

Update _2_0_425 Clinical Reminders

VA-TH DIGITAL DIVIDE ASSESSMENT BY SOCIAL WORK UPDATE

Install Guide

February 2024

Product Development Office of Information Technology Department of Veterans Affairs

Table of Contents	
INTRODUCTION	1
INSTALL EXAMPLE	3
POST INSTALLATION	6

Introduction

This update removes information about the Affordable Connectivity Program (ACP) from the VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK reminder dialog. This update does not overwrite any locally modifiable sections. The changes are listed below.

1. Changed version to 8.0

```
Telehealth Digital Divide Consult Result version 8.0
Digital Divide
```

2. Added branching logic that replaces the existing section regarding Affordable Connectivity Program (ACP) with a section only referring to the Lifeline program. The ACP program may be funded again soon, so branching logic is used to hide the ACP information.

Before:

```
Is the Veteran interested in obtaining subsidies or finding discounts to help them purchase their own internet service or video capable device?

    Tes
    Affordable Connectivity Program
    Pederal poverty guidelines: for definition see <u>Poverty Guidelines</u>
    Please provide assistance to Veterans, if needed, to complete the eligibility steps for the Affordable Connectivity Program: <u>ACP Eligibility</u>
    NOTE: ACP replaces the Emergency Broadband Benefit (EBB) Program.
    Households fully enrolled in EBB as of December 31, 2021 vill
    continue to receive their current monthly benefit until March 1,
    2022.
    Does the Veteran want to pursue the Pederal Communications Commission Affordable Connectivity Program?

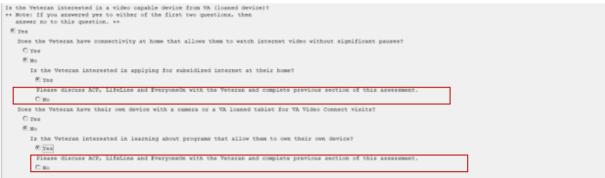
    Yes, ACP eligibility pending.
    So, the Veteran interested in learning more about EveryoneOn, which may offer additional subsidies and discounts on internet service and/or devices in their area or help
    find locations where they can get educated on using technology?
    Yes
    No
```

After:

3. Added branching logic that replaces the existing section regarding Affordable Connectivity Program (ACP) with a section only referring to the Lifeline and

Everyoneon program. The ACP program may be funded again soon, so branching logic is used to hide the ACP information.

Before:



After:

Is the Veteran interested in a video capable device from VA (loaned device)?	
++ Note: If you answered yes to either of the first two questions, then	
answer no to this question. ++	
8 Yes	
Does the Veteran have connectivity at home that allows them to watch internet video without significant pauses7	
C Tes	
£ 30	
Is the Veteran interested in applying for subsidized internet at their home?	
E Yes	
Please discuss LifeLine and EveryoneOn with the Veteran and complete previous section of this assessment.	-
C 80	
	1
Does the Veteran have their own device with a camera or a VA loaned tablet for VA Video Connect visits?	
C Tes	
Ø 360	
Is the Veteran interested in learning about programs that allow them to own their own device?	
P. Yes	
Please discuss LifeLine and EveryoneOn with the Veteran and complete previous section of this assessment.	
C No	

UPDATE_2_0_425 contains 1 Reminder Exchange entry named UPDATE_2_0_425 VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK

This contains 1 new reminder dialogs.

The exchange file contains the following components:

HEALTH FACTORS

VA-REMINDER UPDATES [C] VA-UPDATE_2_0_425 VA-TH DIGITAL DIVIDE [C] VA-TH DD LIFELINE NOT ELIGIBLE VA-TH DD LIFELINE PENDING VA-TH DD EVERYONEON VA-TH DD ACP PENDING

REMINDER TERM

VA-REMINDER UPDATE_2_0_425 VA-TH DIGITAL DIVIDE ACP BL

REMINDER DIALOG

VA-UPDATE 425 DIGITAL DIVIDE UPDATES

TIU TEMPLATE FIELDS

LIFELINESUPPORT.ORG LIFELINE ELIGIBILITY TH EVERYONEON URL ACP ELIGIBILITY STEPS ACP QUALIFICATION GUIDELINES

This update is being distributed as a web host file. The address for the host file is: https://REDACTED /UPDATE_2_0_425.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

==================

This update can be loaded with users on the system. Installation will take less than 5 minutes.

Install Example

Go to Reminder exchange in Vista. To Load the exchange file, use LWH. The URL is: https://REDACTED /UPDATE_2_0_425.PRD

CMM	Create MailMan Message	LR List Reminder Definition	ons
	Delete Exchange File Entry	LWH Load Web Host File	
IFE	Install Exchange File Entry	RI Reminder Definition Inc	quiry
IH	Installation History	RP Repack	
Sele	ct Action: Next Screen// lwh	Load Web Host File	
Inpu	t the URL for the .prd file:		
http	s://	/UPDATE_2_0_425.PRD	

You should receive a message that the file was successfully loaded into your reminder exchange file.

