



Update _2_0_425 Clinical Reminders

**VA-TH DIGITAL DIVIDE ASSESSMENT BY SOCIAL
WORK UPDATE**

Install Guide

February 2024

Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

This update removes information about the Affordable Connectivity Program (ACP) from the VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK reminder dialog. This update does not overwrite any locally modifiable sections. The changes are listed below.

1. Changed version to 8.0

Telehealth Digital Divide Consult Result version 8.0
Digital Divide

2. Added branching logic that replaces the existing section regarding Affordable Connectivity Program (ACP) with a section only referring to the Lifeline program. The ACP program may be funded again soon, so branching logic is used to hide the ACP information.

Before:

Is the Veteran interested in obtaining subsidies or finding discounts to help them purchase their own internet service or video capable device?

Yes

Affordable Connectivity Program (ACP) Qualification guidelines:

[Affordable Connectivity Program](#)

Federal poverty guidelines: for definition see [Poverty Guidelines](#)

Please provide assistance to Veterans, if needed, to complete the eligibility steps for the Affordable Connectivity Program: [ACP Eligibility](#)

NOTE: ACP replaces the Emergency Broadband Benefit (EBB) Program. Households fully enrolled in EBB as of December 31, 2021 will continue to receive their current monthly benefit until March 1, 2022.

Does the Veteran want to pursue the Federal Communications Commission Affordable Connectivity Program (ACP) program?

Yes, ACP eligibility pending.
 No, the Veteran is not eligible for ACP.

Is the Veteran interested in learning more about EveryoneOn, which may offer additional subsidies and discounts on internet service and/or devices in their area or help find locations where they can get educated on using technology?

Yes
 No

After:

Is the Veteran interested in obtaining subsidies or finding discounts to help them purchase their own internet service or video capable device?

Yes

Lifeline Qualification Guidelines: [Lifeline Program for Low-Income Consumers](#)

Federal Poverty Guidelines: for definition see [Poverty Guidelines](#)

Please provide assistance to Veterans, if needed, to complete eligibility steps for Lifeline: [Determine Lifeline Eligibility](#)

Does the Veteran want to pursue the Federal Communications Commission (FCC) LifeLine program?

Yes, LifeLine program eligibility pending.
 No, the Veteran is not eligible for the LifeLine program.

Is the Veteran interested in learning more about EveryoneOn, which may offer additional subsidies and discounts on internet service and/or devices in their area or help find locations where they can get educated on using technology?

Yes
 No

3. Added branching logic that replaces the existing section regarding Affordable Connectivity Program (ACP) with a section only referring to the Lifeline and

Everyoneon program. The ACP program may be funded again soon, so branching logic is used to hide the ACP information.

Before:

```
Is the Veteran interested in a video capable device from VA (loaned device)?
** Note: If you answered yes to either of the first two questions, then
answer no to this question. **
 Yes
Does the Veteran have connectivity at home that allows them to watch internet video without significant pauses?
 Yes
 No
Is the Veteran interested in applying for subsidized internet at their home?
 Yes
Please discuss ACP, Lifeline and EveryoneOn with the Veteran and complete previous section of this assessment.
 No
Does the Veteran have their own device with a camera or a VA loaned tablet for VA Video Connect visits?
 Yes
 No
Is the Veteran interested in learning about programs that allow them to own their own device?
 Yes
Please discuss ACP, Lifeline and EveryoneOn with the Veteran and complete previous section of this assessment.
 No
```

After:

```
Is the Veteran interested in a video capable device from VA (loaned device)?
** Note: If you answered yes to either of the first two questions, then
answer no to this question. **
 Yes
Does the Veteran have connectivity at home that allows them to watch internet video without significant pauses?
 Yes
 No
Is the Veteran interested in applying for subsidized internet at their home?
 Yes
Please discuss Lifeline and EveryoneOn with the Veteran and complete previous section of this assessment.
 No
Does the Veteran have their own device with a camera or a VA loaned tablet for VA Video Connect visits?
 Yes
 No
Is the Veteran interested in learning about programs that allow them to own their own device?
 Yes
Please discuss Lifeline and EveryoneOn with the Veteran and complete previous section of this assessment.
 No
```

UPDATE_2_0_425 contains 1 Reminder Exchange entry named **UPDATE_2_0_425 VA-TH DIGITAL DIVIDE ASSMNT BY SOCIAL WORK**

This contains 1 new reminder dialogs.

