

Release Notes for VHA Enrollment System

VES 6.11.0

10-10-2024

The mission of the Department of Veteran Affairs (VA) Office of Information and Technology (OIT) Development, Security, and Operations is to provide benefits to Veterans and their families. In order to meet this overarching goal, OIT is charged with providing high quality, effective and efficient IT services and Operations and Maintenance (O&M) to persons and organizations that provide point-of-care services to our Veterans.

The VA's goals for its Veterans and families include:

- Make it easier for Veterans and their families to receive the right benefits and meeting their expectations for quality, timeliness and responsiveness.
- Improve the quality and accessibility of health care, benefits and memorial services while optimizing value.
- Provide world-class health care delivery, by partnering with each Veteran to create a personalized, proactive strategy to optimize health and well-being, while providing state of the art disease management.
- Ensure awareness and understanding of the personalized, proactive and patient-driven health care model through education and monitoring.
- Provide convenient access to information regarding VA health benefits, medical records, health information, expert advice and ongoing support needed to make informed health decisions and successfully implement the Veteran's personal health plans.
- Receive timely, high quality, personalized, safe, effective and equitable health care, not dependent upon geography, gender, age, culture, race, or sexual orientation.
- Strengthen collaborations with communities and organizations, such as the Department of Defense (DoD), Department of Health and Human Services (DHHS), academic affiliates and other service organizations.

To assist in meeting these goals, the Eligibility and Enrollment (E&E) program will provide enterprise-wide enhancements and sustainment for the following systems/applications:

- The VHA Enrollment System (VES) is the authoritative system for VA enrollment and Community Care static eligibility determinations.
- Income Verification Match (IVM)/Enrollment Database (EDB) assists in determining priority grouping for health care eligibility.
- Veterans Information Systems and Technology Architecture (VistA) Registration, Eligibility & Enrollment (REE) shares information with other VistA applications and enables registration and preliminary eligibility determinations and enrollment at VA Medical Centers (VAMC). VES makes the final eligibility determinations.

The Veteran's On-Line Application (VOA), now referred to as Health Care Application (HCA), enables Veterans to self-enroll in VA health care and is another entry point for records to be added to VES.

E&E defines VHA Profiles (VHAP) for which a client (Veteran, Service Member, or beneficiary) is eligible and ties them to the authority for care.

Change Requests

Key	Summary
VES-10687	International Phone Number Updates (Phase 1)
VES-21827	Ability to Edit All Employer Details on Personal Subtab
VES-27342	Add 180-Day Grace Period Indicator in Eligibility Screens
VES-28742	Other Health Insurance (OHI) - Private - Eligibility Plus File
VES-33381	No OHI Received Indicator
VES-36906	Search & View Historical Correspondence in VFMP System
VES-38900	Add TERA Letters to VES
VES-40511	VES Site Correlation
VES-42564	Show TRICARE Indicator for All CHAMPVA Beneficiaries
VES-43283	PACT Act 405 Persian Gulf Deployed Cohort Identifier

Epics

Key	Summary	Description
VES-2461	Phase 1: Enhance VistA and VES to include a new field to support Country Code and a new field for the phone number Extension (VES)	As a VES User, I want VistA, VES, and VA Profile to support the International Telecommunication Union - Telecommunication sector (ITU-T) E.164 standard format for geographic areas so that domestic phone numbers are captured, stored, and transmitted to interfacing applications correctly.
VES-20952	Assign Denial Reason to CHAMPVA Records in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to create a denial reason and discontinue processing eligibility for Standard CHAMPVA, so that I can create a denial reason and discontinue processing eligibility when the categories for eligibility are not met.
VES-20953	Generate and Send Denial Letter to Person in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to generate notification correspondence indicating the reason(s) for denial and appeal rights, so that I can communicate via correspondence reasons for denial and appeal rights.
VES-20954	Generate and Send Acceptance Letter with ID Card to Person in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to generate notification correspondence indicating the enrollment status of "eligible" as well as additional instructions and ID card, so that I can generate notification correspondence of enrollment "eligible" and additional instructions with an ID card to the applicant.

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VES-20956	Provide Ability to Update and Record Eligibility Status Changes in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to provide the ability to record changes in eligibility status as the result of updated information received from authoritative sources, so that I can update information received from authoritative sources.
VES-20966	Re-calculate Person for Medicare Verification in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to re-calculate Medicare Eligibility for persons selected for Medicare Verification and disentitle or reinstate the person from CHAMPVA based on business rules, so that I can update the applicant's eligibility.
VES-20968	Generate Medicare Enrollment Correspondence in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to generate Medicare Enrollment Requirement correspondence prior to the person's 65th birthday, so that I can send correspondence to the beneficiary regarding Medicare Enrollment Requirements.
VES-20969	Generate Student Enrollment Correspondence in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to generate Student Requirement correspondence prior to the person's 18th birthday, so that I can send eligibility requirements correspondence to the beneficiary prior to the beneficiaries 18 birthday.
VES-20972	Receive Unsolicited VBA Data in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to receive unsolicited information that is a result of updates to Veteran and/or beneficiary/dependent information from the VBA system, so that I can determine eligibility.
VES-20973	Receive Notifications from VBA in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to receive notifications from VBA systems when a relevant change is made that impacts VFMP eligibility, so that I can determine eligibility.
VES-20977	Re-Qualify a Sponsor After Receiving Unsolicited VBA Data in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to "re-qualify" a sponsor (Veteran)/dependent upon receipt of unsolicited VBA information, so that I can determine eligibility.

