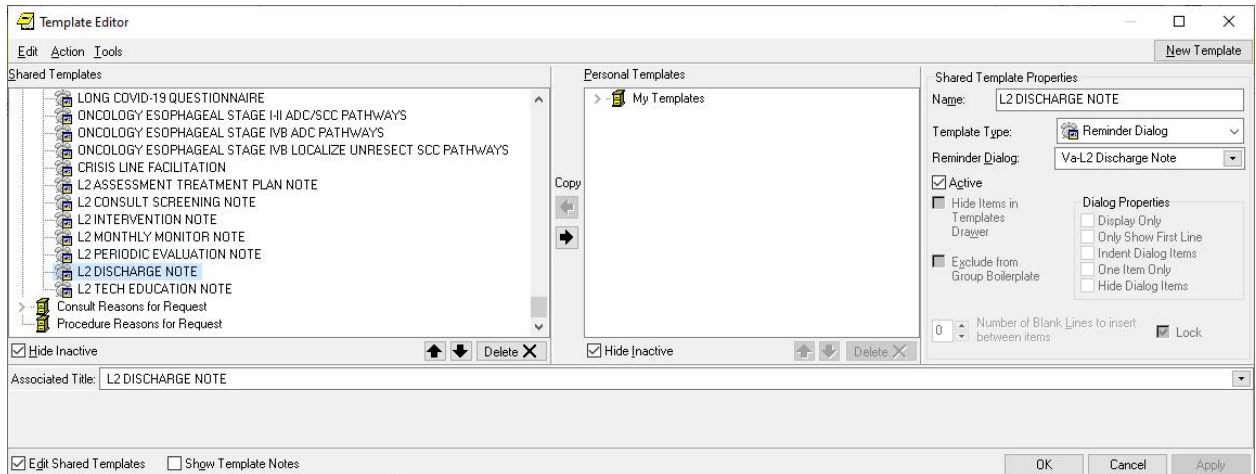


- c. Type in the following information:
Name: **L2 INTERVENTION NOTE**
Template Type: **Reminder Dialog**
Reminder Dialog: **VA-L2 INTERVENTION NOTE**
Associated Title: **L2 INTERVENTION NOTE**

- then click Apply.



- d. Type in the following information:
Name: **L2 PERIODIC EVALUATION NOTE**
Template Type: **Reminder Dialog**
Reminder Dialog: **VA-L2 PERIODIC EVAL**
Associated Title: **L2 PERIODIC EVALUATION NOTE**
- then click Apply.



- e. Type in the following information:
 Name: **L2 DISCHARGE NOTE**
 Template Type: **Reminder Dialog**
 Reminder Dialog: **VA-L2 DISCHARGE NOTE**
 Associated Title: **L2 DISCHARGE NOTE**
 - then click Apply.

- f. Type in the following information:
 Name: **L2 TECH EDUCATION NOTE**
 Template Type: **Reminder Dialog**
 Reminder Dialog: **VA-L2 TECH EDUCATION**
 Associated Title: **L2 TECH EDUCATION NOTE**
 - then click Apply.

4. **Add your local DATA OBJECTS** for WEIGHT, BMI, BP and A1C to the element VAL-L2 VITALS ALL OBJ.

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.
 Search for and edit the dialog text of the following element: VAL-L2 VITALS ALL OBJ

5. **Add your local DATA OBJECT** for WEIGHT to the element VAL-L2 VITALS SEL WEIGHT.

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.
 Search for and edit the dialog text of the following element: VAL-L2 VITALS SEL WEIGHT

6. **Add your local DATA OBJECT** for BMI to the element VAL-L2 VITALS SEL BMI.

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.

Search for and edit the dialog text of the following element: VAL-L2 VITALS SEL BMI

7. **Add your local DATA OBJECT** for BP to the element VAL-L2 VITALS SEL BP.

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.

Search for and edit the dialog text of the following element: VAL-L2 VITALS SEL BP

8. **Add your local DATA OBJECT** for A1C to the element VAL-L2 VITALS SEL A1C.

Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Element.