The exchange file contains the following components:

HEALTH FACTORS

- VA-REMINDER UPDATES [C]
- VA-UPDATE_2_0_425
- VA-TH DIGITAL DIVIDE [C]
- VA-TH DD LIFELINE NOT ELIGIBLE
- VA-TH DD LIFELINE PENDING
- VA-TH DD EVERYONEON
- VA-TH DD ACP PENDING

REMINDER TERM

- VA-REMINDER UPDATE_2_0_425
- VA-TH DIGITAL DIVIDE ACP BL

REMINDER DIALOG

VA-UPDATE 425 DIGITAL DIVIDE UPDATES

TIU TEMPLATE FIELDS

LIFELINESUPPORT.ORG
LIFELINE ELIGIBILITY
TH EVERYONEON URL
ACP ELIGIBILITY STEPS
ACP QUALIFICATION GUIDELINES

This update is being distributed as a web host file. The address for the host file is:

https://REDACTED /UPDATE_2_0_425.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

=====

This update can be loaded with users on the system. Installation will take less than 5 minutes.

Install Example

Go to Reminder exchange in Vista.

To Load the exchange file, use LWH. The URL is: **https://REDACTED /UPDATE_2_0_425.PRD**

```
CMM Create MailMan Message          LR List Reminder Definitions
DFE Delete Exchange File Entry      LWH Load Web Host File
IFE Install Exchange File Entry     RI Reminder Definition Inquiry
IH Installation History              RP Repack
Select Action: Next Screen// lwh   Load Web Host File
Input the URL for the .prd file:
https://REDACTED /UPDATE_2_0_425.PRD
```

You should receive a message that the file was successfully loaded into your reminder exchange file.

Search and locate exchange file name **UPDATE_2_0_425 VA-TH DIG DIVIDE ASSMNT BY SOCIAL WORK ACP UPDATE**

```

https://vaww.va.gov/reminders/docs/UPDATE_2_0_425_1.PRD successfully loaded.
+Item  Entry                               Source                                     Date Packed
 671   UPDATE_2_0_425 VA-TH DIG
      DIVIDE ASSMNT BY SOCIAL WORK
      ACP UPDATE
 672   UPDATE_2_0_43 VA-SUICIDE RISK
      EVALUATION
 673   UPDATE_2_0_44 VA-MHRRTP
      TEMPLATES
 674   UPDATE_2_0_45 VA-MATERNITY
      CARE COORDINATOR NOTE
 675   UPDATE_2_0_46 VA-MH TOBACCO
+      + Next Screen  - Prev Screen  ?? More Actions  >>>
CFE   Create Exchange File Entry          LHF   Load Host File
CHF   Create Host File                    LMM   Load MailMan Message
CMM   Create MailMan Message              LR    List Reminder Definitions
DFE   Delete Exchange File Entry          LWH   Load Web Host File
IFE   Install Exchange File Entry         RI    Reminder Definition Inquiry
IH    Installation History                 RP    Repack
Select Action: Next Screen// IFE

```

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry titled **UPDATE_2_0_425 VA-TH DIG DIVIDE ASSMNT BY SOCIAL WORK ACP UPDATE** (in this example it is entry 671, it will vary by site) that is dated 02/02/2024.

```

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-UPDATE 425 DIGITAL DIVIDE UPDATES

REMINDER TERM
  VA-REMINDER UPDATE_2_0_425
  VA-TH DIGITAL DIVIDE ACP BL

Keywords:

Components:
+      Enter ?? for more actions  >>>
IA   Install all Components          IS   Install Selected Component
Select Action: Next Screen// ia   Install all Components  .....