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VES-20978	Disentitle All Dependents Associated with an Unqualified Sponsor in VFMP System based on VBA data	CP&E As a VFMP Eligibility system, I need the ability to disentitle all dependents associated to a sponsor who is determined to be "unqualified", upon receipt of unsolicited VBA information, so that I can determine eligibility.
VES-20979	Reprocess Eligibility for All Dependents Identified in Unsolicited VBA Updates in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to re-process eligibility for the dependents identified by VBA upon receipt of unsolicited VBA information, so that I can determine eligibility.
VES-20980	Disentitle Ineligible Beneficiary Identified in Unsolicited VBA Data in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to disentitle a beneficiary who is determined to be "ineligible", upon receipt of unsolicited VBA information, so that I can determine eligibility.
VES-21010	Provide Request and Response Capability to EE Service-For MVP, users can view fields within ES when queried.	CP&E As a VFMP Eligibility system, I need the ability to prepare and return a response to a request or query for the Eligibility-Enrollment (E/E) information to determine member's enrollment status in any/all OCC Health Care Plans/ Groups, so that I can determine eligibility.
VES-21048	Store and Associate Correspondence with Person in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to electronically store and associate with the record all generated correspondence, so that I can generate correspondence for eligibility.
VES-21050	Search and Re-Print Historical Correspondence in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to locate and "re-print" historical electronic files that are the result of generated correspondence, so that I can "re-print" historical electronic files for eligibility.
VES-21051	Indicate Additional Documents to be Enclosed with the Generated Correspondence in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to indicate, as part of the correspondence, additional documents that are to be "enclosed" with the generated correspondence, so that I can include additional documents to be "enclosed" with the generated correspondence.
VES-21058	Send Automatic Denial Correspondence from VFMP System	CP&E As a VFMP Eligibility system, I need the ability to send automatic denial correspondence based on the specific denial reason to comply with the Appeals Modernization process, so that I can send automatic denial correspondence for eligibility.

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VES-21065	Support MPI Integration with Veteran Sponsors in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to support Master Person Index (MPI) integration for Veteran Sponsors for Family Member Programs, so that I can support MPI integration for Family Member Programs.
VES-21066	Support MPI Integration with Beneficiary Applicants in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to support Master Person Index (MPI) integration for beneficiary applicants for Family Member Programs, so that I can support MPI integration for Family Member Programs.
VES-21071	Receive and Process VBA Data in VFMP System (Duplicate?)	CP&E As a VFMP Eligibility system, I need the ability to receive and process VBA data/information that is the result of a query, so that I can manage data/information for eligibility.
VES-21072	Receive and Process VBA Data for CHAMPVA Applicants in VFMP System (Duplicate?)	CP&E As a VFMP Eligibility system, I need the ability to receive and process unsolicited VBA data/information that is the result of an update that occurs at the VBA for persons who are enrolled in or who have applied for Standard CHAMPVA, so that I can manage data/information for eligibility.
VES-21088	Provide Eligibility Information to any VAMC from VFMP System	CP&E As a VFMP Eligibility system, I need the ability to access and display eligibility information to any VAMC, so that I can manage data/information for eligibility.
VES-21108	Provide Ability to Send Daily Eligibility File to ClaimsXM via PEDTAS	CP&E As a VFMP Eligibility system, I need the ability to transmit a daily electronic file, containing eligibility information to ClaimsXM, so that I can manage data/information for eligibility.
VES-21111	Provide Ability to Send Daily OHI File to VFMP Vendorization System from VFMP System (Elig. Plus File)	CP&E As a VFMP Eligibility system, I need the ability to transmit a daily electronic file, containing changes to all Other Health Insurance (OHI) information to the vendorization system for Family Member Programs, so that I can manage data/information for eligibility.
VES-21119	View VFMP Eligibility Status in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to view eligibility status information related to any VFMP program, so that I can manage data/information for eligibility.