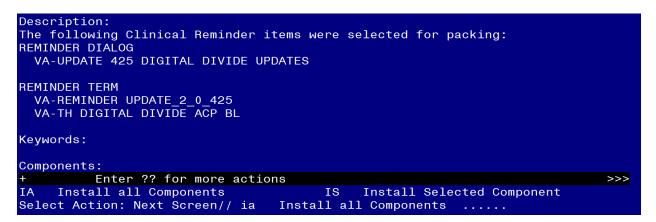
Search and locate exchange file name UPDATE_2_0_425 VA-TH DIG DIVIDE ASSMNT BY SOCIAL WORK ACP UPDATE

https	://vaww.va.gov/reminders/docs/UPDA	TE_2_	0_425_1.PRD successfully loaded.	
+Item	Entry	Sourc	e 👝 🛛 Date Packed	
671	UPDATE_2_0_425 VA-TH DIG		\leq \sim	
	DIVIDE ASSMNT BY SOCIAL WORK		-	
	ACP UPDATE		C	
672	UPDATE_2_0_43 VA-SUICIDE RISK			
	EVALUATION			
673				
	TEMPLATES			
674				
	CARE COORDINATOR NOTE			
675	UPDATE_2_0_46 VA-MH TOBACCO			
+	+ Next Screen - Prev Screen			>>>
	Create Exchange File Entry		Load Host File	
	Create Host File	LMM	Load MailMan Message	
	Create MailMan Message	LR	List Reminder Definitions	
	Delete Exchange File Entry	LWH		
	Install Exchange File Entry Installation History	RI RP	Reminder Definition Inquiry	
	Action: Next Screen// IFE	nr	Repack	
Serec	ACTION. Next Scheen// IFE			

At the Select Action prompt, enter IFE for Install Exchange File Entry

Enter the number that corresponds with your entry titled UPDATE_2_0_425 VA-TH DIG DIVIDE ASSMNT BY SOCIAL WORK ACP UPDATE

(in this example it is entry 671, it will vary by site) that is dated 02/02/2024.



At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

For all new entries in any category, you will choose I to Install. If you are prompted to overwrite any items, choose O to Overwrite

You will then be	prompted to	install the	dialog component.
	p		

Packe	d reminder dialog: VA-UPDATE 425 DIGITAL DIVIDE UPDATES	[NATIONAL	DIALOG]
Item	Seg. Dialog Findings	Туре	Exists
1	VA-UPDATE 425 DIGITAL DIVIDE UPDATES	dialog	
2	5 VA-TH DIGITAL DIVIDE VERSION Finding: *NONE*	element	x
З	10 VA-TH DIGITAL DIVIDE DEVICE LIFELINE YES*	group	Х
4	Finding: *NONE* 10.10 VA-TH DIGITAL DIVIDE DEVICE ACP INFORMATION	group	Х
5	Finding: *NONE* 10.10.5 VA-TH DIGITAL DIVIDE DEVICE ACP PURSUE Finding: *NONE*	group	х
6	10.10.5.5 VA-TH DIGITAL DIVIDE DEVICE ACP YES Finding: VA-TH DD ACP PENDING (HEALTH FACTOR)	group	X X
7	10.10.5.5.5 VA-TH DIGITAL DIVIDE DEVICE ACP YES INFO Finding: *NONE*	group	x
+	+ Next Screen - Prev Screen ?? More Actions		
DD	Dialog Details DT Dialog Text IS Ins [.]	tall Select	ed
	Dialog Findings DU Dialog Usage QU Qui	t	
	Dialog Summary IA Install All		
Selec	t Action: Next Screen// IA		

Select **IA** to install all. This will install the reminder dialog **VA-UPDATE 425 DIGITAL DIVIDE UPDATES**

Install reminder dialog and all components with no further changes: YES

	ed reminder dialog: VA-UPDATE 425 DIGITAL DIVIDE UPDATES [NA PDATE 425 DIGITAL DIVIDE UPDATES (reminder dialog) installed		
) Seq. Dialog Findings		Exists
1	VA-UPDATE 425 DIGITAL DIVIDE UPDATES	dialog	Х
2	5 VA-TH DIGITAL DIVIDE VERSION e Finding: *NONE*	lement	Х
3	10 VA-TH DIGITAL DIVIDE DEVICE LIFELINE YES* Finding: *NONE*	group	Х
4	10.10 VA-TH DIGITAL DIVIDE DEVICE ACP INFORMATION Finding: *NONE*	group	X
5	10.10.5 VA-TH DIGITAL DIVIDE DEVICE ACP PURSUE Finding: *NONE*	group	X
6	10.10.5.5 VA-TH DIGITAL DIVIDE DEVICE ACP YES	group	Х
	Finding: VA-TH DD ACP PENDING (HEALTH FACTOR)		Х
7	10.10.5.5.5 VA-TH DIGITAL DIVIDE DEVICE ACP YES INFO Finding: *NONE*	group	X
+	+ Next Screen - Prev Screen ?? More Actions		
DD	Dialog Details DT Dialog Text IS Install	Selected	
DF	Dialog Findings DU Dialog Usage QU Quit		
DS	Dialog Summary IA Install All		
Seled	ot Action: Next Screen// Q		

After install, select **Q** for quit.

Description: The following Clinical Reminder items were selected for packing: REMINDER DIALOG VA-UPDATE 425 DIGITAL DIVIDE UPDATES	
REMINDER TERM VA-REMINDER UPDATE_2_0_425 VA-TH DIGITAL DIVIDE ACP BL	
Keywords:	
Components: + + Next Screen - Prev Screen ?? More Actions	>>>
IA Install all Components IS Install Selected Component	~~/
Select Action: Next Screen// Q	

Select **Q** for quit to exit the install.

Install Complete.

Post Installation

1. Open the Digital Divide Assessment by Social Work note and confirm the changes described in the introduction.