Search for and edit the dialog text of the following element: VAL-L2 VITALS SEL A1C

9. *****This step is only for sites that had the previous local L2 templates installed*****: Add the following local health factors to the Health Summary Type VA-L2 DISEASE MGMT PROTOCOL as selection items in component SHF (PCE HEALTH FACTORS SELECTED):

L2 DMP DIABETES
L2 DMP HEART FAILURE
L2 DMP HYPERTENSION
L2 DMP PRE-DIABETES
L2 DMP DEPRESSION
L2 DMP WEIGHT MANAGEMENT

**NOTE: the respective health factors should be embedded in reminder dialog L2 CONSULT SCREENING for reference if needed*

In VistA, using the health summary coordinator menu, Build Health Summary Type Menu, Create/Modify Health Summary Type, edit the following health summary type:

Select Build Health Summary Type Menu <TEST ACCOUNT> Option: 1
Create/Modify Health Summary Type

Select Health Summary Type: **VA-L2 DISEASE MGMT PROTOCOL**

WARNING: You are about to edit a Health Summary Type that is being used by a Health Summary Object. Changing the structure of this Health Summary Type will alter how the Object will display.

Do want to continue? NO// **Y** YES

NAME: VA-L2 DISEASE MGMT PROTOCOL Replace **<<enter>>**

TITLE: VA-L2 DISEASE MGMT PROTOCOL Replace **<<enter>>**

SUPPRESS PRINT OF COMPONENTS WITHOUT DATA: no// **<<enter>>**

SUPPRESS SENSITIVE PRINT DATA: **<<enter>>**

LOCK: **<<enter>>**

OWNER: **<<enter>>**

Do you wish to review the Summary Type structure before continuing? NO//
<<enter>>

Select COMPONENT: SHF PCE HEALTH FACTORS SELECTED SHF
PCE HEALTH FACTORS SELECTED is already a component of this summary.

Select one of the following:

- E Edit component parameters
- D Delete component from summary

Select Action: **E**

SUMMARY ORDER: 5// 5 **<<enter>>**

OCCURRENCE LIMIT: 1// **<<enter>>**

TIME LIMIT: **<<enter>>**

HEADER NAME: Health Factor Select Replace **<<enter>>**

Current selection items are: VA-L2 DMP DIABETES
VA-L2 DMP HEART FAILURE
VA-L2 DMP HYPERTENSION
VA-L2 DMP PRE-DIABETES
VA-L2 DMP DEPRESSION
VA-L2 DMP WEIGHT MANAGEMENT
VA-L2 DMP OTHER

Select new items one at a time in the sequence you want them displayed.
You may select any number of items.

Select SELECTION ITEM: VA-L2 DMP OTHER// **<<add the health factors
below one at a time>>**

L2 DMP DIABETES

- L2 DMP HEART FAILURE**
- L2 DMP HYPERTENSION**
- L2 DMP PRE-DIABETES**
- L2 DMP DEPRESSION**
- L2 DMP WEIGHT MANAGEMENT**

Select SELECTION ITEM: **<<enter>>** (when done adding the health factors)

PCE HEALTH FACTORS SELECTED (SHF)

- 1 VA-L2 DMP DIABETES FACTOR
- 2 VA-L2 DMP HEART FAILURE FACTOR
- 3 VA-L2 DMP HYPERTENSION FACTOR
- 4 VA-L2 DMP PRE-DIABETES FACTOR
- 5 VA-L2 DMP DEPRESSION FACTOR
- 6 VA-L2 DMP WEIGHT MANAGEMENT FACTOR
- 7 VA-L2 DMP OTHER FACTOR
- 8 L2 DMP DIABETES FACTOR
- 9 L2 DMP HEART FAILURE FACTOR
- 10 L2 DMP HYPERTENSION FACTOR
- 11 L2 DMP PRE-DIABETES FACTOR
- 12 L2 DMP DEPRESSION FACTOR
- 13 L2 DMP WEIGHT MANAGEMENT FACTOR

Do you want to resequence the selection items? **NO**

Select COMPONENT: **<<enter>>**

Do you wish to review the Summary Type structure before continuing? NO//

<<enter>>

Please hold on while I resequence the summary order.