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VES-21120	View VFMP Eligibility Period Information in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to view eligibility period information (dates) related to any VFMP program, so that I can manage data/information for eligibility.
VES-21122	View Application & Evidence Information in VFMP System	CP&E As a VFMP Eligibility system, I need the ability to view application and evidence information for a person, so that I can manage data/information for eligibility.
VES-21126	View OHI Data for Persons within VFMP System	CP&E As a VFMP Eligibility system, I need the ability to view OHI information for a person, so that I can manage data/information for eligibility.
VES-21348	CP&E Migration for CHAMPVA Standard (M-Development)	Migration of CHAMPVA Standard
VES-21637	Process CHAMPVA Medicare Rules Phase 2	Process CHAMPVA Medicare Rules Phase 2
VES-22394	Ability to Edit All Employer details on Personal Subtab (VES)	Need the ability to edit, change, delete Employer details on Personal Subtab & Financial -> Dependents Subtab after Add-A-Person. Also need the ability to edit the Place of Birth (City/State) and Mother's Maiden Name fields on the Demographics -> Identity Traits tab
VES-23169	Send CP&E Eligibility Plus Files	Send CP&E Eligibility Plus Files
VES-26457	Manage Spina Bifida Eligibility	Manage Spina Bifida Eligibility
VES-26752	Disable Existing CHAMPVA Fields within the VES Interface	CHAMPVA indicator on the eligibility tab as a selection - We don't want the users to set it; we want it controlled by the application. Radio button for CHAMPVA on VES currently - either remove or have it controlled by VFMP Elig. tab. Need to review with the HEC stakeholders. Camp Lejeune is there too
VES-28745	OHI Indicator Initial Application	As an EEV team member, I need the ability to indicate if a beneficiary has other health insurance, during the enrollment process, so that records needing OHI information can be marked for follow up by OHI team.
VES-28746	Add OHI Information Existing Record	As an OHI team member, I need the ability to add new insurance carriers to a beneficiary record, so that I can record new carriers for coordination of benefits.
VES-28750	Capture Beneficiary OHI History	As an OHI team member, I need the ability to capture the history of updates made to a beneficiary's OHI record, so that I can monitor changes to the record and review individual employee work for quality assurance.

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VES-28751	Delete Insurance Information	As an OHI team member, I need the ability to delete insurance information from a beneficiary's record, so that I can correct input errors.
VES-28752	Flag Record Inconsistent OHI Info	As an OHI team member, I need the ability to flag a beneficiary record for inconsistent OHI information, so that downstream systems are notified to prevent improper claims payments.
VES-29651	Spina Bifida CPE to ES Data Migration	Spina Bifida CPE to ES Data Migration
VES-29674	VFMP Overview Screen Support for CWV and SB	VFMP Overview Screen - Add CWV and SB VFMP Overview Screen Support for CWV and SB
VES-29676	View VFMP Sponsor Information - CWV and SB	View VFMP Sponsor Information - CWV and SB
VES-29688	Manage VFMP Sponsor SB and CWV Information	Manage VFMP Sponsor SB and CWV Information
VES-29694	Send Spina Bifida in Eligibility Plus File	Send Spina Bifida in Eligibility Plus File
VES-29695	Send CWV in Eligibility Plus File	Send CWV in Eligibility Plus File
VES-29703	Eligibility End and Restart Changes (all VFMPs)	Eligibility End and Restart Changes
VES-39219	Add TERA Letters to VES	As a VES User, when a final enrollment status is PG 7-8g trigger TERA Additional Evidence Letter (FL number forthcoming).
VES-40388	Move P&T Information to Eligibility Screen RSD	Move P&T Information to Eligibility Screen
VES-40847	VES Site Correlation (VES)	As an end user I want to be able to select a radio button or a drop down to the demographics tab-Personal that states something to the nature of temporary site correlation for a one-time appointment, leaving the preferred facility alone.
VES-43280	VFMP View Eligibility Plus File Transmission Log	VFMP View Eligibility Plus File Transmission Log
VES-43798	VFMP Add History Screens	VFMP Add History Screens
VES-43799	VFMP Add Comments to Communications Tab and Remove Notes Field	VFMP Add Comments to Communications Tab and Remove Notes Field
VES-43802	Determine 180 Day Grace Period	Determine 180 Day Grace Period
VES-43803	VFMP Determine CHAMPVA 180-Day Grace Period - Integration	VFMP Determine CHAMPVA 180-Day Grace Period
VES-44097	VFMP Always Allow Edit Tricare Indicator	VFMP Always Allow Edit Tricare Indicator

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Key	Summary	Description
VES-45132	PACT Act 405 Persian Gulf Deployed Cohort Identifier (VES)	<p>Create a Persian Gulf Indicator on the Military Service tab in VES this information will be shared with VistA, CPRS, and EHRM.</p> <p>The indicator should be displayed mimicking the Compact Act indicator. The indicator should be shared with both VistA and EHRM/Cerner. Indicator should display on the Patient Inquiry screen in VistA and CPRS.</p>

Bugs

Key	Summary
VES-38146	Address lines saved with beginning or trailing tabs and non visible chars
VES-41530	Failed document upload/retrieve blocks all other views and uploads
VES-42299	Z05 PID Address Line 1 too long
VES-42303	Z05 being sent with invalid email address
VES-46310	VOA Associate Relationship Regex validation is invalid
