



A FORUM ON
**WOMEN
VETERANS**

Prosthetic & Sensory Aids Service

July 28, 2010
Washington, D.C.





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Mission

To provide comprehensive support to optimize health and independence of the Veteran.





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Prosthetic & Sensory Aids Service (PSAS) Team

Local

- Prosthetic Chief and/or Prosthetic Representatives
- Orthotic & Prosthetic (O&P) Clinical Staff
- Purchasing Agents
- Specific program managers

VISN (Regional)

- Prosthetic Representatives
- Associated staff support

National

- VA Central Office Staff
- Data Management Team

Patient Population Served by PSAS



PSAS served 38.26% of the 5.7 Million patients treated by VA in FY09

- Amputees
- Spinal Cord Injury & Dysfunction
- Sensory Impairments
 - Vision
 - Hearing
- Cardio-Pulmonary Disease
- Traumatic Brain Injury
- Post-traumatic stress
- Neurological Dysfunction
- Cerebral Vascular Disease
- Muscular Dysfunction
- Orthopedic Care
- Geriatric care
- Diabetes
- Burn care/support
- Peripheral Vascular Disease
- Cancer



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PSAS Services

- Artificial Limbs/Custom Bracing
- Automobile Adaptive Equipment (AAE)
- Blind Aids
- Assistive Listening Devices
- Clothing Allowance
- Home Improvements and Structural Alterations (HISA)
- Home Oxygen
- Medical Equipment and Supplies
- Restorations
- Service Dogs
- Surgical Implants
- Wheelchairs and Accessories
- Adapted Sports and Recreational Equipment





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PSAS Program Support

- Women's Health
- Polytrauma Team
- Spinal Cord Injury/Disorders
- Amputation System of Care
- MOVE! Program
- Fee Based Programs
- All other





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PSAS Coverage Policy

www.Prosthetics.va.gov

- VHA Handbook 1173
- Establishes uniform and consistent national policy and procedures for the provision of prosthetic services
- 17 chapter document designed to address the process for technologies/equipment/devices provided by PSAS

Department of Veterans Affairs
Veterans Health Administration
Washington, DC 20420

VHA HANDBOOK 1173.1
Transmittal Sheet
November 2, 2000

ELIGIBILITY

1. **REASON FOR ISSUE:** This Veterans Health Administration (VHA) Handbook updates the previous policy and procedures for determination of eligibility of veteran beneficiaries for prosthetic services provided by the Department of Veterans Affairs (VA)
2. **SUMMARY OF CHANGES:** Update on current policies and procedures.
3. **RELATED ISSUES:** VHA Directive 1173, and VHA Handbooks 1173.1 through 1173.15.
4. **RESPONSIBLE OFFICE:** The Chief Consultant, Prosthetic and Sensory Aids Service Strategic Healthcare Group (113), is responsible for the contents of this VHA Handbook. Questions may be referred to 202-273-8515.
5. **RESCISSIONS:** VHA Manual M-2, Part IX, Chapter 1, is rescinded.
6. **RECERTIFICATION:** This document is scheduled for recertification on or before the last working day of July 2005.



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Guidelines for Care

- Interdisciplinary collaboration
 - Includes VSO participation
- Prosthetic Women's Workgroup
 - Co-Chaired by Deputy Chief Consultant, PSAS and Chief Consultant, Women Veterans Health SHG
 - Members include: Deputy Medical Inspector for Professional Services, VISN Prosthetic Representative, Prosthetic Representative, Women Veterans Coordinator, PSAS National Program Manager, and DAV
- Information Letter (IL) on women specific items
- Changes to inventory





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Women Veteran Prosthetic Items

Prosthetic Device	Qty FY09	Qty FY10 (to-date)
Breast Pumps	131	153
All Bras	2128	1369
Mastectomy Bras	1885	1154
Breast Prosthesis	206	163
Wigs	165	162
Vaginal/Bladder Devices	36	27
IUD	845	482
Implanon	8	15
Women Shoes/Inserts	204	131

Other women-specific prosthetic items:

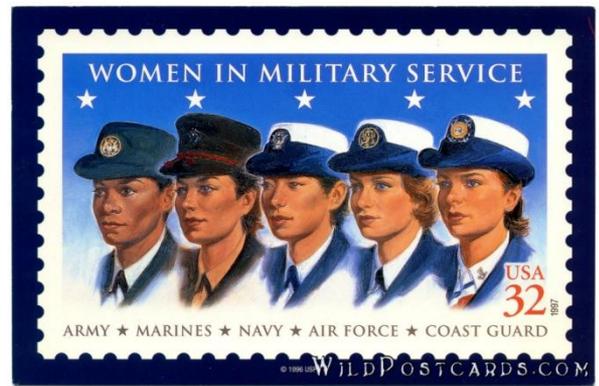
- Nursing Bras
- Bathing Suits (post-mastectomy)
- Pregnancy Abdominal Binder (maternity support)
- Eyeglass Frames designed for women





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Number of Women Veterans Served



Women Veterans Served	FY05	FY06	FY07	FY08	FY09
Total PSAS Women Veterans Served	72,994	78,382	87,044	100,045	116,147
OEF/OIF to All Women Veterans Served	579 (0.79%)	3,173 (4.05%)	4,479 (5.15%)	6,664 (6.65%)	9,495 (8.17%)
Total PSAS Women Veteran Costs	\$30.3 M	\$33.7 M	\$39.4 M	\$49.7 M	\$61.6 M
% OEF/OIF to All Women Veteran Costs	0.64%	1.81%	2.60%	3.43%	4.44%



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Specialized Orthotic & Prosthetic (O&P) Services

- 100 % accreditation of all O&P clinical services facilities and 156 certified practitioners
- Certified Post-Mastectomy Fitters
- Customized Prosthetic & Orthotic devices
 - Prosthetic feet customized to wear with high heels





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Outreach



- www.prosthetics.va.gov
 - Over 2 Million hits since its inception
 - 1,058 average visits per day
- IRIS Inquiries – 2,054 resolved (to-date)
- Forward Together (available in Spanish)
 - DVD
 - Informational Booklet
 - Brochures and Videos
 - Automobile Adaptive Equipment (posted on YouTube)
 - Home Improvement and Structural Alterations (posted on YouTube)
 - Service Dogs (in process)



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THANK YOU!

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Office of Patient Care Services
VA Central Office

www.Prosthetics.va.gov

202-461-1800