```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

For all new entries in any category, you will choose **I to Install**.
If you are prompted to overwrite any items, choose **O to Overwrite**

You will then be prompted to install the dialog component.

```
Packed reminder dialog: VA-UPDATE 425 DIGITAL DIVIDE UPDATES [NATIONAL DIALOG]
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-UPDATE 425 DIGITAL DIVIDE UPDATES	dialog	
2	5	VA-TH DIGITAL DIVIDE VERSION Finding: *NONE*	element	X
3	10	VA-TH DIGITAL DIVIDE DEVICE LIFELINE YES* Finding: *NONE*	group	X
4	10.10	VA-TH DIGITAL DIVIDE DEVICE ACP INFORMATION Finding: *NONE*	group	X
5	10.10.5	VA-TH DIGITAL DIVIDE DEVICE ACP PURSUE Finding: *NONE*	group	X
6	10.10.5.5	VA-TH DIGITAL DIVIDE DEVICE ACP YES Finding: VA-TH DD ACP PENDING (HEALTH FACTOR)	group	X
7	10.10.5.5.5	VA-TH DIGITAL DIVIDE DEVICE ACP YES INFO Finding: *NONE*	group	X

```
+ + Next Screen - Prev Screen ?? More Actions
DD Dialog Details DT Dialog Text IS Install Selected
DF Dialog Findings DU Dialog Usage QU Quit
DS Dialog Summary IA Install All
Select Action: Next Screen// IA
```

Select **IA** to install all. This will install the reminder dialog **VA-UPDATE 425 DIGITAL DIVIDE UPDATES**

Install reminder dialog and all components with no further changes: **YES**

```
Packed reminder dialog: VA-UPDATE 425 DIGITAL DIVIDE UPDATES [NATIONAL DIALOG]
VA-UPDATE 425 DIGITAL DIVIDE UPDATES (reminder dialog) installed from exchange f
```

Item	Seq.	Dialog Findings	Type	Exists
1		VA-UPDATE 425 DIGITAL DIVIDE UPDATES	dialog	X
2	5	VA-TH DIGITAL DIVIDE VERSION Finding: *NONE*	element	X
3	10	VA-TH DIGITAL DIVIDE DEVICE LIFELINE YES* Finding: *NONE*	group	X
4	10.10	VA-TH DIGITAL DIVIDE DEVICE ACP INFORMATION Finding: *NONE*	group	X
5	10.10.5	VA-TH DIGITAL DIVIDE DEVICE ACP PURSUE Finding: *NONE*	group	X
6	10.10.5.5	VA-TH DIGITAL DIVIDE DEVICE ACP YES Finding: VA-TH DD ACP PENDING (HEALTH FACTOR)	group	X
7	10.10.5.5.5	VA-TH DIGITAL DIVIDE DEVICE ACP YES INFO Finding: *NONE*	group	X

```
+ + Next Screen - Prev Screen ?? More Actions
DD Dialog Details DT Dialog Text IS Install Selected
DF Dialog Findings DU Dialog Usage QU Quit
DS Dialog Summary IA Install All
Select Action: Next Screen// Q
```

After install, select **Q** for quit.

```
Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-UPDATE 425 DIGITAL DIVIDE UPDATES

REMINDER TERM
  VA-REMINDER UPDATE_2_0_425
  VA-TH DIGITAL DIVIDE ACP BL

Keywords:

Components:
+      + Next Screen  - Prev Screen  ?? More Actions  >>>
IA  Install all Components          IS  Install Selected Component
Select Action: Next Screen// Q
```

Select **Q** for quit to exit the install.

Install Complete.

Post Installation

- 1. Open the Digital Divide Assessment by Social Work note and confirm the changes described in the introduction.**